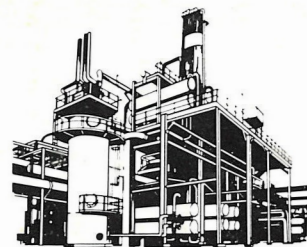


WOOD RIVER REVIEW

WOOD RIVER MANUFACTURING COMPLEX



VOL. 47, NO. 9 SEPTEMBER 1984



United Way: Now We Need Each Other Even More

The Complex co-chairmen for the United Way campaign Sept. 28 - Oct. 12 are confident that employees will once again demonstrate their concern for others less fortunate.

Tim Richey, Maintenance, and **Ron Cambio**, Engineering Operations Support, said that last year approximately \$90,000 was raised in pledges and donations from 68 percent of the work force, compared to \$76,000 from 53 percent of employees in 1982.

The 1983 campaign was characterized by a dedicated voluntary effort on the part of 80 employee solicitors, said Cambio. These solicitors contacted employees and described the benefits of United Way.

This year, due to the high level of

shutdown and Major Projects activities, the campaign will be conducted with as little interference to normal work routines as possible. The campaign will consist of mail solicitation only; employees will soon receive information about United Way and the various methods of contributing.

The payroll deduction cards have been redesigned to allow a variety of participation options. They also enable employees to direct their contributions to specific United Way agencies or organizations.

"As a Kiwanis Club member, I work closely with United Way agencies in the Wood River area," said Richey. "I see firsthand the need for these agencies and how important it is for

them to be supported by the community. Every dollar donated, every hour volunteered makes a difference."

Cambio pointed out that the majority of human care services in the local communities are financed by United Way, and most of the money raised stays in the area.

"United Way works because Shell employees and others care enough to provide support through contributions," Cambio said. "Our campaign theme, 'Now We Need Each Other Even More,' says it all."

Questions about United Way or making contributions can be directed to **Dofye Taylor**, Employee Relations, ext. 2212.

Reformer due for 1985 startup

Startup work is progressing on the Steam Methane Reformer (SMR), a hydrogen producer that is scheduled for reactivation in November 1985. The unit is being recommissioned to meet the increased hydrogen needs of the Complex following completion of the Yield Improvement Program.

The normal source of hydrogen is from the catalytic reformers. The single biggest user of the additional hydrogen provided by the SMR will be the Hydrocracker (HCU). SMR will also produce hydrogen for the SCOT unit.

SMR uses two compounds—methane and water—to make a high purity hydrogen stream. A by-product of the operation is the production of steam that will be used in other areas of the Complex.

The SMR has not produced hydrogen since 1972; however, its original compressor system continues to service the HCU and DMK units, according to **Barney Myler**, Operations foreman. He said that for two years after it shut down, the SMR was used to make



Operator Dean Melm (center) explains details of the upcoming Steam Methane Reformer startup to Terry Gentelin, a newly hired operator at Aromatics West. At left is Cy Haar, who, along with Melm and others, is providing Operations support to the SMR project.

steam and to store nitrogen.

Dave Chiolero, Major Projects Operations coordinator, said the unit will operate at half its original design production capacity or approximately 25 million standard cubic feet of hydrogen a day.

Operations employees assigned to
(Continued on page 2)

Crafts reach safety marks

Six Complex crafts groups representing approximately 105 employees reached the two-year mark Sept. 1 without incurring a disabling injury.

The safety accomplishment was recognized at a reception held Sept. 7. The crafts and the dates of their last disabling injury are as follows: Brickmason, March 1962; Carpenters, January 1980; Cranemen, April 1968; Insulators, September 1980; Painters, March 1972; and Tanners, November 1981.

