

WRR

WOOD RIVER REVIEW

JULY / AUG. 1992



Setting The Pace For Reliability



Since January, a unique group has been helping the Complex improve its reliability performance. The Reliability Planning Group, or RPG, provides

planning and guidance for the WRMC reliability improvement efforts consistent with the Complex's vision, mission, operating principles and Standards for Manufacturing Excellence.

"The Complex Management Team wanted a group to help set the direction and develop a strategy for reliability," says Chester Brooke, Reliability Specialist and member of the RPG. "The charter of the RPG was a natural next step."

But what exactly is reliability? Brooke says reliability occurs when things consistently happen the way they are expected, planned, or promised. "For example, operating units are expected to process so much feed," explains Brooke. "If they consistently do, they're reliable. The same concepts apply to every other aspect of our business, from equipment to people."

The RPG meets twice monthly, and regularly reports to RPG sponsors Jim Newlin and Bill Phelps. The

group's job is to set the tone and direction for the WRMC reliability improvement process, as well as overview and evaluate current Complex reliability programs. The RPG also gathers information about successful reliability programs at other locations, and recommends enhancements to the WRMC process.

Other functions of the group include reviewing reliability data to assist specific areas and to determine common and systemic causes of reliability problems. Other duties include coordinating the activities of Complex-wide programs, teams, and developing Complex-wide systems. The RPG selects the Rock of Reliability winners.

"Reliability is one of the compo-

Continued on page 2



The Reliability Planning Group meets regularly to set the Complex's reliability agenda. Listed front to back (left row) are: Gina Nicholson; Dan Zipprich; Chester Brooke; and David DeBruler; (right row) Tony Patterson; Jack Brisky; Bart Hatfield; Jeff Hall; and Larry Judge. Not pictured are Steve Franke and Karl Yeager.

WRR FEATURES

Setting the Pace,

Continued from page 1

nents of profitability," says Brooke. "If something breaks, we spend time, money and energy to fix it. While we're fixing it, sometimes a necessary function is not available."

Since its first meeting Jan. 30, the RPG has focused on a number of issues. The group has helped the Incident Investigation Team and developed the Complex Procedure on incident investigation, including a computerized incident tracking system. The RPG also has worked on strategy development, deciding what must be done to improve reliability. And it's hoping to charter the Reliability Awareness Team (RELATE) to work awareness issues.

"This group is an excellent example of applying the quality process to improving the reliability of the Complex," says Bill Phelps, Superintendent Facilities Support and RPG sponsor. "We believe the reliability process at Wood River will be greatly enhanced by their leadership."

Reliability Planning Group members are: Dave DeBruler, Business Services; Bart Hatfield, Engineering; Jack Brisky, Fuels; Larry Judge, Human Resources; Karl Yeager, Logistics; Gina Nicholson, Technical; Jeff Hall, Maintenance; Dan Zipprich, SOMs Network; Tony Patterson, CMT Focal Point; Steve Franke, Operations Superintendent; and Chester Brooke, Reliability Specialist. ■

Top WRMC Teams Are Honored

THE PRESIDENT'S AWARD
STRESSES THE PRINCIPLE THAT THE
STRENGTHS OF MANY PEOPLE FAR
OUTWEIGH THE STRENGTHS OF A
SINGLE INDIVIDUAL.

Some 110 Wood River Manufacturing Complex employees and contract employees were honored recently for excellence in teamwork during a luncheon held Aug. 28, at the Alton Holiday Inn. These employees represented seven WRMC teams considered by the CMT for nomination to the Shell Oil recognition effort, called the President's Award For Team Excellence, now in its second year.

The President's Award stresses the principle that the strengths of many people far outweigh the strengths of a single individual. It was created to recognize those groups in Shell Oil Company whose contributions exemplify continuous improvement and significantly increase the company's effectiveness in achieving its goal of superior health, safety, environmental, quality and financial performance.

Of the seven teams nominated, three were selected by the CMT for submission to Head Office for consideration within Products. They

were: Invoice Error Corrective Action Team; Asphalt Team; and the United Way Campaign Team. The other four teams considered by the CMT were: Fuels Maintenance SOM/Foremen Team; Maintenance Contractor Management Group; Fuels ZIP/Bundle Crew and Bundle Handling Corrective Action Team; and contractor group Safety Concerns and Needs Team (SCANT).

"I know each group worked very hard on their projects, and they deserve recognition," says Gayle Johnson, Manufacturing Complex Manager. "Although we had no winners this year at the Head Office level, I know each Wood River team put forward a very strong group effort. And that is what the President's Award for Team Excellence is all about."

WRR FEATURES

Go To Bat

Employees who have questions about their Shell benefits plans can now access a centralized group of individuals specially trained in this field. Called the Benefits Assistance Team, or BAT, the group can be accessed by telephone, phone mail or PROFS. You can even call a toll-free number from home.

For some time, Products Human Resources in Houston has been evaluating options to improve the overall service to employees who have questions or concerns about their Shell benefits. Products Human Resources

decided that providing an easy-to-access centralized service would be a more efficient and effective manner of serving employees. It also would allow Products Human Resources to measure services delivered to employees and promote problem resolution.

Employees should call or PROFS the BAT with questions about Shell's medical, dental, income production insurance (IPI), long-term disability, provident fund, Shell pay deferral fund, flexible spending account, health cost reduction (HCR), life insurance and retirement plans. For employees' convenience, telephones have been installed at all forms bins.

"The BAT will respond to your questions with accurate information in a timely manner," says John Jefferson,

Manager Human Resources. "They can educate you on the correct use of plans and resources, counsel you on specialized benefits and facilitate resolution and understanding of claims appeal after insurance company review."

Jefferson says employees who have questions about medical and dental coverage or claim problems should still call the medical or dental plan customer service number first.

Employees can contact the Benefits Assistance Team in the following manner: SSN 421-7435, toll-free 1-800-241-7435 or PROFS "GOTOBAT." Service hours are 8 a.m. to 4 p.m. If you have any questions about the BAT and its services, contact the Benefits Assistance Team. ■

Beacon of Quality Award Winners Selected

Congratulations to the 38 WRMC employees who were selected as winners of the Beacon of Quality Award for the first half of 1992. Each winner will receive a plaque that will include a description of how he or she earned the prestigious award.

