

Wood River Manufacturing  
Complex employees  
achieve 7 million hours  
without a days-away  
injury or illness!

— See story on page 3

# WRR

## WOOD RIVER REVIEW

MAR. / APR. 1993

### Dan Moore: Quality On Loan To The United Way

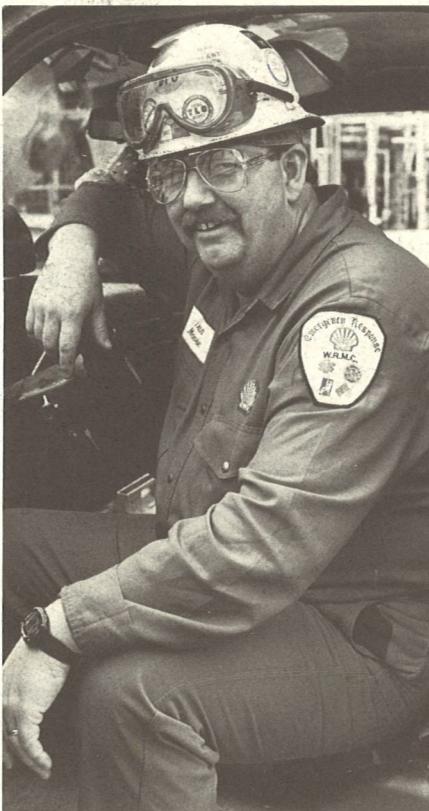
**W**hen Dan Moore offered his support to the WRMC Employee United Way Campaign in 1990, he didn't know he'd be giving 12 weeks of full-time service, off-site. No stranger to volunteerism, Moore had actively supported the United Way since 1985, serving as a volunteer and later as co-chairperson. But never before had he served as a Shell Loaned Executive to the River Bend United Way.

For his volunteerism, both as a Loaned Executive in 1990 and 1991 and as a United Way volunteer and co-chairperson, Moore was named recipient of the 1992 Complex Beacon of Quality Award. Moore's reputation as an excellent craftsman also factored into his selection for the award.

A Shell Loaned Executive is a carefully selected employee who works for the River Bend United Way office, serving one of four geographical areas in southwestern Illinois. The Loaned Executive coordinates campaign responsibilities with volunteers; works with campaign chairpersons to plan and conduct effective employee campaigns; and trains volunteer solicitors. He or she also calls on small businesses to promote corporate and employee support, and provides motivational group presentations.

Sound like a lot? It is, says Gene Peters, Manager Lubricants, who nomi-

nated Moore for the 1992 Complex Beacon of Quality Award. "Dan has been a significant individual contributor to the overall success of Wood River's employee United Way campaign, which has continually increased the total funds raised," he wrote in his nomination.



*For years, Dan Moore has demonstrated his "can do" attitude as a volunteer and on the job, a quality deserving of the prestigious 1992 Complex Beacon of Quality Award.*

Moore learned of his nomination during a Feb. 18, presentation held in the Maintenance Field Office conference room, says Dick Farmer, Maintenance Manager. "It was a complete surprise," Farmer says. "Dan had no idea that Gayle Johnson and other members of the Complex Leadership Team were there to honor him for his outstanding quality service."

Johnson and the CLT applauded Moore for excellence in customer/supplier relationships, prevention actions and his support of the Complex vision, mission and operating principles.

"Dan's 'customers' were the senior managers of several major industrial locations in the area; his 'supplier' was River Bend United Way. Then these roles were exactly reversed," Johnson said. "Dan won unanimous praise in building relationships that made his part of the two campaigns successful."

Moore's prevention activities revolved around keeping people involved in the United Way campaign, even through difficult economic times. And his performance was excellent, resulting in successful campaigns.

After Manufacturing Complex Manager Gayle Johnson presented Moore with the award, many members of the peer group spoke about Moore's quality performance in areas other than the United Way.

George Bednar, Projects Foreman, Turnarounds, said Moore has always demonstrated a 'can-do' attitude.

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## Freeing Your Home Of Hazardous Waste

Cars were lined up bumper to bumper at the Main Office Road entrance to Wood River Manufacturing Complex on a recent Saturday in March. What was the attraction? A convenient and safe way to dispose of common household hazardous waste.

On March 20, 414 residents of communities within the River Bend area brought various kinds of hazardous waste to the Complex, where the Illinois Environmental Protection Agency conducted its first waste collection program for southwestern Illinois. The IEPA hired a hazardous waste services company to unload the waste from vehicles and segregate it for disposal. Disposal included proper treatment, recycling and incineration.

WRMC was selected as the collection site because of its size and its central location for the eight River Bend communities of Alton, East Alton, Godfrey, Bethalto, Wood River, Roxana, South Roxana and Hartford, Ill.

Common household wastes accepted at the collection site were oil-based paints; pool chemicals; used motor oil; aerosols; car batteries; latex paints; cleaning products; lawn chemicals; hobby chemicals; insecticides; old gasoline; antifreeze; and solvents.

"We expected a lot of cars to pass through the Complex, and that's what we got," says Dave McKinney, Manager Community Relations-Midwest. "Many people were concerned enough about proper disposal of household waste that they were willing to take the time to do it right."