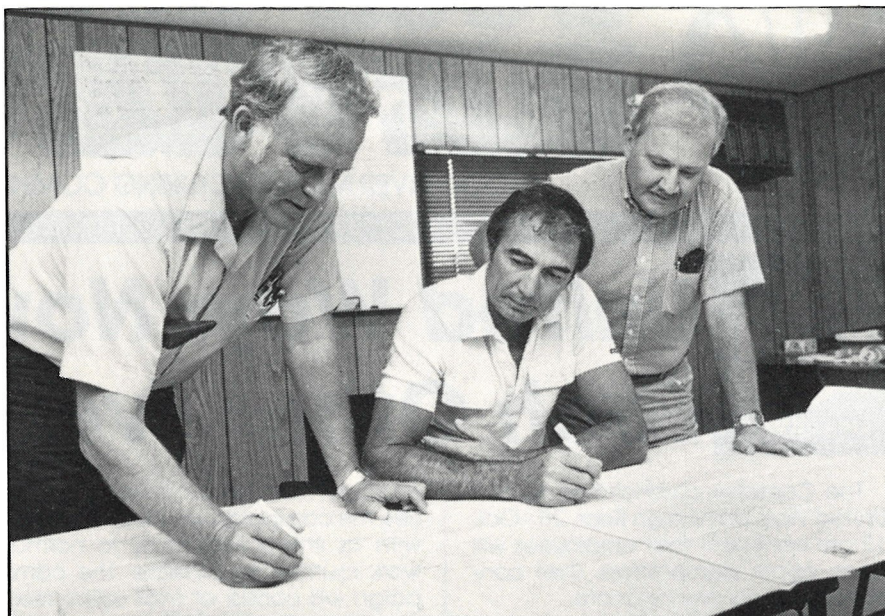
Reformer due . . .

(Continued from page 1)

the SMR recently participated in the design phase of the unit reactivation. They were also active in the design of a new kerosene stripper column for the Hydrocracker Main Fractionator, the redesigning of two hydrogen compressors and other revisions in the Hydrocracker complex. Operations people are involved in the issuing of permits for maintenance conducted in the area, and coordinate the construction-related projects.

Jim Kossina, Major Projects Construction coordinator, said only the south side of the SMR furnace will be in service after startup, since the unit will run at half capacity. The inactive north side is to be isolated. One hundred eighty furnace tubes have been removed for repair, with 109 to be replaced. Some of the north side tubes will be reinstalled in the south side.

Other maintenance projects include inspection and refurbishing of control valves, instrumentation, pumps and heat exchangers.



Looking over design drawings for the Steam Methane Reformer project are Cy Haar, Dean Melm and Dave Chiolero, Operations. The unit is being recommissioned in 1985 to meet the increased hydrogen needs of the Complex.

"A lot of thought and effort are going into this startup," said Chiolero. "Technology has changed since the

SMR was shut down 12 years ago . . . every detail of the project is being carefully considered."

Employees 'ham it up' in Shell Amateur Radio Club

Talk with an astronaut in orbit? **Tom Colgate** did, for a few seconds, from the basement of the Main Office Building. Last year he communicated with the spaceship Columbia via "ham" radio. It seems that one of the astronauts was also a ham operator and made contact with earthlings while Columbia was in orbit.

"The sky is definitely not the limit when you are an amateur radio operator," said Colgate, EOS. "Given the right equipment and conditions, a licensed operator can reach another operator anywhere in the world." And sometimes, even out of this world as was the case with the astronaut.

Colgate is president of the 40-member SRA Shell Amateur Radio Club which is dedicated to the enjoyment of radio communications. The club has a complete radio setup in the Main Office basement and most of the members have their own equipment at home. While some employees like to play cards or read during the lunch break, club members often retreat to the radio room to chat with other hams around the world.

Stan Jacobs, EP&S and club treasurer, monitored the invasion of Grenada as reported by an operator who transmitted first-hand information over the airwaves. On another occasion, **Tom Drake** and Colgate intercepted a distress call from a ship off the coast of Massachusetts. They contacted the St. Louis Coast Guard office which in turn called the Boston Coast Guard to notify them of the emergency.

Colgate pointed out that the club takes an active role in local emergency situations such as Mississippi River floods and tornadoes. Members set up remote operator stations and coordinate rescue efforts through the Madison County Emergency Disaster organization. Many members have equipment which can be operated from their cars (mobile) or from other power sources—batteries and generators.

Unlike CBers, ham operators must be certified by the Federal Communications Commission in order to transmit. Five licenses are available, each advancement in grade allows an operator to communicate in a fuller

range of frequencies. The club conducts training for its members to obtain or upgrade their licenses.