Nine employees have won the Beacon of Quality Award at least once before, marking them as multiple winners. These employees have an asterisk next to their names.

BUSINESS SERVICES

Communications
Lou Spano
Procurement
Paula Ehr
Nancy Tsupros*

FACILITIES SUPPORT- ENGINEERING

Control Systems
Engineering
Becky Bertani
Delbert Snead

Electrical

Rick Ralston
Engineering Support
Robert Leckrone
George Percivall
Pressure Equipment
Keith Schoenleber

FACILITIES SUPPORT- PROCESS ENVIRONMENTAL

Environmental
Conservation
Joe Brewster

Quality Assurance

Johnny Arretteig
Brenda Jenkins

FUELS

Aromatics East
Debbie Kelly
John O'Neal*
Dave Webster
Cracking
Terry Pomatto
Gas
Kent Peccola*

HEALTH AND SAFETY

Rick Haase

HUMAN RESOURCES

John Cook
Roger Romani

LOGISTICS

Economics and
Scheduling
Dave Banks
Utilities
Dave Bourbon*

LUBRICANTS

Compounding
Fred Fritzing*

Customer Services

Judith Blackburn
Mary Brand
Lubes Processing
Randy Pfeiffer
Tim Rosinski
Norm Schiller
Don Schroeder*

MAINTENANCE

Maintenance Fuels

Jean Hayes

Projects/Planning

Bill Kovarik*

Shops

Max Helfer
Roger Kuchta
Ron Mueller
Dale Winters*

Turnarounds

Larry Bruhn*
Jim Darr
Dan Moore

And The Winners Are...

It's time again to hail winners of WRMC's Rock of Reliability Award, developed by the Complex Management Team (CMT) to recognize any group, large or small, that demonstrates leadership in reliability.

Judging for the monthly award is based on a number of criterion including meeting business needs, continuous improvement, human reliability, root-cause analysis, prevention and safety/environmental performance. The Reliability Planning Group selects each month's winner.

Here's a list of the winners from January to June, 1992, with a brief description of what they did to earn the Rock of Reliability Award.

January Winner:

CCU Optimizers

The CCU Control Systems Engineering (CSE) group chartered an effort in May 1991, to identify the causes of lower than desired control utilizations. In conjunction with this effort, the area Technical Support Operations worked with the CSE group to develop a shift unit conformance measurement that tracked the reliability of the system and provided a feedback mechanism to identify and correct problems.

This group invested considerable time and effort to generate a well-thought-out process and tracking method for continuous improvement in the performance of the CCU control systems and ultimately, for a reduction in operational price of nonconformance.

February Winner:

Valve Repair Shop

The Valve Repair Shop works with Valve Support to plan how much work needs to be contracted during a specific turnaround. They maintain daily repair operations for other BPUs during turnaround work. In addition, the Valve Shop is tracking individual labor hours on repairs, and comparing costs with those of outside shops.

The Valve Shop makes recommendations to the BPU SET on possible compressor valve changes for extending the life cycle or increasing performance. They also track attendance of training sessions and annually conduct a refresher course in properly repairing and calibrating a level transmitter. They meet with the Turnaround group to analyze each turnaround, and give feedback to a BPU

WRR RELIABILITY

when valves appear to have been damaged by unusual operating circumstances.

The Valve Repair Shop has worked more than two years without a recordable injury, and they developed their own Material Safety Data Sheets (MSDS) computerized catalog system.

March Winner:

Criterion Based Training Program

The OE and Training Group's Criterion Based Training Program has improved consistency in the technology and application of training. The objective of the training is to improve human reliability with a self-directed, learn at your own rate, summary of a job. Criterion Based Training allows the operator trainee to read information, study accompanying drawings and go into the unit with a trainer to demonstrate or simulate an operating procedure.

The training program has shown significant improvement in human reliability in the areas of safety, environmental, quality and production.

April Winner:

Steam Methane Reformers Hydrogen Hurdlers

The Steam Methane Reformers operators and engineering personnel have made significant improvements in the operation of the SMR unit, allowing hydrogen production to vault above its previous sustained production levels. Process Technical and Operations conducted an SMR test-run in February and established a new sustained production record. The benefit of the higher production is valued at approximately \$200,000 per month. Ever since the February test was completed, Aromatics West has sustained rates at the single compressor operational limits.

The SMR improvements have been an excellent example of the Operations/Engineering partnership. Engineering

provided the technical and spirit leadership necessary for Operations to transform an idea into an accomplishment. Operations also provided close monitoring of the unit to sustain these improvements on a daily basis.

May Winner:

Protective Instrument Systems Testers

The Protective Instrument Systems Testers demonstrates an engineering and maintenance partnership process. This partnership strives to prevent incidents. Even though much of their work occurs late in turnarounds, no start-up delays have occurred thus far due to the protective instrument system tests.

The testers show continual improvement by tracking the performance of the systems and updating the checkout procedures after each use. They show increasing human reliability in their ability to communicate effectively across shifts, BPU's and Shops. And they have developed a team approach to fact-based problem analysis.

June Winner:

Quality Union Electric Shell Team (QUEST)

QUEST was formed in July 1990 as a proactive effort between Union Electric and Shell. Team members represent Operations, Engineering and Maintenance from both companies. They meet monthly to identify areas of improvement and address current problems. As a result, the Complex has had improved electrical service.

Examples include a procedure for line isolation between Union Electric and Shell to assure compliance with OSHA lockout/tagout requirements. At meetings, QUEST communicates the cost of unplanned outages, which leads to increased awareness of the importance of preventive maintenance. QUEST also improved tracking of electrical reliability incidents and created new reporting forms for UE and Shell responders.

Because of the improved interpersonal relationships that have developed due to QUEST, there is now a free exchange of ideas and information. The improved communications have been an integral part of the development of Shell's pothead inspection program, improved relay coordination and sharing of preventive maintenance procedures and engineering information.

Awareness and Recognition Team Off To Fast Start

The Awareness and Recognition Team (ART) is off and running since its creation six months ago. The group was formed to combine the Safety Awareness Team and the Environmental Awareness Team, bringing together safety and environmental under one B.E.S.T. team.

