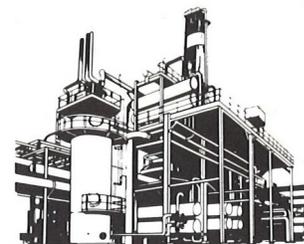




# WOOD RIVER REVIEW

WOOD RIVER MANUFACTURING COMPLEX

VOL. 48, NO.8 AUGUST, 1985



*The 'Rusty Old Dog' or the Mineral Spirits section of Aromatics East was started up on July 13. The unit is expected to produce 1000 barrels of product per calendar day and reap an annual profit of nearly \$3 million dollars. Pictured above in front of the unit are some of the wide cross section of Complex employees who helped to revamp the unit and begin operations in less than 30 days.*

## 'Rusty Old Dog' Is Up and Running Again

The 'Rusty Old Dog' or the Mineral Spirits section in Aromatics East is up and running again and about to complete it's first 30 day run. Complex employees completed the work required to revamp the unit in less than 30 days and operations commenced on July 13.

The mineral spirits section of Aromatics East was damaged last June during the Kerosene Hydrotreater fire. After thorough inspection it was determined that the equipment in the mineral spirits section was only surface damaged (the surface damage which had burned the paint off the unit gave the equipment a rusty look and earned the section the nickname of the 'rusty old dog').

Project planners estimated that approximately \$250,000 would be needed to bring the unit on stream. (However, after all work was completed on the unit

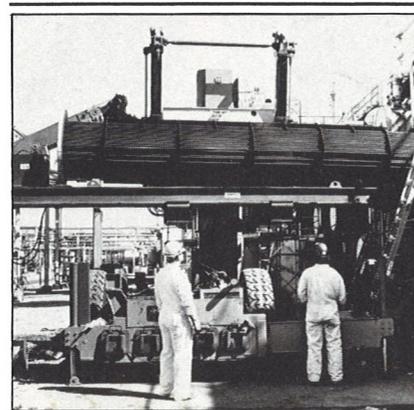
only half of the funds set aside were used.) This investment seemed relatively small compared to the potential \$3 million annual profit the section stood to earn from the production of 1000 barrels per calendar day.

Currently the Mineral Spirits section is approaching it's target goal of 1,000 barrels of product a day. Additionally, the section has scheduled the installation of a new steam fired reboil furnace that will further enhance the efficiency and production of the section.

"This is the best example of team effort across inter-departmental lines I have seen," says **J.I. Smith**, process manager - Aromatics East.

The project, which was planned by **Bob Kostelnik**, Maintenance, manager - Field HOP and **Mil Arth**, maintenance coordinator, incorporated the efforts of Complex craftsmen, inspectors and safety, operations and support employ-

ees. Mineral spirits is a solvent which is used principally in paints.



**Boilermakers, Kenny Waters (left) and Mike Brooks (right) use the new bundle loader to place a heat exchanger in the Alky Unit. The new bundle loader uses a sled and carrier to slide bundles into place.**

# DO SOMETHING ABOUT IT.



## The United Way

PHOTOS BY CLIFF DAVIDSON

Last year 113,832 people in the Madison County area alone, received United Way services.

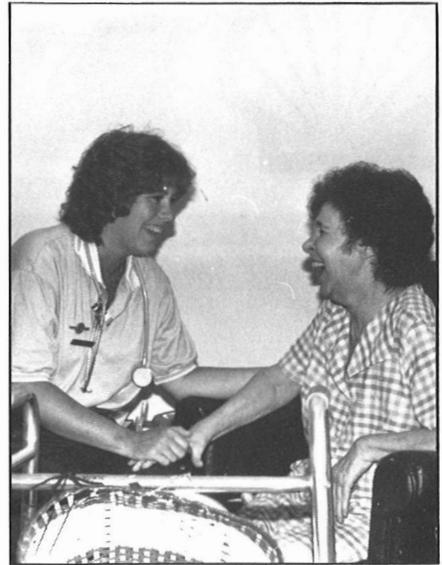
The Oasis Women's Center in Alton provided temporary shelter to 319 abused women and their children and the Crisis Food Center in Alton fed 23,530 people who otherwise may have gone without. Operation Blessing provided food and clothing to 12,685 people in the Wood River Township area and Homemakers, Inc. went into the homes of 385 abused and neglected children to try to turn their lives around.