Some of the more unusual types of radio communication members use are teletype, slow-scan television and high speed digital modes with computer interface. Games like chess can be played "over the air." International code reception can also be fed into a computer which converts it to written text on the screen or onto paper.

In addition to license training and emergency response, club activities include Field Day, hidden transmitter hunts and contacting foreign and domestic operators. Field Day is a national event that tests ham radio operators' preparedness to deal with emergencies in which solid, dependable communications are needed. This past June at Belk Park, the club made over 1,200 contacts worldwide in a 24-hour period.

During a hidden transmitter hunt, an operator makes brief transmissions every five minutes from a remote area.

(Continued on page 3)

**NOW
WE NEED
EACH
OTHER
EVEN MORE**



United Way

Dream comes true for Rezabek family

"All we ever wanted was a child of our own—that was our dream," said **Alice Rezabek**, wife of **Rich Rezabek**, pipefitter helper. The Rezabeks' dream came true in 1982 when they brought home **Christy**, a one-week-old baby girl. Formal adoption took place six months later.

After nearly three years of hoping and waiting, their dream had become reality, a reality made possible by Catholic Charities, an Alton social services agency funded by River Bend United Way.

Today, Christy is a healthy and happy child of 22 months who adores her parents as much as they adore her. The long wait was well worth it, says Alice, although at the time it was tough.

"I called Catholic Charities at least once a week to find out where we were on the adoption waiting list," she said. "Our social worker, **Jason Beard-sley**, was always patient, understanding and sensitive to the emotions Rich and I were experiencing."

"Beardsley understood how it felt for us to wonder if we would get a boy or girl, what the child would be like, how we would be as parents . . . all of those kinds of things," said Rich. "He gave us encouragement but never false hope."

The big day unfolded like this: Alice was at home from work with strep throat when Beard-sley called. She had no idea that this call was THE CALL. "I cried when he told me the good news, I just couldn't believe it had finally happened," said Alice.

She then tried to contact Rich at Shell but he was not available to come to the phone. She waited and called again, and again. When Alice called the fourth time she explained to the employee at the other end why she needed to talk to Rich. Upon hearing the explanation, the employee said "Hold the line, I'll go get him myself." Of course, Alice swore him to secrecy so she could break the news to Rich herself.

Two days later, the Rezabeks drove to Springfield to pick up Christy. They were nervous on the way to the capitol city but were in seventh heaven during the drive back to Edwardsville. Rich insisted they place the infant car seat in front, between he and Alice, so he could look at Christy while driving



Holding their "dream come true" are Alice and Rich Rezabek. The Edwardsville couple adopted Christy two years ago through a social services agency supported by River Bend United Way. Rich is a pipefitter helper at Shell.

home.

Rich and Alice have received a lot of help and advice from both their families on child rearing. The couple had some experience with kids going into the adoption, however, as they have 39 (soon to be 40) nieces and nephews living in the area.

"Christy was certainly worth every anxious minute of waiting," said Rich. "In fact, Alice and I are talking about applying for a second child because if one is great, two must be twice as

nice."

The Rezabeks cannot say enough good things about Beard-sley, Catholic Charities and United Way. When this year's Complex employee campaign begins Sept. 28, Rich will be ready with a donation.

"United Way helped our dream come true—every time we look at Christy we realize how fortunate we are," said Rich. "Hopefully our contributions to United Way will make dreams come true for others."

Employees ham it up . . .

(Continued from page 2)

His team or club members then try to see how quickly they can locate the transmission using directional antennas and triangulation techniques. Colgate said the exercise can be helpful in finding illegal stations or stations that are causing interference over the air.

"Being a ham radio operator is a great hobby," said Colgate. "It is not only fun and challenging, but when used during emergencies, radio com-

munications can mean the difference between life and death."

Colgate and Jacobs said anyone can get started as a ham radio operator with an equipment investment of only \$200. Club members will advise prospective operators on the kind of equipment they would need. Also, the club radio room can be used by licensed club members. Membership information is available from Colgate, ext. 2641; Jacobs, ext. 2134; or **Bob Grey**, ext. 2195.