"We want ART to serve as the focal point for the Complex's safety and environmental awareness," explains Bob Gillette, Technical Superintendent, Process/Environmental, who serves as a link between ART and the Health, Safety and Environmental Planning Group. "Earlier, we completed the combination of safety and environmental in the development of the Structured Safety and Environmental Process, and doing

the same with our B.E.S.T. teams seemed a natural next step."

The ART charter calls for the team to solicit input about safety and environmental issues, then select, plan, budget and propose Complex-wide safety and environmental awareness activities. ART also will cover annual safety and environmental emphasis areas, recommend special recognition awards for the Complex and coordinate the implementation of all approved programs.

ART's first mission has been to get more input from employees on Complex recognition awards, such as the recent 5 million safe hours milestone. "For the 5 million hours safety milestone, we empowered each work group to select its own award," says Gillette. "I believe most people liked having this input."

ART also has stressed awareness in the areas of safety and environmental during the past few months. One

way the group is boosting safety and environmental awareness among employees is by publishing awareness suggestions. Most recently, ART circulated an awareness suggestion on heat stress. Other topics planned for the awareness suggestions include severe weather, school safety, burn prevention, Halloween safety, cold weather and home electrical safety.

ART also is putting together a safety and environmental calendar for 1993 for all employees, and is working on getting more safety and environmental signs at all Complex gates.

ART members are: Tara Condon-Tullier, Jane Dempsey, Bob Ferris, Larry Forehand, Jeff Funkhouser, Leroy Ganzer, Dale Henderson, Pat Maher, Lorie Nelson, Jacque Peipert, Mary Roberts, Gerry Scroggins, Sue Slayden, Jim Taylor, Linda Thorpe, Clyde Wiseman and Bob Gillette. ■

Employees Continue A Successful Recycling Effort

Wood River employees continue to throw their aluminum cans and recyclable paper in the correct bins, according to the most recent recycling statistics published by the Environmental Recycling Team.

As of May, some 25 tons of paper and 1,668 pounds of aluminum cans had been recycled. During 1991, the Complex recycled a total of 55.52 tons of paper and 1,663 pounds of aluminum cans. Already, employees have exceeded the aluminum can recycling effort seen in 1991. In addition, scaffold recycling in the Complex is saving large amounts of money and wood.

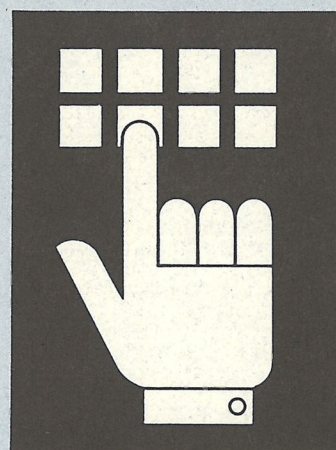
So far, recycling has saved 82.5 cubic yards of landfill space. ■

Complex Procedures Go On-Line

Recently, the Complex Procedures were made available on-line to all VM34 computer accounts. The Complex Procedures B.E.S.T. Team and the Health, Safety, Environmental Planning Group (HSEPG) recommended that the current procedure books continue to be the official source of Complex procedures.

The procedure books are required because the on-line procedures system is developmental and does not contain diagrams and pictures. Also, the on-line system is limited to 2,000 lines, and not all employees currently have access to a VM34 computer account.

In the future, notification and training will be conducted when the on-line procedures are ready to replace the procedure books. If you have questions, call Roger Pfeiffer at ext. 2945, Larry Maslo at ext. 2880 or Cathy Barnett at ext. 2216.



WRMC Has Excellent First Half 1992 Environmental Performance

The Complex had a “really outstanding” environmental performance for the first half of 1992, says Bob Gillette, Technical Superintendent, Process/Environmental. During the six months, the environmental recordable rate stood at 9.4, meeting our goal of 10.0 or lower.

A comparison of the first half of 1992 and the first half of 1991 shows a decrease in many environmental incident areas. The number of serious, or “external” environmental incidents, which must be reported to Head Office and appropriate agencies, dropped 30 percent during the first half of the year.

“Many BPUs deserve special recognition for this significant achievement, including Utilities, Aromatics East, Dispatching, Shipping, Compounding, Environmental Operations, Lubes Processing and Aromatics West,” says Gillette.