This year United Way helped 22,000 more people than in 1984. You may know someone who used United Way services or you may be a United Way volunteer or supporter or you may have

even used United Way services yourself. The following are real life cases where River Bend United Way has intervened and helped.

*John W. worked for a large company in Alton for many years. He took a great deal of pride in his work and his ability to support his wife and two children. Early last year John was laid off from his job. When John's unemployment ran out he became very agitated. Everything irritated him, the neighbor's dog, his children and his wife.*

*The pressure continued to build and one day during an argument John hit Sue. Sue was shocked but Sue didn't call for help--she believed they could work it out. The second time John lost his temper he beat Sue severely and*



**United Way provides in home health care for elderly people. The Family Service and Visiting Nurse Association supplies nurses like the one pictured above for those who require in home health care and are on a limited budget.**

*she called the police for protection for herself and her children.*

*The police brought Sue to Oasis where she attended meetings with other clients and discussed the importance of family communication and joint decision making.*

*After a few weeks away from John, Sue felt ready to return one of his many calls. After an awkward and somewhat tearful reunion, John agreed to counseling and arranged an appointment with RAVEN, a counseling service for men who are violent with their families. Sue and the children returned home. John further agreed to marital counseling at the local Community Counseling Center.*

*Today John is learning to express his emotions in more appropriate ways. He and his family are reunited and Sue is learning to trust John again, no longer afraid that he will harm her or their children. John, Sue and their children have become a family again because of Oasis. They are fortunate because not all cases of domestic violence have happy endings.*

*Edna, 87 years old has not led an easy life. As a matter of fact life has been a struggle for Edna. With a history of severe arthritis and congestive heart failure medical expenses have been high. When Edna became disoriented and confused a few years ago her only daughter could no longer provide the care she needed.*

*Edna entered a nursing home and for a time did very well. Despite advanced*



**Volunteers at River Bend United Way's Crisis Food Center prepare to pack food boxes for needy families. The Center, which is staffed by volunteers, provides food and clothing for needy families and individuals.**



**A United Way volunteer teaches a class of children in the United Way Alton Day Care Center. The Center provides full-time and part-time care services for children, ages 2 to 5.**

atheroclerosis she was responsive and looked forward to her daughter's weekly visits.

Last year Edna's funds were exhausted and it seemed like the end. Although Edna's daughter was now retired, neither of them could afford proper nursing care or the special hospital

equipment recommended by her physician.

In desperation they called the River Bend United Way Information and Referral Service.

Later that week Edna returned home in the care of her daughter. The United Way Health Fund provided Edna with

the hospital equipment recommended by her physician. A Family Service & Visiting Nurse Association nurse, working under the physician's treatment plan, now sees Edna at home on a regular basis.

Edna and her daughter are happy. They don't want us to feel sorry for them. Our contributions to United Way have enabled them to live in dignity, to have something to look forward to. No wonder they are busy planning Edna's 88th birthday party.

It's real stories like these that make **Jack Blair**, president of River Bend United Way concerned about the need for housing, energy assistance, food, medical attention, family counseling, wife and child abuse programs and expanded information and referral services.

Eligibility for United Way services depends entirely on the program or service. The agency providing the service will explain the eligibility details. However, no one is denied service because he or she cannot afford it.