Security a people oriented job

Help wanted: large manufacturing complex needs an individual who is honest, fair, alert, inquisitive and personable. Qualified applicant must be a self-starter willing to work rotating shifts including nights and weekends.

"Put all of those qualities together and you have a candidate for security guard at the Complex," said **Max Rudolph**, supervisor - Security.

The hypothetical help wanted ad purposely makes no reference to such attributes as "trained in self-defense, police or military background required" or any other stereotypes often associated with security guards. Shell Security is not a police force—its function is people oriented, Rudolph pointed out.

Whether working the 80-plus perimeter gates, patrolling the 1,999 acres of Shell property, or providing additional services as a result of Major Projects activities, Security is highly visible. And that visibility means constant contact with employees, contractors, vendors and a multitude of other people.

The primary duties of Security are to protect employees and property, and to regulate the movement of people, products and materials in and out of the Complex. Using rules and regulations as a basis for procedure, the guards and gate captains perform a variety of tasks during a single shift. These may include spot checking the contents of outgoing vehicles and employee packages, preventing unauthorized people from entering the Complex, patrolling the premises, initiating the fire pager system, reporting safety hazards, weighing trucks filled with products, taking phone calls from the outside after 4:30 p.m., arranging overtime transportation for employees and more.

Rudolph said the guards do not enforce by force. The clout they carry comes from a working knowledge of Complex rules as well as the ability to evaluate situations and make decisions. He added, however, that situations do occur which are not covered in the regulations. This is when experience and knowing who to turn to for advice comes into play.

Although Security's role begins and ends at Shell, it does maintain close relationships with area police departments. "We don't want Shell to be



In describing the duties of a gate captain, Hal Kesinger makes it clear there is much more involved than waving at people as they go through the Main Gate. Kesinger, a former captain, was recently promoted and is now responsible for security of Major Projects activities.



Regulating traffic at the in-plant parking lot is Vicki Young, a seven year employee in Security. She said Security's good relationship with Complex employees is based on mutual respect.

strangers to these agencies if and when we may need their assistance," Rudolph said. "It is better we know each other."

What is it like to work in Security at the Complex? **Doc Linn, Vicki Young**

and **Hal Kesinger** offered the following information and comments.

DOC LINN

Having worked 25 years in Mainte-



Doc Linn likes working as a security guard because the job allows him to be relatively free from confinement and has just the right amount of responsibility.

nance and later Operations, Linn said he was ready for a change when he transferred into Security in 1965. He describes his job as being relatively free from confinement with just the right amount of responsibility.

Hardly a day passes when he isn't asked for assistance by someone at the Complex. Mostly, people are after information.

"They might want to know directions to a unit, where to store a piece of equipment, can they do this, can they go here . . . it varies," he said. "After 43 years at Wood River, I find there seldom is a question I cannot answer.

One of the more challenging aspects for him is simply staying up to date on job changes within the Complex. Transfers, new hires and shift schedules keep Linn and other guards busy determining who is on duty at any given time. This is essential for handling both routine and emergency matters.

"The Complex is well lighted and patrolled, and compares favorably with the best in the industry for security," Linn said. "I think we can all take comfort in that."

VICKI YOUNG

Seven years ago, Young applied at Shell for a truck driving position. She was hired, but not for the job she

sought. Young became the first woman guard at Wood River and now sets her sights on becoming the first woman captain as well.

Young admits achieving her current goal may be some years away as it requires considerably more on-the-job experience. For the time being, she is quite content working the gates and patrolling.

"I am the type who likes to stay busy so my preference is the day shift," she said. "Monitoring the heavy traffic at the gates, investigating theft and fire reports, contact with people and all of the paperwork that goes with the job makes for interesting days."

Young said patrol duty is emphasized on the evening and midnight shifts when guards cruise inside and outside the Complex. A guard on inside patrol is on the lookout for fires and vandalism, and the general security of the Complex. Outside patrol performs a similar function over a 14-mile route through Kendall Hill, Southwest property, the docks and other remote areas. Occasionally an unusual event breaks the routine of patrol work.