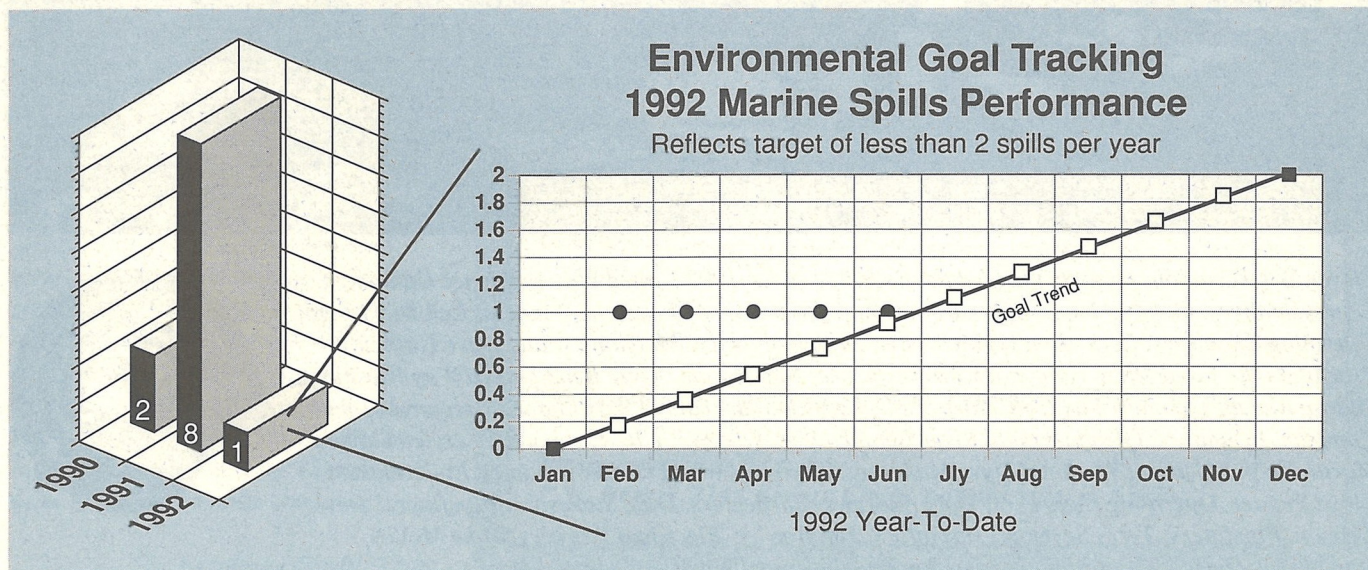
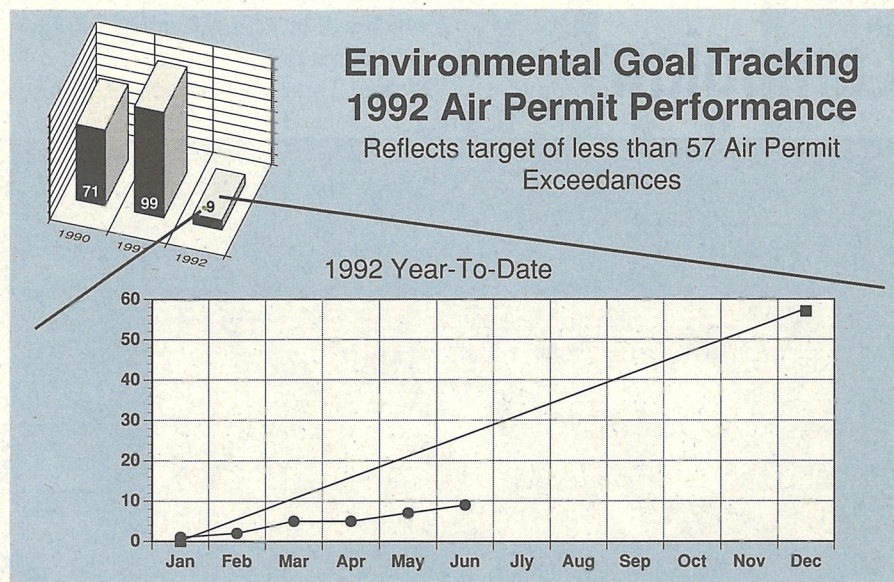
A breakdown of external incidents

during the first half of 1992 also shows major improvements in air incidents and spills to land. “Air incidents dropped by 73 percent, and spills to land dropped by 67 percent,” says Gillette. “That’s a dramatic reduction.”

Prevention activities are the backbone of this much-improved environmental performance, says Gillette. Investigating incidents, conducting root-cause analyses, increasing “Near Miss” reports, completing audits and following up on audits all factor into

the 1992 performance.

Gillette says the database on environmental incidents initiated in 1990 also has proved itself to be a big help in tracking WRMC’s environmental performance. “Now that we’ve inputted all environmental incidents for more than two years, we have a nice base of information from which to make our comparisons,” he says. “The database has greatly helped to measure environmental performance.”



WRR

UNITED WAY Employee Campaign

WRMC United Way Kicks Off 1992 Campaign

On Tuesday, Sept. 8, the River Bend United Way and WRMC Employee United Way Committee will kick off the 1992 campaign with an event held at Kendall Hill Park. Based on an Olympics theme, the kickoff, held from 4 to 8 p.m., will feature games, prizes and a picnic dinner for everyone. In addition, many United Way agencies will be on hand to discuss the services they provide.

"We would love to see everyone turn out for the United Way kickoff, which will be held at Kendall Hill Park for the first time ever," says Mike McVey, Outreach Coordinator. "This is

a good way to support our United Way Campaign effort."

On July 16, the WRMC United Way Campaign received support from a special group; 11 unions represented at WRMC pledged their support to the 1992 campaign. The unions are: Boilermakers; Carpenters; Electrical Workers; Insulators; Laborers; Machinists; Operating Engineers; Painters; Pipefitters; Teamsters; and Tinnners.

"We're very pleased to have the support of our union groups within the Complex," says McVey. "I'm certain their support will help us to have another winning year for the United Way."

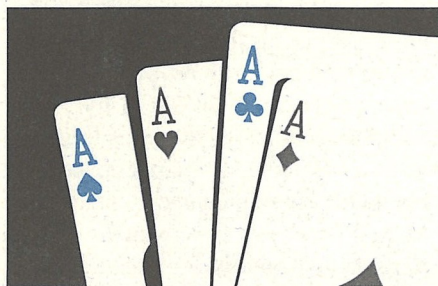


Eleven WRMC unions recently pledged their support to the 1992 United Way Employee Campaign. Representatives, pictured left to right, are: (seated, front row) Al Fritzsche, Tinnners; Ken Klockenga, Operating Engineers; Larry Jones, Machinists; John Hollowich, Machinists; and Dave Hatfield, Pipefitters. Pictured left to right, back two rows, are: Bob Haight, River Bend United Way President; Sharon Rhoades, United Way Co-Chairperson; Larry Dallas, United Way Loaned Executive; John Compton, Insulators; Glenda Arnett, River Bend United Way AFL-CIO Community Service Liaison; Martin Culp, Electrical Workers; Dave Mahanay, Electrical Workers; Dave Daniel, Boilermakers; Floyd Fessler, Operating Engineers; Dale Andrews, Carpenters; Dale Stonesifer, Pipefitters; Steve Eatmon, Pipefitters; Terry Seymour, Insulators; Jim Bowler, Electrical Workers; Mike McVey, United Way Outreach Coordinator; and Joe Baima, United Way Co-Chairperson.



WRR BILLBOARD

Pensioners' Card Party



There will be a card party for pensioners and their spouses (as well as widows or widowers of pensioners) held the evening before the Pensioners' Dinner. Here are the details:

Pensioners' Card Party
Tuesday, Sept. 15
6 p.m. to ???
Kendall Hill Park
Free Admission

Dessert and coffee will be served.
 For more information, call Ralph Elliott
 at 618/877-1294.