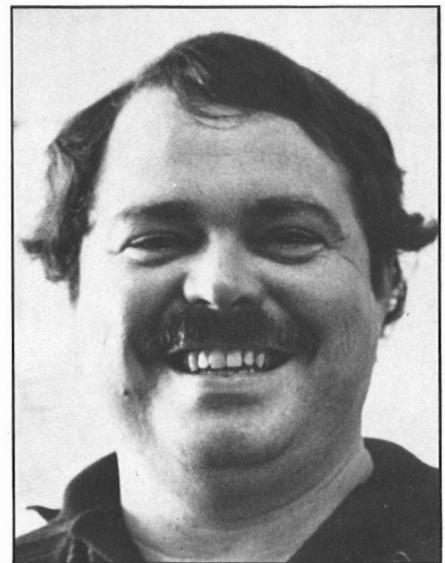
The River Bend United Way offers services to a six county area including Madison, Macoupin, Jersey, Calhoun and Greene counties. The 36 agencies in the River Bend United Way offer services from transportation and meals for the elderly to boy scouts.



**The Well Child Clinic is a function of the Family Services & Visiting Nurse Association. The agency provides confidential family counseling services dealing with marriage problems, parent-child relations and financial counseling.**



*"Purchasing can save you time and money if you get us involved early," says Phil Aultman, supervisor of the Procurement side of Purchasing. Procurement employees above seated left to right are Phil Aultman, Kevin Broo, Mike Tracy, Helen Friend, Dianna Gross, Jeff Dial, Ken Blotevogel, Lois Cooper, Lesa Foutch, Nancy Tsupros and David Blanc.*



*Ron McGill, Contract Services Supervisor, handles almost every contract service within the Complex. Services McGill contracts for include everything from weed control to landscaping.*

## Purchasing, More Than Just Buying

*Value - Provide materials and services of the right quality, at the right time, in the right quantity, from the right source at the right price.*

There are a broad range of factors that make up the total value of a product or service. Anyone in the Purchasing department will probably tell you that this statement is true. You see, 'Purchasing' goes far beyond the purchase order.

The Purchasing department offers many varied services to the Complex from disposition of unwanted equipment to contracting for weed control. Although many Complex employees are under the impression that the Purchasing department just 'buys things and signs purchase orders', a day in Purchasing would convince them otherwise.

**Bill Davidson**, manager - Purchasing, explains that the department is divided into two distinct functions; 1) Procurement and 2) Materials Management. Or in laymen's terms buying services and goods and then taking care of the products once they are bought and used.

"Purchasing can save you time and money if you get us involved early in the decision making process," says **Phil Aultman**, supervisor of the Procurement side of Purchasing.

Procurement is basically responsible for buying goods and services but there are some other unique functions of this group. **Jeff Dial**, associate buyer, takes

care of contracts specifically for maintenance projects, construction and complex services. Dial is responsible for understanding the requirements and specifications that Complex employees need from outside contracting firms in order to complete their work. His comprehension of this crucial information enables him to serve as a liaison between the Complex and the contracting firm during bidding to ensure that the Complex gets the best value. Dial's responsibilities do not include Major Projects contracting as MPO's Purchasing

is a separate entity; although both organizations work together closely to ensure that Purchasing is handled consistently.

**Lesa Foutch** - purchasing assistant, **Lois Cooper** - sr. purchasing assistant, **Mike Tracy** - sr. purchasing assistant, **Diana Gross** - analyst, **Gary Gnaedinger** - analyst, **David Blanc** - procurement analyst and **Ken Blotevogel** - materials analyst are collectively responsible for buying all the commodities for the Complex. **Helen Friend** ensures that delivery dates are



*The Materials Management side of Purchasing keeps inventory levels and stores and distributes almost every piece of equipment or commodity purchased for the Complex, seated left to right are Leah Williams, Ron Shellhorse, Janet Horn, Joe Pellegrino, Judy Blackburn, Randy Duncan and Jim Kelly.*

met and verifies material status for field personnel. These buyers buy everything from plumbing supplies to cameras. They keep accurate, comprehensive information or data bases on their various areas of responsibility. The data bases equip the buyers with extensive detailed information about every commodity purchased within the Complex and enable them to also get the best value.

**Kevin Broo**, commodity leader, is currently working on a new APS (Automated Procurement System). The system will give Complex employees the ability to generate and electronically make requisitions on a CRT for non-inventoried items and services. The APS will enable users to maintain better cost control and have easy access to produce purchase order status information on-line.