One evening while at Kendall Hill, Young came across a parked car that was on fire. She first contacted the Main Gate by radio and requested the captain on duty to call the Roxana Fire Department. While a fire department vehicle was enroute to

Kendall Hill, Young used her fire extinguisher on the burning car. That, she says, is something that doesn't happen every day.

"Being a guard is an important job, one that is taken seriously at Wood River," said Young. "Our good relationship with employees is based on mutual respect and knowing we all have a job to do."

HAL KESINGER

Security captains spend the majority of their time at the Main Gate where they are in radio contact with the guards on duty. Since most of the traffic is at that gate, the captain is a very visible member of the Security force. During a two-hour period recently, Kesinger counted 129 Shell vehicles entering or exiting the Main Gate.

"I feel a responsibility as the first and last person many people see at the Complex," said Kesinger, a 28-year veteran of Shell Security and a former captain. "I want people to have a good impression of Shell so I make an extra effort to be courteous and helpful."

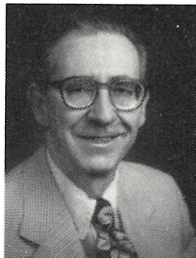
When the day shift ends, all phone calls to the Complex are received at the Main Gate. To anyone who calls after hours, the captain is Shell Oil Company. Kesinger never knows who may call or what situation the caller will present.

Kesinger said late night calls from local residents or passers-by are usually made with the best of intentions. For example, a neighbor once reported seeing a fire in the Hydrocracker area. But when Security employees investigated, they found no fire. A guard then went to the neighbor's home and had the neighbor actually point to the fire. It turned out to be nothing more than a controlled ground flare at North property.

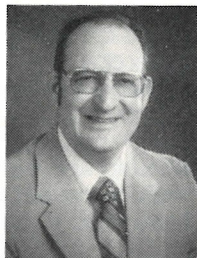
Another example was when a neighbor called with a complaint about a strong gasoline odor coming from the Complex. Guards determined the odor was strongest at an isolated storage tank. An Operations employee climbed to the top of the tank and discovered its floating roof had collapsed. In both cases and in others like them, the neighbors were thanked by Security for their concern.

"Anticipation of the unknown and working with people are keys to my interest in Security work," Kesinger said. "There is certainly much more to this job than nodding and waving to people as they go through the gate."