Is Your Number Up?

Is your cholesterol count high? Do you have diabetes? Alton Memorial Hospital will be conducting cholesterol and diabetes screenings at the south end of the cafeteria and at the South Gate waiting room, on Sept. 24, and Oct. 1, from 6 a.m. to 7 p.m. Screenings are free to employees and retirees. Please fast (drink only water) for 12 hours prior to having the tests conducted.

— The Employee Health Team

Shell Wood River Pensioners' Dinner Reservation Form

Shell Wood River Pensioners' Association 26th Annual Dinner

Wednesday, Sept. 16, 1992

11 a.m. - 4 p.m.

(meal served at noon)

American Legion Park

Edwardsville, Illinois

Cost: \$6 per person

All reservations payable in advance. Reservation deadline is Sept. 12, 1992.

Special note: The committee looks forward to seeing you on Sept. 16. If you are unable to attend, please share your news with us, because many pensioners are interested in learning about the activities/whereabouts of their Shell friends. Call Cliff Barnes with questions at 618/656-2954.



Name: _____ Age: _____

Date Retired: _____

Dept/Craft: _____

Residence (city): _____

Please make check payable to Shell Pensioners' Dinner Fund.

Please return this form to:

C.W. Barnes, 714Y Riviera Circle, Edwardsville, IL 62025.

WRR BILLBOARD

Deadline For Shell Foundation Scholarship Entry Approaches

Now in their 26th year, the Shell Oil Company Foundation scholarships will again be on the minds of eligible youth throughout Shell companies as the deadline for entries rapidly approaches.

The Foundation will sponsor up to 50 college scholarships for teens who will complete high school in 1994 and enter college in 1994. The number of scholarships is based on the number of eligible entrants. As in previous years, all phases of the competition will be handled by the National Merit Scholarship Corporation.

Those eligible to compete are the children of regular full-time employees and retired or deceased employees of all Shell companies.

Students who wish to compete must submit completed 1994 entry forms by Jan. 1, 1993, to the following address: **Scholarship Competition, Shell Oil Company Foundation, Two Shell Plaza, P.O. Box 2099, Houston, Texas, 77252.** Forms may be obtained by calling the Benefits Assistance Team (BAT) at SSN 421-7435 or calling 1-800-241-7435.

Another deadline to note is the Preliminary Scholastic Aptitude Test/National Merit Scholarship Qualifying Test (PSAT/NMSQT). The tests will be administered in high schools across the nation on Oct. 17 or Oct. 22, 1992.

If you wish to learn more about the Shell Oil Foundation scholarships, stop by Human Resources and pick up a booklet about the program, which also includes the 1994 scholarship entry forms. Or, call Gwen Baalman at extension 2022.

Congratulations George Machino!

Congratulations are in order for George Machino, Jr., Operator 1, Utilities, who recently was named 1992 "Man of the Year" by the Greater Madison County Federation of Labor. Machino serves as President of Operating Engineers Local 525.

Machino is only the third man honored by the Madison County central body with such an award. According to fellow union member Bill Beets,

Machino is widely recognized for taking charge of his local and building it to 700 members with nine contracts, among them Shell Oil Company.

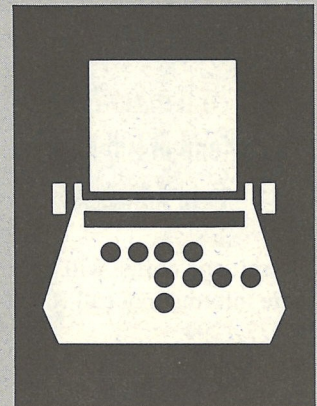
Among the many responsibilities he has, Machino is a member of the Shell Oil National Council; chairman of the 11-member Coordinated Bargaining Committee at Shell; and member of WRMC's Health and Safety Committee.

A Note From The Editor

Please note that I have a new business phone number and address. To reach me outside of WRMC, call 314/928-6883.

My address is:

**JAMES COMMUNICATIONS
2426 Highway 94
South Outer Road
Suite F
St. Charles, Mo., 63303**

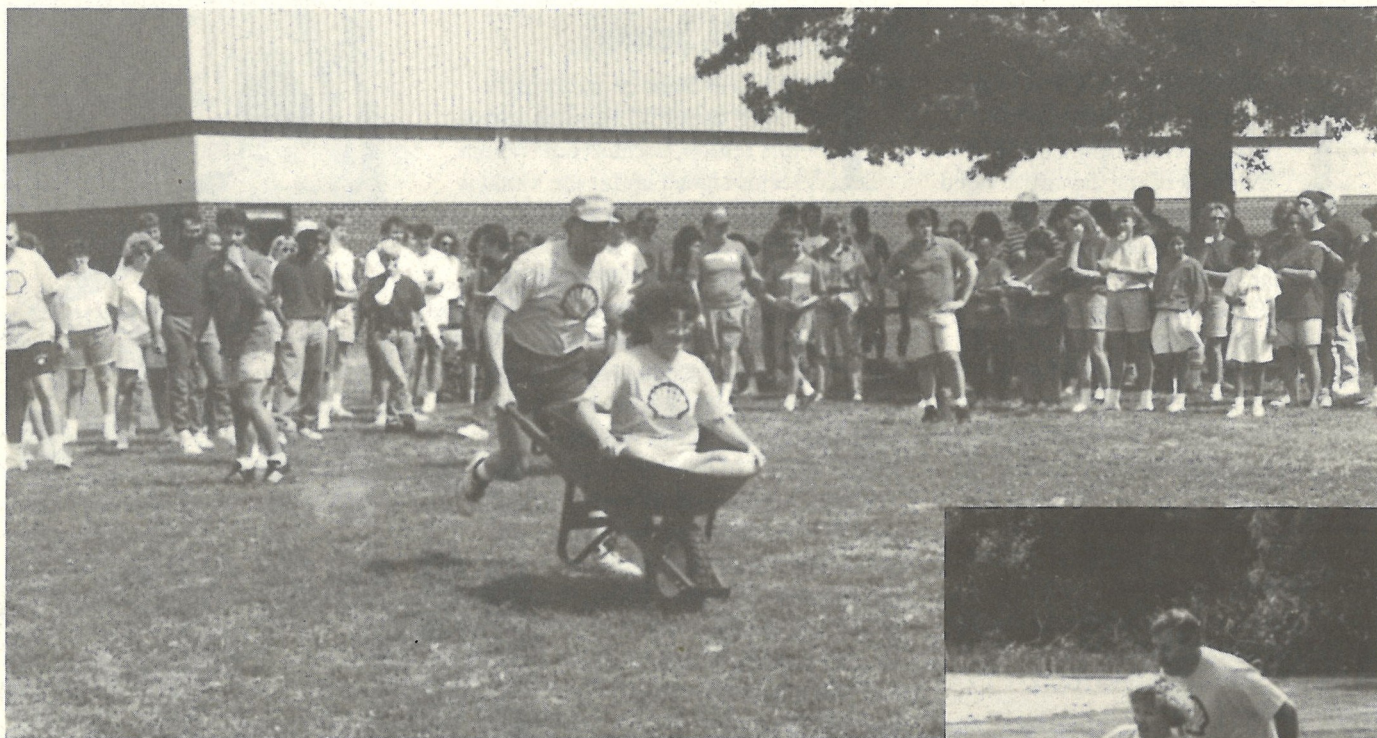


I am located in the Main Office Building, Room 156. Direct any interoffice mail to this address. My Shell extension is 3398, and my PROFS account is MJ34. I am on SAM, so you can leave a message for me at my Shell extension. If you have an immediate need to contact me, it is best to call me at my business office or my Shell office rather than leaving a PROFS message.

Thank you.

Mary James
Mary James
Editor, Wood River Review

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Wood River Employees Shine At 1992 Community Challenge

Forty-one men and women represented Wood River Manufacturing Complex during the six-day Alton/Twin Rivers Growth Association Community Challenge, held May 31 to June 5, 1992. Wood River's team



Associate Engineer Val Huntsman, from Engineering-Control Systems Engineering, takes the plunge at the 1992 Community Challenge.

placed sixth in the event, which featured teams from local businesses, organizations and schools competing in a variety of sports-related activities. This is the third year the Alton/Twin Rivers Growth Association has sponsored the event.

The Shell team competed against 19 local businesses in more than 21 events including swimming, running, pie eating, leap frog and bench pressing.

Shell received a 1992 Community Challenge plaque, which is now located in the cafeteria. Members of the 1992 team were: Dick Farmer, Mike Fossen, Brian Skinner, Terry Spurgeon, Val Huntsman, Mike Crossey, Trisha Crossey, Mary Wiseman, Doug Groves, Suzie Groves, Ralph Butler, Carla McMurray, Ron Adams, Larry Meisenheimer, Kerry Pitt, Barb Baggett, Margaret Drake, Alan Witt, Russ Eidson, Ron Tolbert, Kathy Shewmake, Jean Hayes, Keith Schoenleber, Terry Green, Shirley Roderfeld, Rick Schwarz, Kim Jacobs,



Top photo: Business Services' Senior Financial Analyst Dave DeBruler and Senior Clerk Jane Dempsey rush to the finish line in the wheelbarrow race.

Above: Dan Callahan and wife Carol try their hand at the Community Challenge wheelbarrow race as well.

Don Johnson, Kevin Robertson, Dan Callahan, Carol Callahan, Dave DeBruler, Lisa Roberts, Gary Whyte, Sharon Rhoades, Dena Bassett, Tara Helfin, Denzil Dunn, Jane Dempsey and Becky Tolbert.

WRR BILLBOARD

SRA Golf Day

The 1992 SRA Golf Day was held Saturday, June 27, at Rolling Hills Golf Course. Winners of the day are divided between the front nine holes and the back nine holes. Two employees also won the the drawing for golf steins. They were: George Ritter, Operator 1/Breaker, Utilities; and Dave Halliday, Equipment Operator, Maintenance-Shops.

Front Nine Holes:

CLOSEST TO THE PIN:

BRIAN SEMMLER, Senior Engineer
Engineering-Mechanical

LONGEST DRIVE:

KEN GREBEL, Pipefitter 1,
Maintenance-Fuels

LOW NET (HANDICAP)—29:

KARL KILLAM, Operations Foreman,
Fuels-Cracking

LOW NET (SCRATCH)—35:

LARRY SICKING, Manager
Maintenance, Maintenance-Fuels

Back Nine Holes:

CLOSEST TO THE PIN:

FLOYD RAGLIN, Pipefitter 1,
Maintenance-Turnarounds

LONGEST DRIVE:

STEVE EATMON, Pipefitter 1,
Maintenance-Turnarounds

LOW NET (HANDICAP)—27

CLARENCE SCHWAB, Retiree

LOW NET (SCRATCH)—27

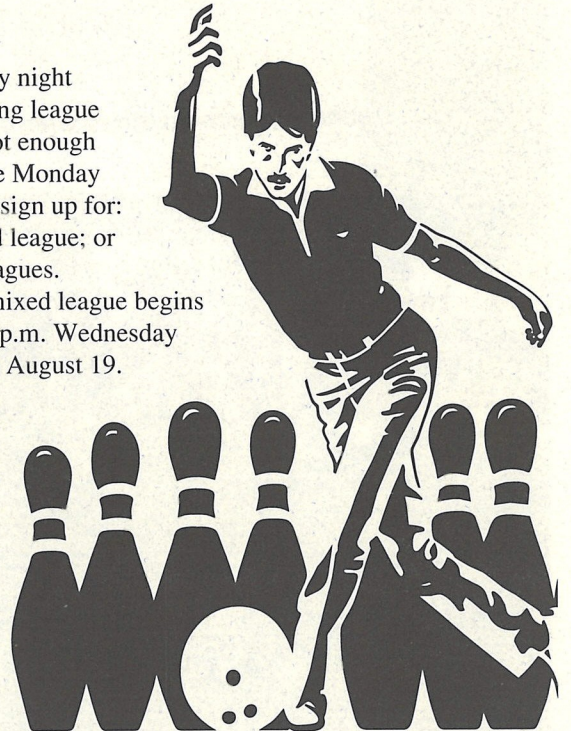
Tie between RUSS EIDSON, Operator 1/ Fuels-Cracking and MAX CLARK, Operator 1/Breaker, Lubricants-Lubricants Processing

Notice To SRA Bowlers

There will be no Monday night "Shell Super X" bowling league this season, because not enough teams signed up for the Monday night league. However, you can sign up for: Sunday night "Aeroshell" mixed league; or Wednesday night "A" or "B" leagues.

