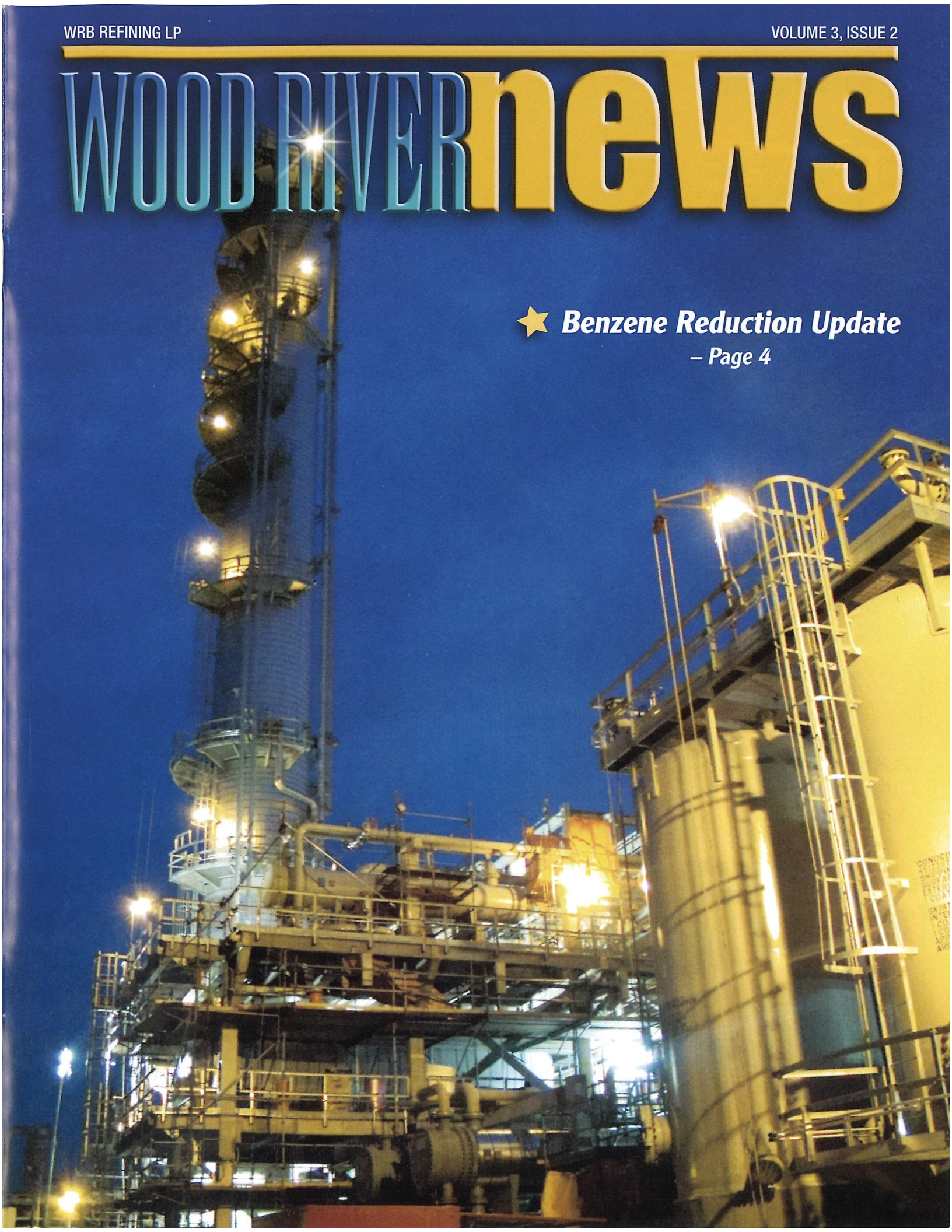
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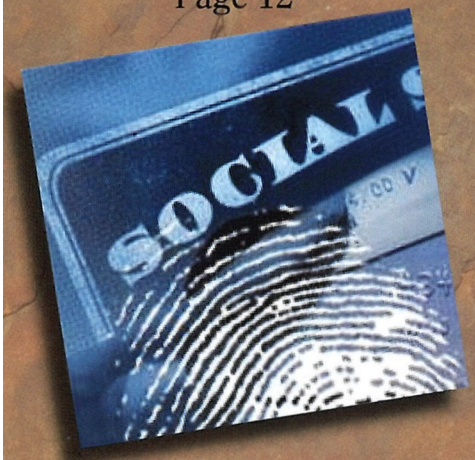
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Protect yourself from identity theft.

WRB Refining LP

Wood River Refinery News

A joint venture between ConocoPhillips and Cenovus Energy

Volume 3, Issue 2

Wood River Refinery News

for employees at its Wood River Refinery

P.O. Box 76, Roxana, IL 62084

Keesha Dhaene, *Editor*

Melissa Erker, *Managing Editor*

WOOD RIVER news

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ConocoPhillips Identity Project update



In 2010, ConocoPhillips took on an initiative to clearly define our identity – who we are and what we stand for as a company. Today, our identity continues to come together to make ConocoPhillips an even greater company.