Broo, who has a good handle on the APS project, assures, "Not only will the APS system supply users with purchase order status information, it will also give better information to Purchasing on purchase histories and vendor delivery performance."

When APS is installed Purchasing won't have to search through files for information, we will have it available at our fingertips."

The APS is a corporate system developed by Shell and scheduled to be in use during early 1986 at WRMC.

**Diana Gross**, analyst in Purchasing and departmental 4300 applications coordinator, also explains that the Purchasing group will be the first group to receive PROFS on the 4300 system. PROFS is a office systems communications device which enables employees to communicate electronically by sending messages through a CRT screen. Purchasing is currently using the local 4300 main frame to keep departmental information files and it's "electronic mail" capabilities.

In the same department, but with a different function, is Materials Management. The Materials Management group has the responsibility of maintaining optimum inventory levels and storing and preparing for distribution almost every piece of purchased equipment or commodities within the Complex.

**Janet Horn**, supervisor of Materials Management, explains that Materials Management truly exemplifies that Purchasing is not just buying.

"**Jake**" **Jacobs**, materials foreman, explains that **Joe Pellegrino**, material dispatcher, 8 counter men and 5 tool room people are responsible for receiving and issuing all of the tools and equipment in the warehouse. That is a huge responsibility when you consider that the 'tool room' handles 2000 separate tool items. Employees in the Receiving



**Randy Duncan, sr. purchasing assistant, is responsible for two annual Complex auctions and disposing of or selling Complex scrap metal and lumber.**

and/or the material issue/put away sections and yard area are: **Jim Kelly, Don Mihelcic, Cecil Macias, Brenda Feltes, Mike Marburger, Bob Kubicek, Eunice Morris and Gary White.** Toolroom/salvage work is handled by **Marge Johnson, Paul Sauerwein and Mark Paproth.**

Two ways Jacobs says that Materials Management has gained a better control of inventory levels and tool assignment is through the new full service warehouse concept and the on-line catalog system. By securing the warehouse or essentially controlling the traffic of people in and out of the warehouse Materials Management employees are better able to keep accurate inventories and records. The on-line catalog system enables field personnel to identify folio numbers (warehouse catalog identification numbers) on a CRT, providing virtually immediate information for ordering from the warehouse.

**Ron Shellhorse**, systems lead, says that the Inventory Materials Planning & Control System (IMPAC), the on-line materials control system, enables counter men and Complex employees to have access to quantities of materials on hand and even their location in the warehouse. Shellhorse says that the IMPAC system is invaluable in controlling an average of the 750 issues and 3,500 receipts that the warehouse processes each month. **Judy Blackburn, Leah Williams and Gill Wimberly** are responsible for inventory maintenance systems.

Tool repair is another arm of the Materials Management side. **Jerry Mueller**, tool repairman, has the huge responsibility of inspecting and repairing all tools before they are sent back to the tool room for re-issue. Mueller says that his business really picks up after shut downs when he may have to inspect

and repair hundreds of tools. He recently participated in a Tool Study Committee that looked into improving the availability of various tools.

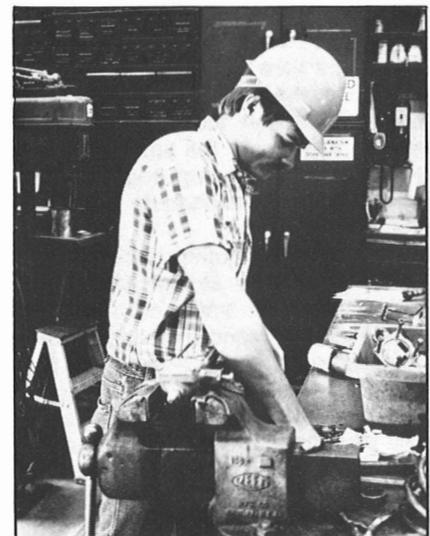
Repair and maintenance of breathing air equipment is also a Purchasing responsibility which is handled by **Larry Hargrave**. Larry has attended special training classes to equip him with the skills necessary to perform this work, as has **Mark Paproth.**

Getting rid of useless materials is just as important as buying the appropriate ones says **Randy Duncan, sr.** purchasing assistant in charge of investment recovery and surplus utilization. He is responsible for managing the sale of surplus material and equipment and disposing of or selling 3,400 tons of scrap metal, 5,000 scrap pallets and 160 trailers of lumber a year.