Sunday night "Aeroshell" mixed league begins Sept. 13. Games are played at 7 p.m. Wednesday night "A" and "B" league began August 19. Games are played at 7 p.m. All games are played at the Wood River Bowl.

Bowling fees are \$7 this year. The bowling year will be divided into quarters. For more information, call Larry Dallas at long-range pager 338-1107. Or, call bowling league secretary Mike Brooks at pager number 501.



SRA Calendar Of Events: September/October 1992

SPECIAL SRA EVENTS:

- ☛ SRA Fall Dance: Saturday, Oct. 24
- ☛ Archery Shoot: Saturday, Sept. 12

SRA Activities (ongoing):

ACTIVITY	LEAGUE SECRETARY
Camera Club	Brian Semmler
Radio Club	Bob Travis
Archery (Sept. only).....	Bill Owens
Fishing Contests.....	Roy Pickerill
Bass Tournaments (Sept. only).....	Mike McVey
Skeetshooting (Sept. only).....	Larry Ray
Pistol League	Jim Maxfield
Co-ed Volleyball.....	Dave Crockett
Basketball (Oct. only).....	Jeff Stockard
Golf/Match Play.....	Steve Eatmon

For additional information, call Kerry Pitt at ext. 2509. For more information about sports activities, call the appropriate league secretary or Becky Bertani at ext. 3196.

WRR BILLBOARD



A Moment In History

An old favorite paid the Complex a visit recently. Wayne "Sully" Sullivan, retired Design Draftsman from the Project Engineering-Drafting department, came back from Vancouver, Wash., to visit the town and the job site where he spent so many years of his life. Sully moved away when he retired in 1985.

Sully was in for a surprise when he discovered the new History Museum, operated by retirees like himself. Curators Margaret Middlecoff and Andy Dick asked Sully to visit the

museum during a visit in June.

So what's so special about Sully, you young "whippersnappers" might ask. Well, during Sully's tenure at WRMC, he was well known among his fellow workers for the clever cartoons he produced for all occasions. No matter the topic, Sully had a cartoon. Always, the cartoons were humorous and to the point.

Sully began sketching when he was just a boy, copying the Sunday newspaper comics and doodling in school. In high school, he was in high demand on the school newspaper, and even teachers drew upon his talent. At Shell, the popularity of his work continued. Sully produced cartoons for weddings and parties and covered what he considered humorous, albeit educational, incidents that occurred at the Complex. Sully became so in demand that his supervisors had to screen requests. In the end, Sully's work primarily showed in Shell Club invitations and the Safety Department

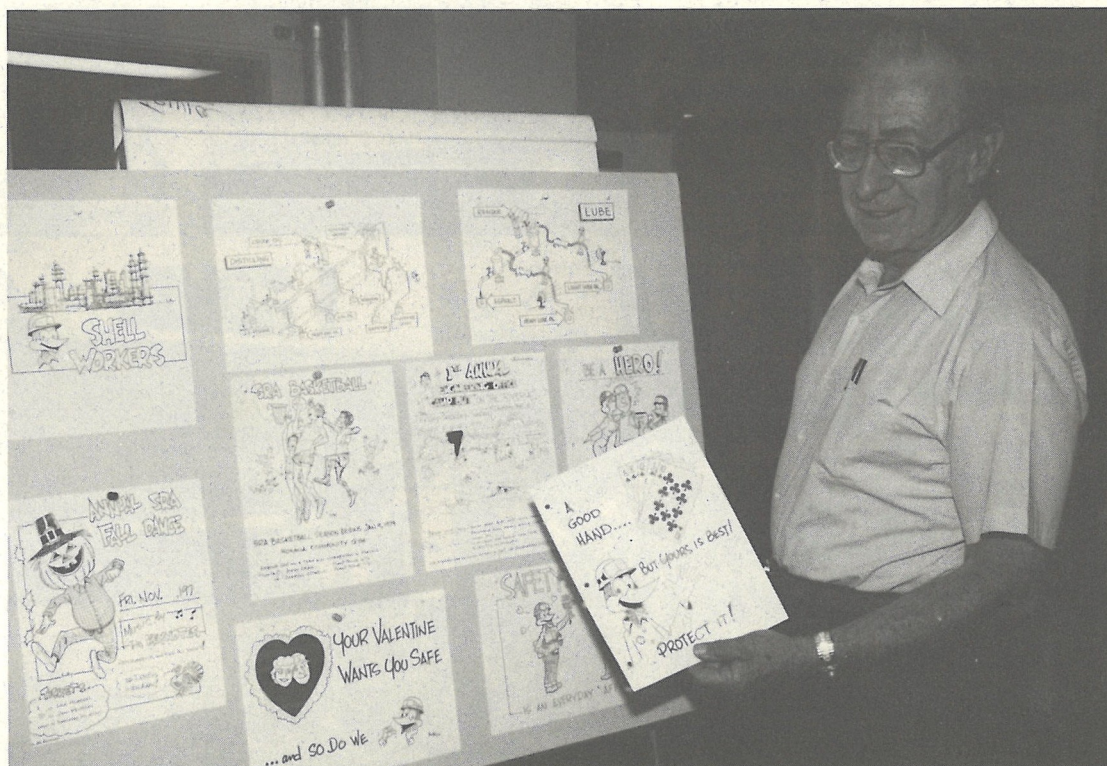
newsletter.

"We all appreciate Sully's many contributions to Wood River Manufacturing Complex, both educational and entertaining," says Margaret Middlecoff. "His work enriched the lives of people who worked for Shell at that time."

If you would like to volunteer your time to the History Museum, stop in or call any Wednesday, between 10 a.m. and 2 p.m. The museum is located in the basement of the Main Office Building. For information, call 618/255-3081.