Over the recent decade, the company has changed significantly through mergers and acquisitions. We have created a strong portfolio of assets and operations around the world. It's now time to also unlock the full potential of all our employees. Creating a common identity and company culture has the potential to set us apart from others and provide a shared purpose with which we can align. By doing so, we can become an even stronger organization and company, better positioned to face the challenges of the future.

What started out as a concept has begun to take shape. The first phase, the research and analysis phase, was completed earlier this year and included conducting extensive qualitative and quantitative research with senior management, employees, the board of directors, potential employees, investors and analysts, business partners, and host governments. The next step of identifying and prioritizing ideas that can help move us to a singular, focused identity is in progress. In the coming weeks and months, you'll hear more about how it is relevant to your work and our company's future.

For more information on the Identity Project or to join the online dialogue, visit *eStream* and search Identity Project.



Become part of the conversation

STAY informed; STAY engaged; STAY connected

Blog topics include taxation, natural gas, oil sands, voter information and MORE!

To participate in the blog, go to the Government Affairs home page and click on The PoliTicker *headline or visit the Act Now for Energy page.*

Introducing *The PoliTicker* – the new blog from Government Affairs

The Government Affairs department at ConocoPhillips has launched The *PoliTicker*, a new blog dedicated to informing employees about important energy legislation, voter information, election results and other hot topics. The *PoliTicker* will feature weekly content in an interactive forum, so save the blog in your favorites for easy access each week.

Several important issues are facing the oil and gas industry. Our employees, who are the company's best assets, need to understand those issues, such as oil sands, taxation and natural gas, and how they can impact the future of ConocoPhillips. This blog is meant to serve as a learning tool and as a place where employees can engage in the conversation with subject-matter experts throughout the company.

Check out *The PoliTicker's* latest blog post about the status of America's corporate tax system. For instructions on how to use the blog, read the Welcome to *The PoliTicker* post. Other features on the blog include a photo slide show, legislative and congressional session calendar, and information on upcoming Government Affairs events.

Your participation in the blog is encouraged. If you have suggestions on future blog topics or general questions about the blog, send them to *RSC:Government Affairs*. Happy PoliTicking!

Refinery Manager's Corner



In February, I accepted the opportunity to become part of the Wood River Refinery team. Almost all of my history with ConocoPhillips has involved working in refineries with my most-recent assignments as refinery manager at the Billings, Mont., and Los Angeles, Calif., refineries from 2000 through 2009.

Wood River Refinery is at a pivotal and exciting time in our history. As we gear up for the startup of the new units, we have much to look forward to, but we must first start by looking back. I have been impressed with the amount of work already accomplished in improving the refinery and supporting the CORE project. I would like to acknowledge the hard work and dedication of the entire team in working together to ensure Wood River Refinery remains a vital asset in the partnership between ConocoPhillips and Cenovus Energy. We continue to distinguish ourselves as an exceptional business unit with devoted and talented team members.

As we look forward, our NO. 1 priority remains safety. We must work hard to strengthen our safety performance. We must ensure that we not only comply with our policies, standards and procedures, but we must also, without fail, respect our co-workers and be good community neighbors. Having a strong safety culture means that people work safely not just because they are told to, but because they want to – for themselves, for their families and for their colleagues.

To accomplish our goal of no one getting hurt, all employees and contractors working at Wood River Refinery must take personal accountability for their safety – 100 percent of the time and with no excuses. You have the time to work safely. Do not rush or let anyone take that time from you or pressure you to take shortcuts. Additionally, everyone has the authority and responsibility to intervene to stop unsafe behaviors by others. These two key authorities are entrusted to each and every person working at the Wood River Refinery. I hope you have begun seeing these principles on the new STOP Work safety card, and I want each of you to know, believe and act upon these philosophies when working both at the refinery and at home. Nothing is more important than you and your family's health and well-being.

Our long-term success depends on being able to operate safely, protect the environment and reliably operate this asset to provide a return to the partners. I am very proud of the caliber of people working at the refinery and look forward to continuing to meet each of you. Please remember, your work is important to us, but YOU are even more important.

Take care and work safely,
Jay Churchill
Refinery Manager



Wood River Refinery highlighted at SPIRIT Awards

Members of the Wood River Refinery team were highlighted at the 2011 ConocoPhillips SPIRIT of Performance Awards held in February. These awards honor the people who best exemplify ConocoPhillips' highest standards of performance in conducting business and contributing to society. Wood River Refinery was noted in the following awards:

People and Safety

Zero Injuries During Four Mega-Refinery Turnarounds Team

In 2010, four refineries – Los Angeles, Ponca City, Wood River and Bayway – accomplished mega-turnarounds. Some 5,000 employees worked almost 3 million hours with zero recordable injuries. This first-ever accomplishment occurred thanks to a coordinated and aggressive turnaround management plan during industrial work involving hundreds of tons of metals being installed and removed in challenging environments.

Environmental and Community Responsibility

GPS Supplier Diversity Team

Wood River Refinery Strategic Buyer Gill Wood was also among those highlighted. Wood works with the Global Procurement Services (GPS) Supplier Diversity Team to continue the collaboration internally and with members of the small and minority business community to enhance ConocoPhillips' reputation as a committed corporate citizen and a strong contributor to our Sustainable Development commitments. The group's efforts have driven a continued upward trend in ConocoPhillips' expenditures with diversity suppliers.