**Ron McGill**, contract services supervisor responsible for contract services, handles everything from landscaping to pest control. McGill says that he takes care of all the things that most Complex employees take for granted.

And finally, the clerical support group consisting of **Lorie Nelson, Nancy Tsupros and Gill Wimberly** pull all the various functions together by maintaining departmental systems data bases, preparing correspondence and taking care of all details needed to effectively operate the department.

So on this whirlwind tour through Purchasing one can see that indeed Purchasing is not just 'buying things and signing purchase orders'. The 36 employees in Purchasing use their expertise and knowledge to ensure that Complex employees always have what they need at the right time, the right price, the right quantity and the right quality to get the job done.



**Jerry Mueller, tool repairman, inspects and repairs all the tools that are issued from the warehouse.**

# Leggett & Schoen Lead Scouts to Jamboree

**Russ Leggett**, Economics & Scheduling and **Art Schoen**, Maintenance, chaperoned 38 boy scouts from the Cahokia Mounds, Piasa Bird and Mt. Olive Boy Scout Councils at the recent National Scout Jamboree held in Fort A.P. Hill, Virginia. The jamboree, which is held every four years, drew 32,000 boy scouts from across the nation.

The purpose of the National Scout Jamboree is mainly to provide boy scouts from all over America the opportunity to meet each other and make new friends. Such notables as **Nancy Reagan**, **The Beach Boys** and **The Oak Ridge Boys** provided ample entertainment for the seven day jamboree. Aside from being entertained the scouts visited several exhibits featuring hands-on personal computer experience, first aid displays, a ham operator booth and a 'Boy's Life' magazine and Air Force exhibit. The group also paid a visit to Washington D.C. on their return trip.

The boys whose ages ranged from 11 to 16 years cooked all their own meals, sang, played volleyball, participated in fire building contests, flagpole raising, tug of war and their own special bartering system. At a premium were boy scout pins and patches representing troops from across the nation. The trading or bartering was intended to give the boys an opportunity to meet their fellow scouts from different areas.

Schoen served on the staff for the jamboree and worked with adult scout leaders. Schoen says that working with the wide cross-section of adult scouts, from doctors to military men, was one of the most enriching aspects of the trip.

The trip was not without excitement, according to Leggett, when hurricane 'Bob' visited the campsite. Leggett said the scouts were told to batten down the hatches as the hurricane's rain and wind whipped through the campsite. After playing havoc with the tents and dampening a few sleeping bags the hurricane left the site damage and injury free.

The boy scouts offer year-round activities according to Leggett and Schoen both boy scout enthusiasts and troop scoutmasters. Monthly outings to wilderness areas, community service projects such as collecting canned goods for the needy, summer camp and a Lincoln pilgrimage are a few of the many planned activities during the year.

Leggett has been involved with boy scouts for over 21 years and also worked with the overseas boy scouts in Germany. Three years ago Schoen helped form the Mt. Olive scout troop

and has served as it's troop scoutmaster since. Leggett and Schoen's involvement with the scouts involves regular boy scout meetings, troop outings and

educational programs for both the scout and scoutmaster.

"I love my work with the scouts," says Leggett, "I would hate to give it up."



**Russ Leggett, far left, helped chaparone 38 area boy scouts to the National Scout Jamboree held in Fort A.P. Hill, Virginia. Boy scouts from all over the nation converged upon the jamboree which attracted 32,000 scouts.**



**Art Schoen, back center, took time out from his busy staff duties to smile with four scouts from his Mt. Olive troop. Pictured are (left to right) Matt Scheller, Keith Guild and Schoen's sons Tim and Mike.**

## Classified Ads

**For Sale:** 1978 Chrysler LeBaron Stationwagon. A/C, power steering/power brakes, AM/FM strero radio with built-in CB, (antenna is bent), tilt wheel, runs good. \$1,500 or best offer. If interested, contact **Gail Titchenal** 618-462-4141.