But the collection day wasn't only geared to helping residents unload hazardous chemicals. People waiting in line at the WRMC collection site also received information about proper use and storage of household chemicals



**Above:** Volunteers directed traffic through the Complex, where the Hazardous Waste Collection Day was held March 20. **Right:** IEPA workers separated hazardous waste for proper disposal.

from Shell's coordinators Louis Bleier, Ron McGill and others.

"Containers stored for a long period of time can deteriorate, and leaking chemicals may pose a fire hazard," says Tim Palermo, Director of Public Services in Wood River. "Some chemicals can even form toxic gases or cause an explosion if mixed together. And chemicals stored in unsafe locations can result in child or pet poisoning."

Landfills also suffer from inappropriate disposal of hazardous waste. Containers eventually deteriorate and release their contents into the soil and groundwater. Even small quantities of these chemicals can add up to large amounts in landfills, because trash is received from so many homes.

The state-sponsored project had picked up and safely disposed of 6,550 drums of materials during 1988, when collection days were held in Quincy, Mt. Carmel and Homewood, Ill. The March 20 collection day added 900



barrels of used motor oil, 30 drums or aerosols, and enough paint to fill a 30-cubic-yard dumpster.

Mike Chandler, IEPA Program Manager, says the agency will recycle whatever it can from the waste collected on March 20. Paints and solvents may be reused as alternative fuels, and insecticides and other chemicals will be treated or incinerated.

"The River Bend area may establish a long-term collection site, so residents could safely dispose of hazardous waste year-round," Palermo says. "In the meantime, always read and follow label instructions, only buy what is needed for immediate use and recycle whenever possible. Your commitment to source reduction is the most economical solution to hazardous waste management."

## WRMC Named Runner-up For Environmental Award

**W**ood River Manufacturing Complex was named runner-up to Martinez Manufacturing Complex in the Group I (manufacturing complexes) category for the 1992 Products Award for Environmental Excellence.

"Congratulations to all Wood River employees for this impressive achievement," says Gayle Johnson, Manufacturing Complex Manager. "We came close to being the best in Shell, thanks to outstanding progress the Complex achieved in 1992."

Vice President Oil Products Jim Morgan also applauded the achievement. "I commend you for the overall high quality of your environmental programs," wrote Morgan. "Special recognition is due for the efforts to complete and document environmental training within STARS and the special awareness training for all employees."

Morgan also applauded WRMC programs such as self-reporting and follow-up on environmental incidents and near misses. "These efforts undoubtedly contributed to the outstanding surface water discharge compliance performance for the year," he wrote. "These programs and excellent performance demonstrate the strong commitment of Wood River employees to achieve environmental objectives."

Gayle Johnson says our challenge now is to earn top honors in 1993. "Performance improvements like this go a long way toward showing everyone what WRMC can accomplish when we focus our efforts."

## Milestones Around The Complex

**C**ongratulations to the following departments and work groups who reached significant milestones in working without recordable injuries during the first quarter of 1993. Let's work individually and collectively to increase our focus on prevention and continue to set safety milestones like the ones shown here.

**Instrument Shop** reached 11 years without an OSHA recordable injury.

**Garage Mechanics** reached 22 years without a lost workday case.

**Maintenance, Aromatics East** reached 2 years without an OSHA recordable injury.

**Maintenance, Utilities**, reached 4 years without an OSHA recordable injury.

**Lubes Processing Operations and Crafts** reached 4 years without an OSHA recordable injury.

## Another Hurrah For Safety

**S**hell Wood River employees once again proved they are safety leaders in the manufacturing industry, when on Friday, March 5, 1993, they achieved 7 million hours worked without a days-away injury or illness.

Employees received a wire from Ron J. Banducci, General Manager, Manufacturing-Oil, on March 9. Mr. Banducci wrote, "Congratulations to all Wood River employees for completing 7 million hours without a days-away from work injury or illness. This achievement reinforces our appreciation of the Wood River team spirit as you successfully focus on safe work while meeting many challenges, including the cold winds of winter." Banducci also applauded employees for their "excellent stewardship as safety role models for contractors."

Gayle Johnson echoed Banducci's sentiments during a contractor environmental and safety meeting held recently. "Last year was the best ever year for safety at Wood River," he said. "In 1992, we told this gathering of contractors that we were setting the contractor recordable incidence rate goal the same as Shell employees. And in 1992, Shell

employees and contractors finished the year with almost identical incidence rate records. That means contract employees are working in one of the safest refineries in the country."

Johnson and Banducci cite commitment to safety, prevention activities and injury management as three top reasons for the dramatic safety performance of employees and contractors in 1992. "It's now time to expand our focus and move away from primarily using incidence rates as a barometer of our safety performance," Johnson says. "Just as we have used calculations to indicate frequency of serious injuries, we can use the same formula to establish a rate of prevention activity."

Johnson says the Complex will be placing a greater emphasis on tracking positive prevention activities. "As we intensify our focus on prevention, I believe we will continue to have fewer and fewer injuries," he says.