Congratulations to all the team members at Wood River Refinery who continue to put safety and responsibility at the forefront.

Emergency Response Awards for 2010

The annual Emergency Response Awards were presented Wednesday, Feb. 9, 2011, in the Wood River Refinery Fire Station. Awards were presented for outstanding performance and commitment as an Emergency Response Team member.

Emergency Responders are asked each year to nominate their peers to be recognized for their dedication and performance as members of the Emergency Response teams. The Emergency Response Recognition Committee, along with past winners, selects the winners from each of the six nominated categories.

The following are the 2010 Emergency Response nominees for each category (winner of the category in bold):

Fire Crew
Don Diveley
Jason Haydon
Butch Mays
Clyde Wiseman

Medical Squad
Dan Carter
Glenn Cooper
Ashley Whitman

Rescue Team
Glenn Cooper
Todd Heigert
Dave Jones
Nate Neibling

Hazmat Team
Craig Foust
Butch Mays

E.R. Support Member
Dave Batty
Geoffrey Kleiboeker
Neal Sahni
Paul Strackeljahn
Rich Tolleson

LEROY Award
Dan Farmer
Dave Jones
Dave Owens
Jason Haydon



Dave Owens, Geoffrey Kleiboeker, Dave Jones, Ashley Whitman and Craig Foust. Not pictured: Jason Haydon.

Wood River News ... is your newsletter!

Thank you to all those who continue to offer feedback. Based on your responses, we've introduced new elements to our newsletter, like "Did you know?" and "Team Focus." We want to continue our tradition of working for you. If you have a story or an idea for an article, please let us know. Simply email *WRR.Community.Relations@conocophillips.com* to tell us what you want to see in upcoming editions of *Wood River News*.

Benzene Reduction in Gasoline Project completed safely

Contributors: Mark Shearman, George Bednar, Tom Calhoun

The Wood River Refinery Benzene Reduction in Gasoline Project team has good reason to celebrate. Earlier this year, the team completed the project – meant to meet the Environmental Protection Agency (EPA) new standards – under budget, a month ahead of schedule and with zero recordable injuries.

In February 2007, EPA regulations were passed that require a reduction in the amount of benzene in gasoline, with the benchmark going into effect in 2011. By Jan. 1, 2011, refining companies were mandated to produce gasoline with no more than 0.62 percent benzene as an annual companywide average.

The project team set out to design a plan to concentrate and remove benzene from gasoline streams at Wood River Refinery in early 2008. Key elements of the project would include modifications to the existing Benzene Extraction Unit (BEU) and associated equipment at the refinery, as well as the installation of a new reformate splitter column.

Benzene occurs naturally in crude oil and is increased through the refining process to boost gasoline's octane level. The reformer changes the chemical structure of components in the crude into high-octane components. The new reformate splitter column, measuring approximately 195 feet in length and 13 feet in diameter and weighing 540,000 pounds, was lifted into place March 17, 2010.

Additional refinery upgrades, such as updating piping routing process streams to existing storage vessels, were necessary. In total, the Wood River Refinery Benzene Reduction in Gasoline Project team worked over 325,000 hours with zero recordable injuries. Congratulations to the entire Benzene Reduction in Gasoline Project team for continuing to put safety first.



Congratulations to the entire Benzene Reduction in Gasoline Project team for continuing to put safety first.



The lights came on at the new unit Aug. 24, 2010.

On March 17, 2010, the large column was lifted and placed on its base next to the BEU.



The new reformate splitter column was barged from Houston and arrived at Phoenix Terminal in Hartford, Ill., Feb. 17, 2010.

Crews worked to raise lines for the new column's voyage through the refinery Feb. 23, 2010.



The team immediately began work to prepare the column for its lift into place.





2011 Graduate Information Form

If you or a child, stepchild, spouse or grandchild will be graduating in 2011, we would like to recognize that achievement in the next issue of the *Wood River Refinery News*. Please complete the following form and return it, along with a photograph (optional) of the student, by June 13, 2011, to: Keesha Dhaene, *Wood River Refinery News*, ConocoPhillips Wood River Refinery, P.O. Box 76, Roxana, IL 62084.

Please write the graduate's name on the back of the photo, along with the employee's name for tracking purposes. DO NOT ATTACH THE PHOTO WITH A PAPER CLIP OR STAPLE THE PHOTO TO THE FORM. Photos will be returned to the address on the form below. A head/shoulder pose in wallet size (2 1/2" x 3 1/2") is preferred, but other sizes will be accepted. We ask that you give the full name of the graduating institution.



DEADLINE: June 13, 2011

GRADUATE INFORMATION

(Please type or print legibly.)

Graduate's Name _____

Check one: ☐ High School ☐ College ☐ Technical School ☐ Other

Name of School/Institution _____

School/Institution Location _____

Degree (if applicable) _____

Major/Minor _____

Plans after graduation _____

_____

_____

List up to three (3) honors or scholarships received:

(1) _____

(2) _____

(3) _____

Employee Name _____ Department _____

Home Address _____

_____

Relation of Graduate to you: ☐ self ☐ wife ☐ husband ☐ son ☐ daughter ☐ stepson ☐ stepdaughter ☐ grandson ☐ granddaughter

TEAM FOCUS

Where are you based?