**For Sale:** 1979 Ford F-150 Custom Pickup, 302 engine, power steering and brakes, cruise-o-matic transmission. Call 618-465-1461

**For Sale:** 1985 American Skier Promo Competition Ski Boat, charcoal/grey/white, 350 Chevy PCM, Deluxe interior, trailer with surge brakes, \$15,000. Also, 1980 Suzuki PE 175 Enduro, \$600. Contact **Joe Shea** 618-692-1539.

**For Sale:** Portable Video Cassette Recorder/Player (Sharp #VC-363), color video camera (Sharp #QC-54) and carrying case. Less than 4 months old and used only a few times. Asking \$1100. Call **Don** after 5 p.m. 314-837-6496.

## New to WRMC



**Russell Champion**  
EOS (transferred)



**Art Baumgartner**  
MPO (temp. asst.)



**Tara Rohm**  
Financial



**Henry Dorn**  
Maintenance

## Anniversaries



**Tom Colgate**  
EOS  
35 years



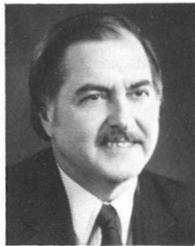
**Howard Weaver**  
Maintenance  
35 years



**Orville Warning**  
Maintenance  
25 years



**Dick Birdwell**  
Maintenance  
30 years



**Darrell Ottwell**  
EP&S  
25 years



**Stan Smith**  
EP&S  
30 years



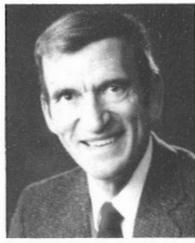
**Bill Carr**  
Envir. Cons./Util.  
25 years



**Harv Birmingham**  
Employee Rel.  
25 years



**Jim McBride**  
Maintenance  
30 years



**Ray Alexander**  
Maintenance  
25 years



**Bill Cline**  
EP&S  
30 years



**Bud Ridder**  
EP&S  
25 years



**Dee Moehle**  
Quality Assur.  
40 years

## Retirements



**Jean Day**  
Employee Rel.  
41 years



**Clarence Delehanty**  
Quality Assur.  
38 years



**Bob Hill**  
LOP  
37 years



**Omar Wussler**  
Financial  
37 years



**Carl Campbell**  
LOP  
37 years



**Ed Osborn**  
Maintenance  
36 years



**Bill Copley**  
Maintenance  
34 years



**Bob Neudecker**  
Maintenance  
32 years

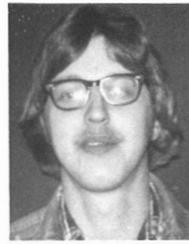


**"L.D." Bush**  
Maintenance  
31 years

## In Remembrance



**C. Coleman**



**T. Harris**

**Cecil Coleman**, 75, died August 10. Mr. Coleman was a tractor operator, Engineering Field, before retiring in 1973 after 31 years of service.

**Thomas Harris**, operator, Dispatching died July 30. Mr. Harris had 7 years of service with the company.

## Toastmasters First Meeting

The first meeting for the formation of a Toastmasters Club will be held Sept. 11, 4:30 p.m. in the south end of the Cafeteria. Guest speakers from the state association of Toastmasters will be present to answer any questions. Anyone interested in joining the Toastmasters Club should attend this meeting or call **Leonard Franklin** ext. 2768.

# Safety Reminder...

Many people have taken courses in administering mouth-to-mouth resuscitation so it's probably a good idea to have a quick refresher course. If you haven't been trained in mouth-to-mouth resuscitation take a few minutes to read the following, you could save a person's life.

## Mouth-To-Mouth Resuscitation

If victim's breathing has stopped, and you are trained, administer CPR; otherwise remove any foreign matter lodged in mouth or throat (make sure tongue is not obstructing throat) and begin mouth-to-mouth resuscitation immediately. An ambulance should be called at once.