Banducci agrees. "We applaud these achievements and the ongoing safety efforts of Wood River," he wrote. "You are demonstrating that with emphasis on prevention, all personnel at Shell locations can truly work safely, regardless of the task."

## Getting To The Root Of Things

**I**t's an essential piece of continuous improvement. Root cause analysis, as it's commonly called, is the process of getting to the heart of a problem through careful analysis. At Wood River Manufacturing Complex, root cause analysis is a structured process which is carefully applied to a problem, usually by a team.

Working together, a root cause analysis team tries to find the causes of a problem. Once the analysis team discovers the causes, a separate team works on solution development to remove the causes.

Many problems are incidents where something went wrong. The root cause analysis team starts its process by using a structure to define the problem, then writes a "problem statement."

The problem statement consists of four parts. First, the team identifies the object involved in the problem. It may be a piece of equipment, an activity or a process. Second, actual performance is defined by describing what happened to create the problem. Third, the team defines the expected performance, or what should have happened. The defect is the difference between the expected and actual performance. Finally, the extent, or cost, of the problem is identified. The cost may be measured financially, environmentally or in terms of personal injury. This formal structure helps the team ensure they are all working on the same problem.

The root cause analysis team uses interviews, physical evidence and laboratory analyses to discover the facts of an incident. As the team discovers these facts, they must find the cause and effect relationship of the facts to the incident.

Another essential tool is the cause flow chart, a diagram showing the

cause and effect connections between the problem statement and the events that allowed the incident to take place. The team knows a root cause analysis is complete when the facts explain completely the identity, location, timing and extent of the incident.

There is no way to guarantee that root cause analysis will be successful. Some teams will not find all the information they need. Others may run out of time, money or other resources before they finish. But there are attitudes that can increase the likelihood of a successful investigation.

Teams that demand strict precision in describing the events leading to the incident can reduce false starts. Logic helps identify missing information. And a strong desire to find real causes, not assign blame, helps teams complete investigations.

Teams that constantly challenge the quality of data by asking "How do we know this is true?" stay on track. Because most incidents have more than one root cause, teams must work together to manage the complexity of a root cause analysis.

## Here's To Your Health

**A**lmost every day, news reports from across the country describe details of chemical spills and chemical releases. They occur on the railways and highways, in the oceans and rivers, and at industrial plants. But a chemical spill or release can happen in one place you probably wouldn't think of—your home.

Hazardous substances can be found in many common household products, such as cleansers, disinfectants and even motor oil. Here's a list of some of the substances you should always handle with care.

### Reactive Products:

Reactive products contain unstable compounds that may react with air, water or other chemicals, sometimes with dangerous results. An example is calcium hypochlorite, a powder used to disinfect swimming pools. It can react with paint or kerosene to produce explosive and toxic chlorine gas.

### Corrosives:

Corrosives are strong acids and bases that "eat" away at other sub-

stances. Examples include chlorine bleach (a powerful acid) and drain opener (a powerful base). Corrosives can cause severe burns on contact, and their vapors can burn the eyes. They are also poisonous if ingested.

### Toxics:

Toxics have perhaps the greatest potential for danger because, in addition to poisoning individual users, they can pollute the environment if disposed of improperly. Some examples are herbicides, insecticides and rodent poisons.

Other hazardous household products include anything in aerosol cans and anything stored under pressure, such as liquid propane (LP) gas. These products can explode and disperse their contents in the air.

Be a smart consumer. Read product labels before you buy, and know what potential hazards exist. Store your chemicals properly. Discard unused chemicals properly, and always follow directions for use. Never store chemicals where children can play with them. A single hazardous substance could injure you or a loved one.

## Beacon Of Quality Award Winners Selected

**C**ongratulations to the 59 WRMC employees who were selected as winners of the Beacon of Quality Award for the second half of 1992. Each winner received a plaque that includes a description of how he or she earned the prestigious award.

### ADMINISTRATION

Gayle Johnson

### BUSINESS SERVICES

#### Materials Management

Lesa Hanebrink  
Mark Paproth

### CONSTRUCTION/PROJECTS/CONTRACTOR SUPPORT

#### Project Engineering

Gil Baxter

### ENGINEERING/MAINTENANCE

#### Engineering

Michael Fynan  
James Stewart

#### Maintenance-Fuels

Jerry Bowman  
Bill Gracey

#### Maintenance-Lubes/Logistics

Terry Elrod  
Dick Farmer  
Rick Lybarger  
Linda Thorpe

#### Pressure Equipment

Scotty Monroe  
Martin Pease

#### Projects

Allen Daube  
Tim Richey

### Shops

Gerry Hall  
John Strasen  
Dennis Yarnik

### Turnarounds

Max Rudolph  
Tom Waghorn

### HUMAN RESOURCES

#### Organizational Effectiveness & Training

Andy Macias  
Gary Perfetti

### Medical

Charles Salesman, M.D.