If you have Shell artifacts you'd like to donate to the museum, bring them to the Main Gate. They will ensure that the items are received by the History Museum.

Retiree Wayne "Sully" Sullivan showed off some of the cartoons he created for the Complex while he worked here as a Design Draftsman.



WRR BILLBOARD

Fuels Picnic Fun For All

More than 800 Fuels employees and their families stepped out to Kendall Hill Park on Saturday, June 13, to enjoy the annual Fuels Picnic. Kids and parents alike enjoyed the clowns, games, relay races and hot tunes of "Big John & The ChillTones."

Many people participated in the interdepartmental volleyball tournament, with Aromatics West coming out on top. The picnic featured food catered by WRMC, with many managers serving as chefs. Great picnic fare was dished out throughout the day, from 10 a.m. to 10 p.m.

New this year was the opportunity to observe fire training in action. Buses took interested picnic-goers to the fire training grounds to observe the training, then brought them back to the picnic.

"Everyone had a great time at the picnic," says Nancy Yarnell, Senior Secretary, Fuels, and a coordinator of the event. "People especially enjoyed the renovated facilities at Kendall Hill. Once again, the picnic was a great time for our employees and their families."



Left: Barry Love, wife of Charles Love Sr., Operator 1, Cracking, rests with 22-month-old son Charles Jr., during the day's festivities. Below: Sherry Colligan and family pause for a portrait. Lower left: Brock Yarnell (left), husband of Senior Secretary-Fuels Nancy Yarnell, watches as Steve Franke, Superintendent Fuels, grills up some picnic fare for the hungry crowd. Bottom: Fuels-Cracking and Maintenance gave it their best during the interdepartmental volleyball tournament.



WRR BILLBOARD

Star Award Plaque On Display

Wood River Manufacturing Complex's plaque for the 1991 Refining & Manufacturing Performance Awards, also known as the Star Awards, is on display in the employee cafeteria.

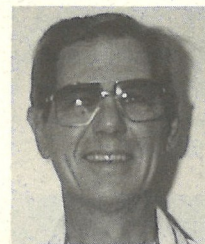
WRMC received the plaque for earning gold (signifying performance excellence) in the areas of quality improvement, productivity, cost management and external relations. The Complex also received silver awards (indicating significant progress) in the categories of health and safety, environmental, operating plan, practices and procedures and maintenance effectiveness.

"I extend my best wishes for a Star-filled year in 1992 as you strive for continuous improvement in all of the performance categories," wrote Ron J. Banducci, General Manager Manufacturing-Oil.

New To WRMC

Doug Beauchamp

transferred to WRMC as Senior Safety Inspector in the Health & Safety department. Previously, Doug served as Senior Safety Inspector at the Wilmington Manufacturing Complex. He and his wife Pat have three children, Sonja, 23, Jennifer, 22, and Gregory, 17. Doug, who enjoys camping, plans to relocate to Collinsville.



Treva Houska

joined WRMC as a Chemist in Logistics-Quality Assurance. Treva, who has a bachelor's degree in chemistry from the South Dakota School of Mines & Technology, enjoys crafts, sewing and aerobics.



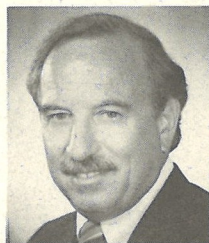
Greg Kamla transferred to WRMC as Senior Chemist in Logistics-Quality Assurance. Previously, Greg worked as a Research Chemist at Westhollow Research Center. Greg, who enjoys sports, plans to live in Edwardsville.



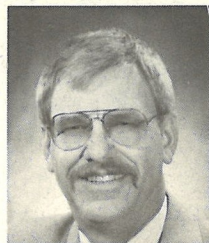
Service Anniversaries



Arlene Tutt
Senior Office Assistant
Logistics-Shipping
40 years



Jerry Yarnik
Design Draftsman
Engineering-
Engineering Support
30 years



Bill Fite
Special Assignment
Lubricants-Compounding
25 years



Marvin Rahn
Maintenance Foreman
Maintenance-
Projects/Planning
25 years



Jerry Schmid
Maintenance Foreman
Maintenance-
Turnarounds
25 years

Wayne Bannister

Equipment Operator
Maintenance Shops
Truck & Tractor
Dispatching
25 years

WRR BILLBOARD

In Remembrance

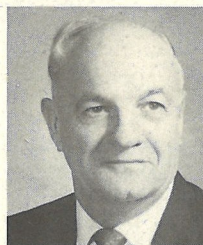
▼ **Milo Gibbons**, 109, died July 1. Mr. Gibbons was a Custodian before retiring in 1943 after 17 years of service. Mr. Gibbons was the oldest retiree at WRMC.



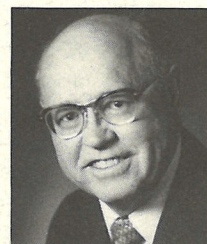
Howard Edwards, 65, died July 27. Mr. Edwards was an Operator 1/Breaker in Fuels-Alkylation before retiring in 1987 after 21 years of service.

Wilbur Hyten, 74, died July 23. Mr. Hyten was an Engineering Foreman-Maintenance before retiring in 1981 after 28 years of service.

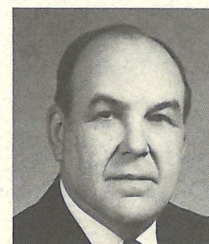
Pascal Perkins, 84, died June 28. Mr. Perkins was an Operations Foreman in Dispatching before retiring in 1967 after 39 years of service.



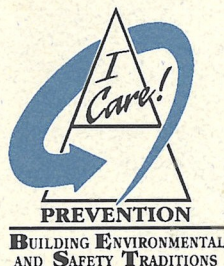
Walter "Walt" Roberts, 72, died July 7. Mr. Roberts was a Senior Engineer in Process & Project Engineering before retiring in 1981 after 39 years of service.



Amos Shelton, 87, died July 3. Mr. Shelton was an Operator 1 in Distilling before retiring in 1969 after 24 years of service.



Shell Oil Company
P.O. Box 262
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Mary A. James, editor
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