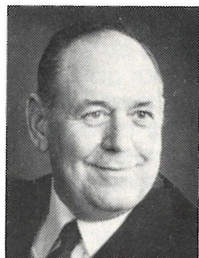
Anniversaries



Sully Sullivan
EP&S
40 years

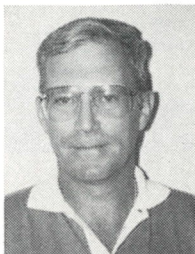


Leo Raynor
Boilermaker
30 years

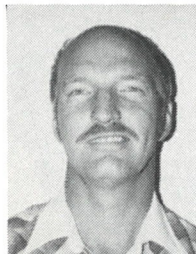


Ray Lacquement
Alkylation
25 years

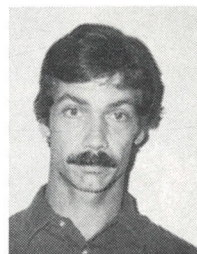
New to WRMC



Bill Ackman
Maintenance



Charles Baumann
Machinist



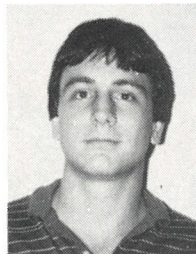
Jack Blair
Laborer



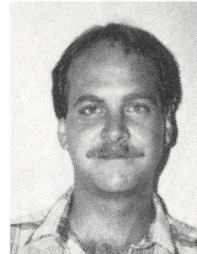
Kathy Cook
Compounding



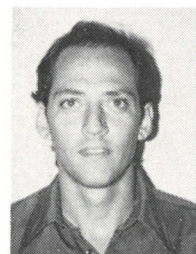
Barb Czerny
Financial



Brad Darr
Compounding



Scott Fischer
Electrician

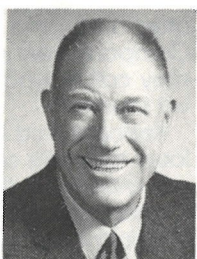


Terry Gentelin
Aromatics West

In remembrance



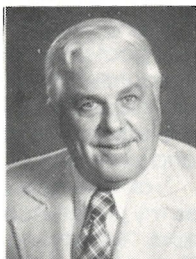
B. Traina



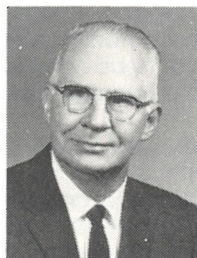
G. L. Falkner



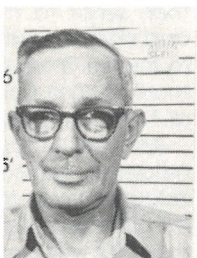
K. R. Dalton



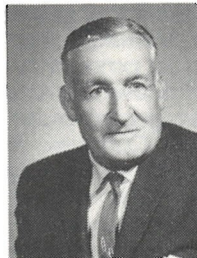
J. E. McConnell



W. D. Bost



J. R. Sullivan



P. E. Greene

Bruno Traina, 63, died Aug. 2. Mr. Traina was Maintenance coordinator, Distilling before retiring in June 1984 after 37 years of service.

Glenn L. Falkner, 75, died Aug. 3. Mr. Falkner was an operator 1, Distilling before retiring in 1967 after 22 years of service.

William D. Bost, 76, died Aug. 4. Mr. Bost was a foreman, Cat Cracking before retiring in 1966 after 37 years of service.

John R. Sullivan, 76, died Aug. 9. Mr. Sullivan was an operator 1, Aromatics before retiring in 1966 after 22 years of service.

Kent R. Dalton, 71, died Aug. 17. Mr. Dalton was an instrument man 1, Engineering Field before retiring in 1971 after 28 years of service.

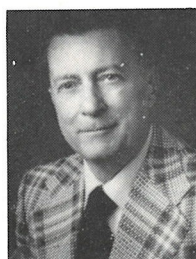
John E. McConnell, 67, died Aug. 23. Mr. McConnell was an engineering supervisor, Maintenance before retiring in 1979 after 40 years of service.

Pearl E. Greene, 75, died Aug. 28. Mr. Greene was a pipefitter 1, Engineering Field before retiring in 1963 after 28 years of service.

Retirements

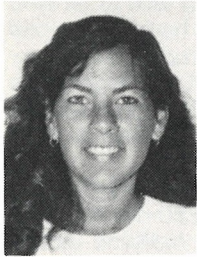


Jim Donelson
Lubricants
37 years

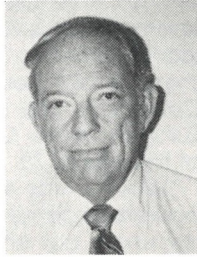


Charlie Moore
Boilermaker
34 years

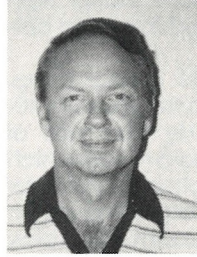
New to WRMC



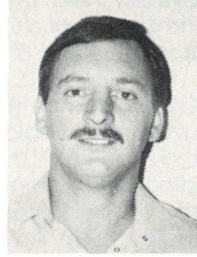
Rubi Gonzalez
Financial



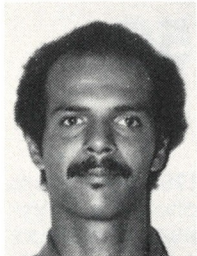
Jim McBride
Maintenance



Bob Nash
MPO



Norm Randle
Laborer



Rich Robinson
Laborer



Cathy Shea
Financial



Lynn Smith
Financial



Mike Sohmer
EOS



Jan Steinmetz
Ind. Relations



Nancy Tsupros
Financial



Belva Walls
Laborer



Lynette Zlrges
Financial

SHELL SHORTS

Christmas Party

It is only September, but it's not too early to reserve the evening of Thursday, Dec. 6 for the annual Children's Christmas Party. The committee has put together an exciting, fast-paced program of entertainment so this is an event you won't want to miss.