### OPERATIONS

#### Aromatics East

Mark Lorch

#### Aromatics West

Shawn Allen  
Dennis Everding  
Mike Hilgendorf  
John Kasten

#### Cracking

Raymond Gallo  
Christa May

#### Environmental Operations

Steven Dively  
Jeff Funkhouser  
Mark Peipert

### Gas

Roger Downer  
Marvin Monk

### Lubricants

Kevin Stephenson

### Shipping

Dave Brantley  
Bill Brooksher Sr.  
Arlene Tutt

### Utilities

Terry Abernathy  
Jim Bangert  
Larry Guthrie  
George Ritter

### PROCESS ENGINEERING/ QUALITY ASSURANCE/ HEALTH, SAFETY & ENVIRONMENTAL

#### Control Systems

Sam Effinger  
Bart Hatfield  
Dwayne Heim  
Karl Tomaszewski

#### Environmental Conservation

Jay Rankin

#### Health & Safety

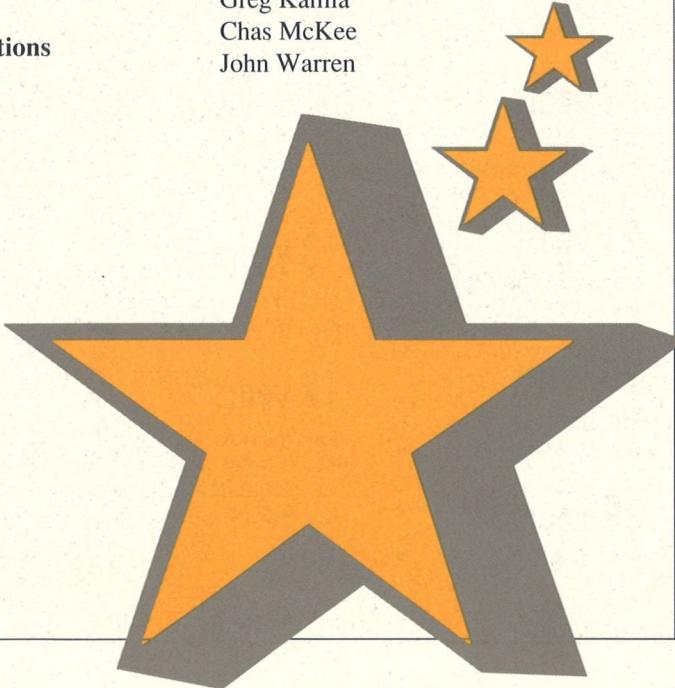
Larry Heugatter

#### Process Engineering

Paul Dewaele  
Mark Harper  
Al Will

#### Quality Assurance

Jeff Brown  
Diana Copeland  
Jim Gallacci  
Greg Kamla  
Chas McKee  
John Warren



# Congratulations to all!

W

Exemplary  
Honor

## WRMC 1992 Exemplary Attendance Honor Roll

**E**mployee commitment to regular job attendance is a key part of the competitiveness and efficiency of Shell Oil. Each year, Shell and Wood River Manufacturing Complex recognize those employees who exhibited exemplary attendance at Wood River.

Here's a list of the people who achieved exemplary attendance status during 1992. To qualify, these employees either missed one shift or less of work during 1992 due to disability or personal leave, or missed no work at all. This year, the Complex has changed the exemplary attendance list to show the number of years' perfect attendance achieved by employees. Also, employees who achieved perfect attendance and transferred to WRMC from other Shell locations during 1992 are included.

### 37 years

EG JOHNSON  
CR WOODFORD

### 34 years

AD KIEHNE

### 26 years

WL PHELPS JR  
WK WALTON

### 24 years

RE ROMICK

### 22 years

KW JOBE  
CD SWARRINGIM

### 21 years

DR HENDERSON  
PE VOGELBACHER

### 20 years

MK BROKAW  
KR GARWOOD

### 19 years

A SOKALSKY

### 17 years

HG ABBOTT  
L HALL

### 16 years

CB BROOKE  
CO MAGUIRE  
CH WISEMAN

### 15 years

EL UETZ

### 14 years

DA ALLEN  
GJ CRAINICK  
DW GAROFOLI  
SR GRISSOM  
KW JOUETT  
KJ LAMOREAUX

### 13 years

SD LINE  
RS WASSICK

### 12 years

TR DRAKE  
RE GRIMM  
AJ SCHOEN  
JC WELSH

### 11 years

PR AVILEZ  
JH HAZELWOOD  
JH JEFFERSON JR  
LO MASLO  
GR PETERS

### 10 years

CJ ASTRAUSKAS JR  
HD BANFIELD  
DP BANGERT  
DL CAPERTON  
JE DARR  
WL FENTON  
GM HELFER  
LD HEUGATTER  
LE JUDGE  
SA KRAUSE  
HN KULP  
KD LYITTLE  
AK PECCOLA  
JM PELLEGRINO  
RC PFEIFFER  
JK RENCH  
OE ROSS  
MF RUDOLPH  
JR SCHMID  
RE SCHOBERND  
JN STROHBECK  
DW WIEGMANN

### 9 years

GS BEDNAR  
DJ CROCKETT  
MJ DELANEY  
RS ELY

SL JAMES  
DA LEWIS  
R NELSON  
JL RUTHVEN  
KD SIMON  
DL TAYLOR  
MD THOMPSON  
WL WESTERHOLD  
JW WORTHAM  
DL ZIPPRICH