The Turnaround Team calls the Main Office South Building home when not executing turnarounds. During TA execution, most members of the team are relocated out to conex boxes near the units.

What does the team do?How does your team's role support Wood River operations?

The Turnaround (TA) Team is responsible for planning and executing all the planned turnaround events in the refinery. This process starts many months in advance of the actual outage and requires a significant amount of planning and coordination to be successful. Because turnarounds usually involve large numbers of personnel and are performed within relatively short periods of time, safety is the most important factor that must be planned into everything we do.

Turnarounds are required to keep the refinery running safely and reliably. These events provide opportunities to perform internal inspections on equipment that cannot be taken off-line on the run. They also allow for PM work to be performed on major unspared equipment or to repair equipment that has been damaged or broken during the run. In addition, they provide an opportunity to clean fouled equipment, replace catalyst or execute capital upgrades that cannot be accomplished while the unit is running.

What is the teams' greatest achievement?

In 2005, the TA Team was involved in a major upgrade project to split the existing HCU unit into two separate units (HCU and ULD). The integrated Project and Turnaround Team was awarded the SPIRIT Award for the successful completion of this work.

In 2010, the TA Team successfully completed the spring TA event with over 800,000 work-hours injury free. The Team was awarded the SPIRIT Award for this achievement.

Who is the team?

Gerard Jacquin	Turnaround Planning Team Leader
Harold Kappler	Cost Analyst
Danny Garrett	Turnaround Coordinator
Ron Greeling	Turnaround Coordinator
Jane Langendorf	Turnaround Assistant
Randy Mathenia	Turnaround Planner
Dave Batty	Turnaround Coordinator
Brad Smith	Turnaround Scheduler
Tom Reuter	Turnaround Coordinator
Loren Cottingham	Catalyst Coordinator



Who are the newest addition and longest-serving Team members?

Dave Batty, Loren Cottingham, Tom Reuter and Brad Smith are the newest members to the team, joining us during the second quartrer of 2011.

Harold Kappler is the longest-standing member of the Team with 24 years of service to the Wood River Turnaround efforts.

Tell us something interesting about the team.

The Wood River Turnaround team has completed nearly $250 million worth of TA work over the past six years. During a large TA event, the team manages over $1 million worth of expenditures every day during the outage.

Best piece of safety advice ever given?

Turnarounds are typically aggressive, fast-paced events, but nothing is so urgent that we can't take the time to review our jobs and ensure we are performing them safely.

If you could give one piece of advice to Wood River to make your team's life easier, what would it be?

Early planning is the key to success. It is never too early to start thinking about and planning for the next turnaround event.

Wood River Refinery receives Champions of Change Corporate Award



Refinery Manager Jay Churchill accepts the corporate award from annual dinner Chair and Community Affairs Coordinator Keesha Dhaene.

The Madison County Urban League (MCUL) presented Wood River Refinery with the Champions of Change Corporate Award March 24, 2011, at their 34th annual dinner. The award recognizes Wood River Refinery's significant impact on the region as one of the area's major employers and its charitable outreach and volunteerism each year. "Beyond the expansion and its expected impact, Wood River Refinery remains a good community partner, offering time and resources to organizations and individuals throughout the area," said Judge Dwayne Bailey, MCUL Board of Directors chairman. Refinery Manager Jay Churchill accepted the award on behalf of the WRB Refining team.

Derby brings out the best in NHN

In February, the New Hire Network (NHN) participated in the Boy Scouts of America – Lewis & Clark Council Pinewood Derby Challenge. Members designed, engineered and crafted two cars to participate in the race. The first car, titled the C-O-P Mobile, was a more aerodynamic design, but surprisingly did not place in the challenge and finished fourth. The second, built to resemble one of the many self-propelled modular transporters (SPMTs) that were here over the summer as part of the heavy hauls, was not originally designed for top speed but handled well, finishing in third place. Thank you to New Hire Network team members who dedicated time and energy to helping out the Boy Scouts.



Car	Race 1	Race 2	Race 3	Race 4	Total
Car #1 – C-O-P Mobile	2.55	2.50	2.50	2.52	10.07
Car #5 – SPMT	2.50	2.52	2.55	2.49	10.06



ConocoPhillips NEED Project

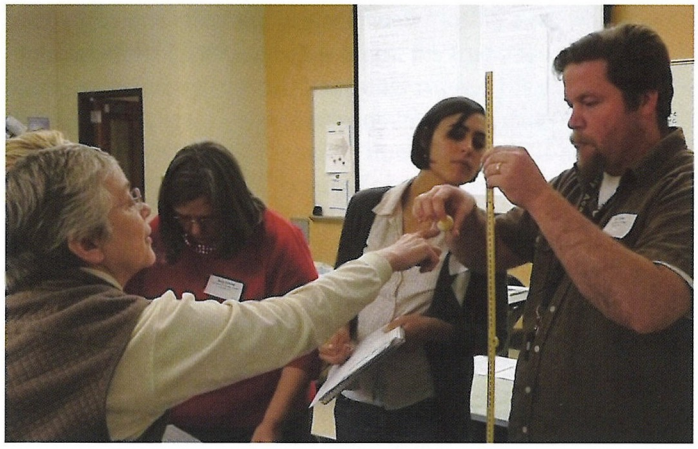
ConocoPhillips Wood River Refinery hosted an energy education workshop March 31, 2011. Held at the Missouri Botanical Garden's Commerce Ed Center in St. Louis, Mo., this workshop was designed to equip K-12 teachers with tools to improve their students' energy knowledge and encourage classroom dialogue about energy.