Hole In One

Retiree **Joe Kingery** shot a hole in one Aug. 25 at the Rock Springs golf course in Alton. This was Kingery's third ace—his other two came on hole number 7 at Rock Springs and number 8 at Belk Park.

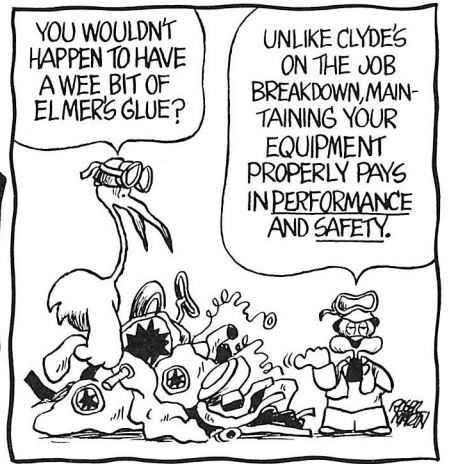
Retirement Dinner

A retirement dinner for Maintenance's **Rudy Wild** and **Ed Newell** is scheduled for Oct. 24 at the Moose Lodge, Wood River. Spouses and guests are invited. Cost is \$6.75 per person—checks only will be accepted. Cocktails begin at 6:30 p.m. and dinner at 7 p.m. Send checks payable to **Tim Rathgeb**, 3506 Omega, Alton, Ill. 62002. Deadline for reservations is Oct. 10.

WOODY & CLYDE



NAP



Osborn's uncle an Olympic hero

While **Ed Osborn**, Maintenance, watched the Olympic high jump competition on television last month, thoughts of his late uncle often came to mind. You see, **Harold Osborn** was the high jump gold medalist and won the decathlon in the 1924 Paris Olympics, a feat that has never been equaled.

"It is really quite stunning to think that my uncle is the only person to ever win a single event and the decathlon in the same Olympics," said Osborn. "Over the years I haven't told many people I had an athletic hero in the family, but I am just as proud as can be."

Born in 1899, Harold Osborn grew up on a farm in Butler Grove Township, Ill. He practiced high jumping in the barnyard south of the farm using makeshift equipment. Osborn graduated from Hillsboro High School in 1918 and then attended the University of Illinois.

While a college student, Osborn helped develop the western roll style of jumping. In his time, the rules stated that a high jumper's head had to be higher than his feet when he went over the bar—quite a change from today's "Flop" method. When he competed in the 1924 Olympics, he

already held the world indoor high jump mark of 6'6" and the world outdoor mark of 6'8".

Following his gold medal jump, Osborn competed in the grueling 10-event decathlon. He won most of the events and the gold medal which clinched the team championship for the United States. Competing again in the 1928 Amsterdam Olympics, Osborn tied for the silver medal in the high jump.

In 22 years of athletic competition,

1917 to 1939, Osborn was in 34 AAU championships, and he held six world records and two Olympic championships. He also held 20 American, two Canadian, one British and several European titles. Osborn died in 1975 at the age of 75.

"When I was seven I attended a basketball game in Fillmore, Ill. where my uncle put on a halftime exhibition," said Ed. "He high jumped more than six feet . . . not bad for a 40-year old!"

Foundation to sponsor 50 college scholarships

In its 18th Shell Companies Scholarship Competition, the Shell Companies Foundation will sponsor 50 college scholarships for children who will complete high school in 1986 and enter college in 1986. As in previous years, all phases of the competition will be handled by the National Merit Scholarship Corporation.

Those eligible to compete are sons and daughters of regular full-time employees and retired or deceased employees of Shell.

Students who wish to compete must

submit completed 1986 entry forms by Nov. 1, 1984, to Scholarship Competition, Shell Companies Foundation, Inc., Two Shell Plaza, P.O. Box 2099, Houston, TX 77001. Additionally, they must take the Preliminary Scholastic Aptitude Test/National Merit Scholarship Qualifying Test (PSAT/NMSQT) which will be given in high schools on Oct. 20 or 23 this year.

Descriptive booklets covering the program and entry forms may be obtained by calling **Kay Copeland**, Employee Relations, ext. 2370.

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