### 8 years

RE BARKER  
CL BARNETT  
JR BRISKY  
JD DEERHAKE  
CF DRURY  
JR FICKERT  
HS OGDEN  
RP ROBINETTE  
MJ TOUSIGNANT

LL GANZER  
WH GENERALLY  
KW GIMMY  
CE HAMBERG  
JV HARBISON  
BD JACOBS  
LA JONES  
PA MAHER  
J MANNING  
CW OWENS  
MJ PERADOTTI  
TC RATHGEB  
JA SCHREWE  
J SEPULVEDA  
ST SLEMER  
DA SNYDERS  
GA SPENCER  
NL TSUPROS  
GD WIMBERLY  
KT YEAGER

### 5 years

SL ADAMS  
MG ADLER  
MW ALLISON  
SD ANDERSON  
RW ARBESMAN  
DL AYERS  
MS BELL  
TJ BLOODWORTH  
DA BOLD  
BB BURROW  
MR CARNER  
JA CARPUNKY  
WF CERNY  
GL COOPER  
GD COTTINGHAM  
JA DAVIS  
JM DEMPSEY  
DR DONA  
RL DUNCAN  
DL ERZEN  
LG FRANKLIN  
GR FRIEMANN  
JG FUNKHOUSER  
DJ GROVES  
FM GRUSH  
LW HARGRAVE  
DP HAYS  
JA HEINEMEIER  
RA HEINZ  
DW HINES  
PB HOLMAN  
DD HUTTON  
E JONES JR  
KE KIEFFER  
GL KLUCKER  
LK KRANER  
DW MARTIN  
RM MILLS  
GB MOELLERING  
GL PERFETTI

### 6 years

DL AKRIDGE  
EJ BLANC  
LA BLEIER  
JN BREWSTER  
VN CLINE  
WD COOPER  
RE DILLER  
JD DOWNS  
TL ELROD

JD RANKIN  
RC ROMANI  
SA SCOTT  
DM SMITH  
DD SOLETA  
GA SPEARS  
J SWANSON  
HJ VASSAR  
DR WARD  
J WASHINGTON  
PT WEINMANN  
LD WICKISER  
BJ WIECKHORST  
RW WIENEKE  
DL WINTERS  
RM ZERKEL

**4 years**

GL ALLEN  
TL ALLEN  
AJ ANDERSON  
JE ANDERSON  
MJ ANGEL  
A BARNES  
LL BARRINGER  
FT BAUMAN  
DP BEYER  
KD BIVENS  
DB BRANTLEY  
KV BRINKER  
ME BROOKS  
RJ BRYAN  
FM BUDNY  
GS BUMPUS  
RF BURTON  
MV CAIN  
BD CALLAHAN JR  
W CASEY  
AJ CERNY  
GW CHAFFEE  
ER CLARK  
JM COX  
KE DARR  
AE DERENNE  
TL ELDRIDGE  
GE FAULKNER  
MJ FOSSEN  
AM FUNK  
DM GARRETT  
AE GEORGE  
EA GOEGLEIN  
HF GREEN  
TA GREEN  
RC HARDY  
ML HUNTSMAN  
DA JACOBER  
M JOHNSON  
J KEENAN  
RJ KERKEMEYER  
SG KINCADE  
DL KLOTZ  
GK LANG

PJ LANZEROTTE  
KD LARGIO  
SD LASH  
JD LEICHSENRING  
TL LONGDEN  
DL LYBARGER  
RE MARSHALL  
LW MAXFIELD  
JB MAYNARD  
CE MAYS  
CR MC CORMICK  
M MC WHORTER  
RL MILLER  
LA MOORE  
MX MORRISON  
EA MORTIMER  
DE MUELLER SR  
RW NELSON  
JL NEWLIN JR  
JW O'NEAL  
DW OHM  
HC OLSEN  
DL OTTWEIL  
JL PAINTER  
DM PETERSON SR  
MA PIATT  
J PODNAR  
BE REILSON  
TJ RENGEL  
BE ROBERTS  
SJ RODERFELD  
KS RUGER  
GM RYBAK  
BR SCHEAFFER JR  
DL SCHROEDER  
LW SHOEMAKER  
LD SIMMS  
DH SMITH  
RA SPROUSE  
GA SPURGEON  
DL ST JOHN  
GR STROHMEIER  
RD STROUSE  
GE SURNIAK  
KA THOMAS  
WE THOMPSON  
CW VASSIER  
AC WEISS  
BG WELLS  
JF WELLS  
DL WHISLER  
TE WILLIAMS  
SM WOODS  
C WOOLFOLK JR  
DR WRIGHT  
FD ZYBERT