Over 45 teachers from across the Metro East participated in this workshop. At the workshop, a NEED energy education trainer explained the science of energy using experiments and research and analysis activities that make learning about energy fun and relevant for K-12 students. The curriculum emphasizes all sources of energy and explains the importance of using energy wisely. Each educator received a class set of NEED-developed, state-correlated curriculum that expands and increases their students' energy knowledge. Participants also received a Science of Energy kit with hands-on experiments that explore the forms of energy and energy transformations.



In addition to the Metro East workshop, ConocoPhillips and NEED will host 26 workshops across the U.S. for more than 1,000 teachers. The mission of the NEED Project is to promote an energy-conscious and educated society by creating effective networks of students, educators, business, government and community leaders to design and deliver objective, multisided energy education programs.



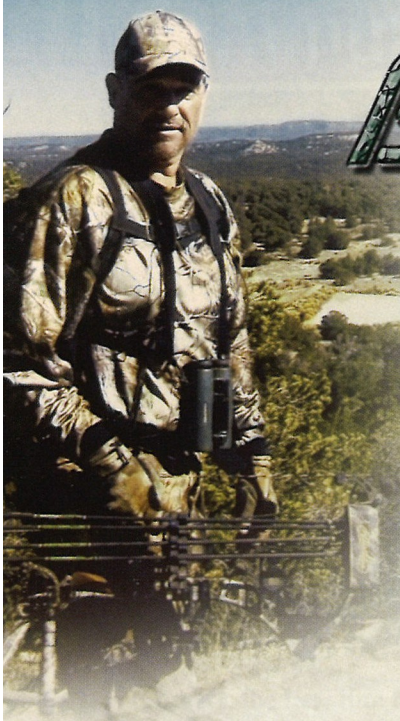


WRR Easter Egg Hunt

The Easter Bunny made its annual stop for the Wood River Refinery Easter Egg Hunt at Kendall Hill Park. Employees, family members and friends visited with the Bunny and collected eggs for some pre-Easter goodies.

Thank you to all the volunteers and participants.





Blake Pazero

A T/A lead with big game

by Keesha Dhaene, Community Affairs Coordinator and admitted outdoorsman amateur

"You don't know much about this, do you," Blake said.

This isn't exactly the way I wanted my interview with Wood River Refinery's Cracking Project-T/A lead and avid outdoorsman Blake Pazero to start out. Admittedly, I approached this topic with great predisposition. I'm not exactly the "outdoorsy" type, and my exposure to hunting has been, thus far, extremely limited. Apparently, my research efforts of watching an all-day marathon on The Outdoor Channel did not adequately prepare me for this.

"It is all about being close to Mother Nature in the great outdoors," Blake said. "My absolute favorite hunting is chasing a big bull in the Gila National Forest in New Mexico."

"Wait a second. This guy hunts bulls?" I think to myself. "I don't remember seeing that on TV." My naivety must have been blaring through at this point, as Blake paused for a moment and offered some clarification. "A bull is a type of elk," he reassured me.

Hunters, outfitters and outdoorsmen seem to have a language of their own, referring to animals with regard to "points," "racks," "tines" and "games." Blake has been engrained in this lifestyle for nearly his entire life, and this elusive language comes natural to him. I, on the other hand, felt like a whole new world had appeared right before me and was left clueless. Needless to say, I was happy to learn that Blake is a patient man, as he took the time to explain it all to this self-proclaimed amateur.

Blake has been an ardent outdoorsman since he was 7. "My father introduced me and my twin brother, Blaine, to hunting at a very early age," he said. "We used to tag along

when we were too young to carry guns, but he was very interested in teaching us how it was done." Blake and his brother began hunting red fox squirrels around their home in Worden, Ill. His father, Joe, a shift foreman – Aromatics at Wood River Refinery at the time, taught the two boys to gun hunt small game and wing shooting. Over the years, Blake's skill with a shotgun transformed into proficiency with a muzzle-loading rifle, high-powered rifles, and, his preferred weapon, the bow and arrow.



"I fell in love with hunting," Blake said. "I had been small-game hunting since I was young, but at age 14, my dad finally said Blaine and I were old enough to hunt big game." The term "big-game hunting" is historically associated with the hunting of Africa's big game, such as the large cats, elephants and buffalo. In North America, animals such as bears, bison, antelope, moose, elk, deer and turkey are most commonly termed "big game."

"It was a great time," Blake said. "Then back in 1974, I started taking up bow hunting here in Illinois. I then started going out West and up in Canada on guided hunting trips once or twice a year back in 1984. Some experiences were good. Some were bad. I was on a guided big-game hunt out in New Mexico back in 2002, when I thought to myself, 'I should start doing this on my own.'"