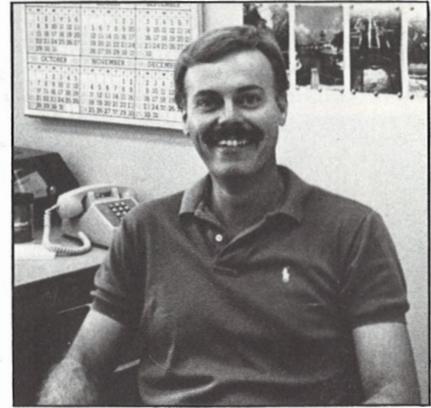
I. Lift victim's neck and extend the head with other hand to open air passage. Pull chin upward. Pinch

off nostrils to close and prevent air leakage when inflating lungs.

2. Place your mouth firmly over victim's mouth (for a small child, place mouth over nose and mouth); blow hard until chest rises (infants and small children need only small puffs of air).

3. Disengage and let victim exhale through mouth or nose. Continue blowing once every five seconds (for small children, once every three seconds) until victim begins breathing on his own or until the ambulance arrives.

Classes in CPR (Cardio Pulmonary Resuscitation) are offered at Alton Memorial Hospital (463-7501 contact **Jane King**) and Wood River Hospital (254-3821 contact **Art Knipple**). Call to reserve your place now it's a skill you shouldn't live without!



**Wayne Gusewelle, senior draftsman, was the August winner of the Safety Calendar Contest. Gusewelle won a 13" Zenith color television set for remembering to enter the calendar contest and correctly identifying the safety calendar message for August. You can be winner too if you remember to register for the Safety Calendar contest by the third Friday of each month. Good Luck!!!**

**Don't Forget!!!**

## Shell Wood River Pensioner's Dinner

American Legion Park, Edwardsville

**Wednesday, Sept. 18**  
**11:00 a.m. - 4:00 p.m.**  
*(Meal served at noon)*

Name \_\_\_\_\_  
Dept/Craft \_\_\_\_\_  
Age \_\_\_\_\_ Date Retired \_\_\_\_\_  
Residence/Town \_\_\_\_\_



Please return to **Dave Grieve**, 850 E. Ferguson, Wood River, IL 62095. All reservations payable in advance - Deadline: Sept. 12. Please make checks payable to "Shell Pensioner's Dinner Fund".

Shell Oil Company  
P. O. Box 262  
Wood River, Illinois 62095

Bulk Rate  
U.S. Postage  
PAID  
Wood River, IL  
Permit No. 229



Published monthly for  
employees and pension-  
ers of Shell Oil Company in  
Wood River, Illinois

Becky Doreck, editor  
(618) 254-7371,  
ext. 2168



Shell Oil Company

John F. Bookout

President

Chief Executive Officer

August 20, 1985

TO EMPLOYEES

Now that the merger has been completed, it is time to close the door on the past and turn our thoughts to the future. We have a very capable group of employees upon which the continued progress, success and profitability of the Company depend.

You will be pleased to know that Shell Oil Company's Board of Directors, which includes two Group Managing Directors, has approved a bonus payment to employees. This bonus will express our thanks to you in a tangible way for your contribution to the Company especially during the uncertainties of the past 18 months. Also, I hope it will further encourage you to devote your maximum efforts towards ensuring the Company's continued success in the more difficult business environment now facing our industry.

We have chosen a combination of length of service and pay level as a guide for determining the level of payment. Those with about the same service and pay levels will receive essentially the same amount and those with very little service will receive a lesser amount than those with extensive service. Thus, the enclosed payment relates generally to your service and your pay level.

I sincerely hope this recognizes your extra efforts and resolves any remaining concerns you may have had. But more importantly, we are the same Company, we will operate essentially as before and as we look to the future we need your continued efforts to achieve our business objectives in these highly competitive times. Only with the full dedication of all employees can we accomplish our objectives. We ask you to contribute your skills and ideas and all reasonable efforts to help us achieve in the future even greater success.

Enclosure