**3 years**

DL ADAMS  
PJ AHNE  
MJ AYRES  
LC BANKS

GL BLANK  
JA BOND  
ML BRAND  
EA BREITWEISER  
JJ BRENDLE  
GL BROOKS JR  
PM BROWN  
AJ CAFAZZA  
JS CANNON  
N CASEY JR  
JI CELIS JR  
WA DAVIS  
DW DE BRULER  
DR DROIT  
KA DURHAM  
RL EARLES  
KR ESPELAND  
WL FITE  
JL FRALINGER  
LE FUNK  
MS FYNAN  
JP GOTTLLOB  
DJ GRAMLICH  
RG GREELING  
RM GREGOR  
KE GRIGG  
GJ GUDAC  
LE GUTHRIE  
LC HAGEN  
BP HAINAUT  
GD HALL  
PJ HAMILTON  
AM HARPER  
EA HENKE  
GW HELLMANN  
LA HELLMANN  
RE HUTCHINSON  
DK ISAAK  
EA JARNIGIN  
RE JOHNSON  
SE JONES  
PW JORDAN  
JJ JOST  
HG KAPPLER  
JN KENNEDY  
RW KOHLER  
VM LEADY  
L LEFLORE SR  
EM LUEDDE  
HR LYNN  
RE MANAHAN  
JK MASON  
CJ MC CONNELL  
MM MEUTH  
WA MEYER  
DE MIHELICIC  
RR MILLER  
AN MILOJEVICH  
TS MINER  
PS MONROE  
RE MOTLEY  
KH NALLEY

**2 years**

TM ABERNATHY  
GN ADAMS  
ME ARMOUR  
NL AUD  
SG AUGUSTINE

PJ NELSON  
JJ NICHOLS  
GP NICHOLSON  
LM OGLESBY  
MR PARISH  
MW PEASE  
MA PEIPERT  
GD PERKINS  
TJ PETERSON  
C PHILLIPS JR  
DJ PILE  
OH RAHN JR  
M RAMSEY  
JD RAY  
M REVELS  
SA RHOADES  
JA ROBINSON  
TE ROCK  
TJ ROFF  
CF ROSSER  
EL SCHNECK  
RC SCHWARZ JR  
RA SEMANIK  
TG SEYMOUR  
R SHELTON  
WW SHEWMAKER  
PL SIBLEY  
MS SIKORA  
RK SITTON  
JT SLABY  
RJ SMINCHAK  
FE SMITH  
OD SNEDEKER  
LL SPANO  
RE STARKEY  
KM STEPHENSON  
DL STEWART  
DF STURMAN  
WJ TAYLOR  
GG TILLER  
RJ TOLLESON  
DD VAN SANDT  
GW VOYLES  
TK WAGHORN  
MD WEBB  
PL WHEELER  
GA WHITE  
RW WHITMAN  
JH WHORL  
MC WILKEY  
GL WILLIAMS  
PL WILLIS  
GM WITTE  
DT ZGONINA  
LM ZIRGES

WC BACH  
BA BAGGETT  
EA BANCKS  
GB BARLETT  
JC BARNEY SR  
CJ BAUM JR  
RE BOSHNEIL  
LE BRANHAM  
DR BRANTLEY  
JL BRUEGGEMAN  
RE BUSHNELL  
CR BUTLER JR  
DL CARLYON  
C CARPENTER  
JD CASTEEL  
JR CHANDLER  
EW CHAPMAN  
JE CHAPMAN  
RE CLEAVES  
MS CLEMONS  
TA CLOSE  
GH COLLINS  
RT COX III  
BE CUMMINS  
DM DANIEL  
JM DEAN  
MR DENTON  
SA DINWIDDIE  
SM DODD  
RF DREW  
A ECHOLS  
TH EDWARDS  
RS EIDSON  
WL ENGELKE  
J ESPARZA  
DW EVERDING  
LL FERRARI  
EL FILE  
ML FISHER  
LW FOREHAND  
JJ FORNERO  
AG FRITZSCHE  
RE FRIZZO  
RF GALLO  
R GARIS  
JO GARNER  
KA GILLEY  
GE GINDLER  
GH GONZALEZ  
RC GOODMAN  
RJ GRAHAM  
RT HAASE  
KP HAINAUT  
DE HALLIDAY  
PA HANOLD  
WR HANVEY  
JR HARTSOCK  
MA HAUSMAN  
DW HAVIS  
AH HENKE  
MA HENLEY  
RD HETTINGER  
WM HIGGINS