That's when Blake and his wife, Annette, first decided to open their own guided-hunt booking agent service. Their business, No Bull Trophy Hunts, arranges hunts with experienced, professional big game hunting outfitters and guides throughout the world. From mountain lion hunting in the Rocky Mountain High Desert to bear hunting in the Aspens to deep sea fishing off the coast, Blake's guided-hunting service promises to have what any big-game hunter dreams of.

In addition to his busy life working full time at the refinery and operating a business with his wife, Blake is serving his 26th year on the Illinois State Board for the National Wild Turkey Federation (NWTF). The NWTF is a national nonprofit conservation and hunting organization. His work with the Illinois Wild Turkey Federation allows him to work alongside volunteers, partners and sponsors for the conservation of the wild turkey and preservation of Illinois' hunting heritage.

In 2010, Blake had what he referred to as a once-in-a-lifetime opportunity. Through his involvement with the Illinois Wild Turkey Federation, Blake was introduced to a United States Marine veteran who had lost his legs in war. "After his legs were damaged in an explosion in Afghanistan, Chris Fleming couldn't have imagined a normal life, much less a hunting adventure in the wilderness of New Mexico," according to the Defense Base Act Compensation Blog. "But in December, the former Collinsville resident found himself hiking through mountains and hills on his new [prosthetic] legs, shooting a trophy elk courtesy of the Illinois Wild Turkey Federation."

Blake's booking service and the Illinois Wild Turkey Federation arranged for Chris' five-day hunt. "About halfway down the trail, I felt a click on my left leg," Chris retorts in a personal post-hunt story, shared with friends and family. "I looked down, and my leg fell off. I whispered to my guide, and the look on his face was priceless. I don't think he ever had an issue of a hunter losing a leg while riding in."

Blake laughs about the incident, but his true passion for sharing experiences such as these emanates from his stories. His experience in the outdoors goes beyond just hunting animals; his description of his relationship with nature is almost poetic. "Hunting, to me, is not just the harvesting of animals," he said. "Because I am such an avid bow hunter, I pass up way more animals than I release an arrow at. There is nothing better than watching the timber come alive in spring with all the animal and bird sounds while turkey hunting. And the floral beauty busting out is just amazing. Then, after a long, hot summer, the refreshing fall air starts to clean out the humidity and heat in the timber."

Big-game hunting is both highly exhilarating as well as very dangerous. A wounded bear is a dangerous and, obviously, very agitated foe. Hunters must have immense skill to ensure their safety and success. Blake has honed his skills and has had a number of his North American big-game hunts qualify for the record books.

In total, Blake's qualifiers include:

Species	Year Taken	Location	Score	Report
Whitetail Deer	2004	Calhoun County, Ill.	133	Pope and Young
Whitetail Deer	2005	Jersey County, Ill.	153	Pope and Young
Whitetail Deer	2006	Jersey County, Ill.	164	Boone and Crockett
Rocky Mountain Elk	2007	Catron County, N.M.	286	Pope and Young
Black Bear	2008	Apache County, Ariz.	20 3/4	Pope and Young
Mule Deer (Buck)	2010	Catron County, N.M.	190	Boone and Crockett
Rocky Mountain Elk	2010	Catron County, N.M.	320	Pope and Young
Whitetail Deer	2010	Calhoun County, Ill.	136	Pope and Young
Mountain Lion	2010	White Pine County, Nev.	15 2/8	Pope and Young

In 2010, Blake qualified for the Pope & Young record book with a score of 15 2/8 for a Nevada Mountain Lion. The wild feline measured 7 feet, 8 inches from head to tip of tail and weighed an impressive 174 pounds. "I was told by the Nevada Game and Fish officers who checked him in that he was the largest cat killed at that time in the last five years," Blake said.

It seems, judging from the pictures that adorn his office, that Blake's family shares his passion for the sport. His desk is covered with photographs of his wife and three children on various hunting excursions. Both daughters, Nicole and Danielle, now grown into adulthood, show joyful smiles with their father on their hunting adventures. His son, Blake Jr., stands proudly over his harvested deer from a hunt several years ago. Blake said, "My passion for hunting is only topped by my love for my family."

Blake's stories gave me an understanding that no amount of television ever could have. He does it for the thrill, the beauty and for his family. But above all, he does it for himself. "It's something I'll always do," Blake said. "I enjoy it, and that's why I do it."

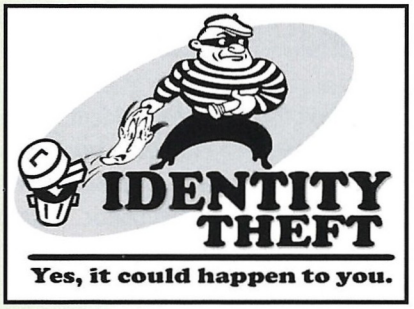
IT Connection

Protect yourself from identity theft



by Jim Shoemaker, Director, Central & NW Refining IS; Team Lead Refining, IT Operations; and WRR Site Lead

Have you ever heard about someone who suffered from identity theft? It can be a very disruptive event that takes months to deal with. For a victim, it can take a lot of work to recover their privacy and control of their financial and credit situation. Identity theft is a serious issue in the U.S., with hundreds of thousands of complaints annually. If you have never thought about it, you probably should have, because it could happen to any of us.