## Exemplary Attendance Honor Roll

MP HILGENDORF	TA SMERZ	MF DONALDSON	KW KLOKKENGA	FA SHOOK
TW HOLLOWAY	LM SPEICHER	CA DONNELLY	R KNIGHT	LA SICKING
AA HOSTO	ML STEPHENS	TE DORAN	DA KOPP	PMB SKAER
CT HOWLAND	RE STEVENSON	BE DORRIS	KA KRANER	SE SLAYDEN
CM HUTCHINGS	PW STRACKELJAHN	LJ DUMAS	DC KRUCKEBERG	GM SMAY
CF ISRINGHAUSEN	HL STURM	CO DURKEE	MC KRUG	LA SMITH
JL KASTEN	FE SUMMERS	TJ DUTCHIK	JJ LA TEMPT	RA SMITH
ET KENT	DD TALLMAN	RJ EAGAN JR	DH LANGENDORF	RL SMITH
NJ KOMOROWSKI	JN THOMPSON	JM EDWARDS	RE LEGGETT	LH SNELL
KA KRAMER	JW TOLLE	ME EDWARDS	LJ LEUCK	AU SPARKS
WR KREUTZBERG	MD TRACY	SH EFFINGER	DA LEVY	JA SPAULDING
JA LAIRD	RL TROBAUGH	GS ELY	RC LIST	JL SPENCER
JA LASLIE	BA WALKER	RL ERFURDT	ME LOEHR	JM SPINK
RE LAVELLE	GL WASHBURN	SA ERSLON	RJ LYNCH	RG STAIRS
BC LAWSON	D WEBB	SM ERVIN	GO MACHINO JR	DG SWANSON
JC LINDQUIST	WD WELLS	MD FARLEY	CM MACIAS JR	TA THARP
CE LOTT	GJ WEYHAUPT	DE FARMER	DW MAHANAY	LB THATCHER
WE LUCAS	SM WILLIAMS	RA FARMER	KJ MATTINGLY	DR THOMASON
AR MACIAS	JA WITT	WE FELLIN	LL METZ	LC THORPE
GE MAJORS	WS WOOD	KE FESSLER	BE MILLER	MD TINDALL
DD MANNING	SC WORLEY	LA FIALA	DE MOORE	GL TITCHENAL
JJ MAXFIELD	GF YARNIK	HKH FISCHER	F MOORE JR	LK TOKAR
JL MC GIBANY		KF FRIEDRICH	DE MORTON	KJ TOMASZEWSKI
DW MC REYNOLDS		ML FRYE	JD MYERS	SW UNVERZAGT
LK MEISENHEIMER		WA GALBRAITH	B NADORLIK	RD VETTER
TM MILLER		JV GALLACCI	SE NAILOR	SA VOLINTINE
JF MILLIGAN	WH ACKMAN	AG GALLARDO	ML NASH	T WALLIS
JR MILLS	JB ALLRED	JM GALLO	BC NATALICCHIO	DL WARD
RJ MITCHELL	JR ARRETTEIG	LF GARDE	GT NEMSKY	BJ WARE
DG MOLKENBUR	DS AYRES	DH GARRETT	JP NEWSOM	KL WATTERS
JW MOORE	KW BAILEY	TL GENTELIN	RR NOLDEN	N WHEELER JR
L MOORE	PO BANOVZ	JA GILLHAM	WF ORTMANN	JC WIETER
AP MORRIS	JA BAUTSCH	KB GOEKE	GL OSBORN	AF WILL
LA MORROW	HG BAXTER	RE GONZALEZ	JP PAGE	A WILLIAMS
JM MUSSATTO	FR BAZZELL	LL GRABLE	JJ PLANITZ JR	DR WILLIAMS
RC NIEBLING JR	DH BERGMAN	MC GRANTHAM	SJ POTWORA	JA WILLIAMS
HW OLIVE	JW BLAIR	HW GREEN	MW POWELL	CR WILSON
LR ONDREY	TT BOND	JJ GREER	LF PRANGER	DA WOFFORD JR
BL ORBAN	K BRANTLEY JR	JA GROBOSKI	KW PRATT	AP WOLFE
JK PEIPERT	GL BRASWELL	WA GUSEWELLE	RM PRATT	TP WYLIE
DL PERKHISER	TL BRAWLEY	JD HALL	RL REA	NJ YARNELL
DR PERRY	MJ BREYER	RE HARRIS	BE RHODES	DM YARNIK
EP PERRY	JM BROOKS	RG HASSEL, JR	TJ RIZZI	EL YOUNG
PM PIZZINI	RB BRUEGGEMAN	EJ HAYES	DH ROBBEN	KE YOUNG
DE PORTER	DE CAMPBELL	ML HAYNES	SF ROGERS	VD YOUNG
JW POVILAT	RL CARRELL	JE HAYWARD	TE ROGERS	
RA RADER	R CARRIL JR	SR HEIL	MG ROJA	
WR RAFFETY	GL CATES	MD HENSON	T ROSINSKI	
MM RAHN	RR CHASTEEN	RL HERNANDEZ	LL RUDDER	
RR RALSTON	MA CHIHAK	ML HIPP	DD RUNDLE	
TM REIDELBERGER	KR CLARK	J HOLLOWAY	TL SAATHOFF	
HL REYNOLDS	WF CLARK III	ME HORAN	CN SALESMAN	
GD RITTER	LF COMPTON	RW HORNSEY	E SANDERS	
RA ROUSTIO	WB COPELAND	SD HUGHES	JE SAPIENZA	
JF RUEHRUP	RL COX	DE HUNT	LJ SCATURRO	
MA SARTI	MJ CROSSEY	LR INGERSOLL	AL SCHAEFER	
NA SCHILLER	DL CROTCHETT	SA JACOBS	KJ SCHEIBEL	
RJ SCHLECHT	BK DALIEGE	GA JACQUIN	KA SCHOENLEBER	
RL SCHNEIDER	WR DE QUASIE	LA JOHNSON	ME SCOGGINS	
MS SCHOBERND	JM DEPPER	PK JONES	RE SCOTT	
DL SCHRUMPF	PL DEWAELLE III	JW KEITH	GM SCROGGINS	
JO SHOEMAKER	MD DIEHL	DL KELLY	MS SHAW	
VE SIMS	JJ DILDINE	KS KILLAM	J SHERWOOD	

## Wood River's Little "Bunnies" Enjoy The Hunt

**L**ike the shot of a starter pistol, the voice of Randy Duncan sent hundreds of small children scurrying to pick up as many colored eggs as possible during the annual Shell Recreation Association Easter Egg Hunt, held April 3, at Kendall Hill Park.