What about the "Identity Protection" services that are advertised? The company does not take a position on the private use of services such as Life Lock or Identity Guard; that decision is a personal one. Of course, it is always good advice to read online reviews and comparisons carefully before making a decision. The key thing to remember is that there is no such thing as foolproof protection. Even if you do choose to subscribe to such a service, you still should be wary online and careful with your personal information in any form, physical or electronic.

There are online resources (e.g., *www.ftc.gov/bcp/edu/microsites/idtheft/*) that help educate consumers about safe practices and what to do if you believe you have become a victim.

Some of the common advice points for good, defensive practices include tips like these:

- Protect your Social Security number. Identity thieves consider it the Key to the Kingdom if they can get it.
- Be careful with your paper mail and trash. A cross-cut paper shredder is the best way to dispose of bank statements, bills, insurance forms, credit offers, anything with personal information, etc. Consider calling 888-5-OPT-OUT to stop receiving prescreened offers of credit in the mail. Unprotected mail in your mailbox can also be an issue. When leaving town for vacation, consider putting a vacation hold on your mail (*www.usps.gov*).
- Protect your personal information online. If you have a social network presence, think very skeptically about revealing too much about your past. Some of what you reveal may include answers to typical security questions, such as "Where did you go to high school?" Even revealing the town where you were born can help someone steal your Social Security number.
- Consider answering security questions with false information. Why? Because true answers may be available to anyone with an Internet search. All you really need is to give an answer that you can remember if you need it. For example, if your high school mascot was a bear, consider answering that security question with a different, but still memorable phrase like "Jellystone Park."
- Select good passwords. ConocoPhillips requires a password length of eight characters, both upper and lower case letters, and at least one numeric digit. Doesn't your bank account deserve protection at least that good?
- Be extremely careful with USB drives. A recent U.K. survey reported that nearly 5,000 USB drives were found in clothes dropped off at cleaners in 2009. Any personal information on such a device is at high risk. The same idea applies to data on your smart phone. If you record, say, credit card information on your phone, be certain you have activated its password feature. If your phone does not have a password feature, then never store sensitive information on it.
- Consider exercising your rights under the act to request a free credit report annually. That can be done at *www.annualcreditreport.com* or by calling (toll-free) 877-322-8228.





Transitions



Transfers In

February 2011

Jay D. Churchill, Refinery Manager

Christopher S. Gill, Process Engineer – Distilling

May 2011

Cody P. Davis, Financial Analyst – Finance

Transfers Out

May 2011

Spenser Rohrs, Financial Analyst – Finance

We thank Spenser for his many contributions to the refinery.

New Hires

February 2011

Anna Mei Yong Tang, Environmental Engineer – Environmental

Ben Hutton, Cost Analyst – Maintenance & Reliability

Nayne Priest, Coke Loader/Rigger Operator – Contractor Management & Shops

Royce Cross, Coke Loader/Rigger Operator – Contractor Management & Shops

Marshall Brase, Coke Handling Operator – Contractor Management & Shops

Michael Brewer, Coke Handling Operator – Contractor Management & Shops

Scott Cruikshank, Coke Handling Operator – Contractor Management & Shops

Matthew Cureton, Coke Handling Operator – Contractor Management & Shops

New Hires continued

Dirk Hernandez, Coke Handling Operator – Contractor Management & Shops

Anthony Johnson, Coke Handling Operator – Contractor Management & Shops

Christopher McReynolds, Coke Handling Operator – Contractor Management & Shops

Morris Meyers, Coke Handling Operator – Contractor Management & Shops

Jacob Nailor, Coke Handling Operator – Contractor Management & Shops

Christopher Newgent, Coke Handling Operator – Contractor Management & Shops

Nathan Schrumpf, Coke Handling Operator – Contractor Management & Shops

Garrett Dudley, Instrument/Analyzer Technicians – Instrument & Control Systems

Larry Grant, Instrument/Analyzer Technicians – Instrument & Control Systems

Thomas Kinsella, Instrument/Analyzer Technicians – Instrument & Control Systems

Mark Klaas, Instrument/Analyzer Technicians – Instrument & Control Systems

Daniel Rinderer, Instrument/Analyzer Technicians – Instrument & Control Systems

Jeffrey Smith, Instrument/Analyzer Technicians – Instrument & Control Systems

April 2011

Robert L. Henson, Chemist – Quality Assurance

Retirements

January 2011

Larry E. Dallas, Operator – Environmental Ops

February 2011

Herman L. Seedorf, Refinery Manager

Brian L. Landreth, Operator – Alky

James J. Looser, Operator – Aromatics West

J. Gordon Becker, Insulator – Contractor Management & Shops

Evan F. Eberlin, Electrician – Electrical

Larry A. Moore, Senior Instrument Tech – Instrument & Control Systems

March 2011

John E. Foutch, Pipefitter – Contractor Management & Shops

Rick E. Phipps, Operator – Alky

Roger L. Schneider, Machinist – Contractor Management & Shops

Leonardo Cervantes, Operator – Cracking

Jerry Casteel, Medical Assistant – Medical

April 2011

Gary L. Abner, Supervisor Maintenance Scheduling & Execution – Maintenance Scheduling & Execution

Art D. Branch, Machinist – Contractor Management & Shops

Walter J. Potwora, Machinist – Contractor Management & Shops

James N. Strohbeck, Safety Specialist – Health & Safety

Kevin K. Law, Operator – Distilling

Service Anniversaries

January 2011

35 years
Lee Speicher

30 years
John Cook

10 years
Charles Baumann
Mark Greenemay
James Fogarty
Paul Strackeljahn
Ron Mueller
Bill Scott

February 2011

35 years
Rich Carrell

30 years
Karl Killam
Jim Shoemaker

10 years
Dana Brockman
James Dooley
Jasen Shaw

March 2011

35 years
Mary Haynes

30 years
Bruce Orban
Donald Diveley
Steve Lacy
John Kwas
Patrick Jordan
Ricke Bushnell
Richard Rezabek

5 years
Jeff Otte
Nicholas Daniels
Star Peterson
Demingo Collins
Jelani Riley
Kenneth Springer
Robert Tucker
Andrew Narup
Christopher Malone
Sherry Edwards
Mindy Jenkins

April 2011

35 years
Dan Zitt
Jim Whorl

30 years
David Ward
Gerald Summers

10 years
Kelly Davis
Jason Haydon
Jennifer Chenault
Brett Cruthis
Brian Batts
Scott Ahart
Kimberly Toney-Crawford
Nathan Williams
Michael Cervantes
Scott Weidner
Tracy Davis
Ashley Whitmas
Noe Gomez
David White
LaWanda Washington
Jay Lewis
Jon Patt
Guy Thompson
Carl Pille
Christopher Lybarger
Holly Lang
Mindy Simpson

5 years
William Line

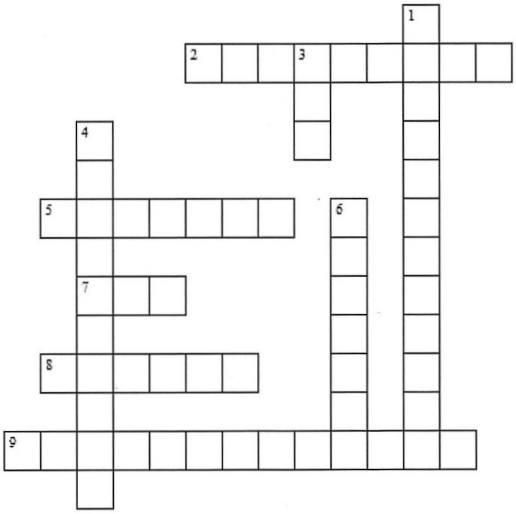
Refinery Word Search winner!

Congratulations to David McEuen, Operator – Distilling West, for winning the Refinery Word Search contest in the last *Wood River Refinery News*. David shows off his prize, a handy ConocoPhillips roll-up blanket.

Be sure to complete and return the Refinery Crossword Puzzle for your chance to win a ConocoPhillips goodie.



Do you know your Refining 101?



ACROSS

2. The measure of a fluid's resistance to flow.
5. In 1959, construction crews went to work on one, excavating two enormous caverns 450 feet below the refinery grounds, to provide storage for seasonal supplies of butane and _____.
7. With Utility Hoses, S.W.A.N. stands for Steam, Water, _____ and Nitrogen.
8. The process by which the formation of solid, nondistillable crude byproducts on internal furnace tubes and other process areas.
9. Shell Wood River Refinery officially changed its name to Wood River _____ Complex Jan. 1, 1981.

DOWN

1. The process of heating petroleum oil to a vaporization point and condensing of various components of the crude within specific boiling point ranges.
3. ConocoPhillips' trade symbol on the NYSE.
4. A time at which a refinery will shut down one or more operating units in order to perform extensive inspection.
6. A valve located on the low point of a line, pump or vessel that can be used to drain equipment or piping.

Once you've completed your crossword, enter your details in the space below and drop your entry in interoffice mail to: Keesha Dhaene, Main Office Room 101. Deadline: July 1, 2011. The lucky winner will be drawn randomly from the correct answers and receive an esteemed ConocoPhillips goodie. The winner will be announced in the next issue of *Wood River Refinery News*.

Name: _____ Department: _____

WRB Refining LP

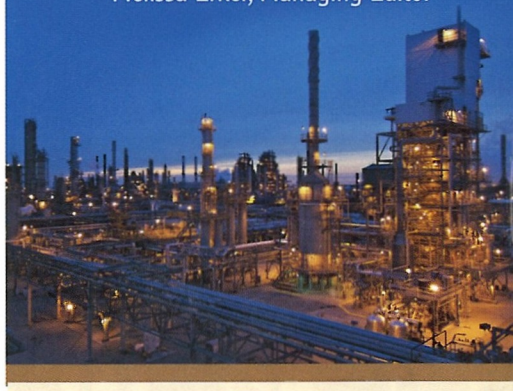
A joint venture between ConocoPhillips and Cenovus Energy

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