About 350 children participated in the egg hunts, which were divided into four age groups. Two gold eggs and two silver eggs were in each group's hunt, bringing an eight ounce solid milk chocolate rabbit to each child who found one. But everyone came up a winner, says Jane Dempsey, Senior Clerk, Business Services-Accounting, who was one of many SRA volunteers to work the event.

"Each child received a bag filled with candy and toys, and the Easter Bunny paid a visit," says Dempsey. "The kids seem to have a really good time, because we make sure the hunt isn't competitive. Parents and other family members have fun too, because the little ones really enjoy the outing. The SRA Easter Egg Hunt has become a real tradition at Wood River."

**Top left:** A youngster shows off her collection of eggs from the SRA Easter Egg Hunt, held April 3, at Kendall Hill Park. **Top right:** Two children compare their stash of Easter eggs while waiting to collect candy and special prizes inside the pavilion. **Right:** Choosing a gift from the assortment laid out in the Kendall Hill pavilion proved to be a difficult task for many youngsters. **Far right:** While waiting in line for her Easter gift, this little girl found solace in a sucked finger. **Bottom:** And they're off! Children in the youngest age group scramble to gather as many Easter eggs as possible.



WRR

## GOOD NEIGHBORS

### A Labor Of Love

**I**t has been said that labor is one of the greatest gifts you can give to someone, second only to love. And when love and labor are combined, there is no greater gift.

For Jim Brendle, a Design Draftsman in Engineering Support, this saying has a very personal meaning. Last summer, Brendle combined his skills and his compassion to serve the Appalachian community through a unique project sponsored by his church, St. John's United Methodist, in Edwardsville. The Appalachia Service Project (ASP) is a home repair/home building ministry affiliated with the United Methodist Church.

"Our youth director told us about ASP," says Brendle. "She felt it was something our youth group and other volunteers would enjoy and benefit from. I helped teach construction skills and safety before we traveled to our service area, then served as a team leader during our weeklong visit."

The project focuses on providing home repairs and construction for struggling families in the Appalachian region of Kentucky, West Virginia, Virginia, North Carolina and Tennessee. Work is completed by youth groups from across the country, who each come for one week after spending months in preparation, study, practice and raising funds for their expenses. Although ASP is sponsored by the United Methodist Church, participants come from all denominations.

"ASP's purpose is to extend a helping hand out, not down, to fellow human beings," says Brendle, whose

team visited families in Eastern Kentucky last July. "A major part of our preparation was learning interpersonal skills so we could provide care without compromising the dignity of the people we assisted."



*Jim Brendle's crew was one of the teams that added a kitchen and porch to this house in Eastern Kentucky.*

Before the group (10 teenagers and 11 adults) from Edwardsville could embark on the 500-mile trek to Kentucky, they had to gather equipment and resources, including \$7,000 to cover expenses. "We held fundraisers and our group hired out as yard-hands," Brendle says. Working together for this shared purpose brought the adults and the teens closer together."

Brendle, who used his vacation to participate in the project, also approached Wood River Manufacturing Complex for a donation. "Shell donated a 55-gallon barrel of Rotella oil, which was badly needed to help maintain a fleet of 50 donated cars and trucks," he says. "It was nice to have the support of the company."

Brendle's team found plenty of work waiting for them when they arrived in Kentucky. "Everyone on the team felt we needed to do as much as was humanly possible in the time we had," Brendle says. "We wanted to do

all we could do, because we just couldn't do enough."

The experience deeply moved Brendle, who often is unable to find the words to describe how he felt. "I grew up in meager surroundings, so I thought I could handle what I saw on this trip, but the experience was different. It really struck close to the heart."

Brendle says he will use his vacation to participate in another ASP next summer, this time working in West Virginia. "People ask me why I don't spend time at home doing this work," concludes Brendle. "I tell them I need to have a beginning and an end to this kind of service. I felt an immense satisfaction in the work we did last summer, but if I worked on such a project here at home, it would trouble me to

leave it when I know so much more needs to be done. For me, giving time to this project was as satisfying as any vacation."

### Something New!

**T**he Wood River Review is pleased to introduce a new segment, called *Good Neighbors*. Each issue, *Good Neighbors* will take a close-up look at an employee who provides a valuable community service or has an interesting or unusual hobby. If you know someone who fits the bill, we'd love to hear from you. Just send your story idea to Mary James, Editor *Wood River Review*, Community Relations, in the Human Resources Building, or call (618) 255-3649. We look forward to learning more about the great people who work for Shell!

## A Moment In History

**R**ay Ogle, a Tester in the Quality Assurance Laboratory, retired in 1986 and passed away on Dec. 28, 1992. Mr. Ogle's widow, Imogene, called to advise the Museum Committee that Ray had asked that several volumes he owned be donated to the Shell History Museum.

Imogene Ogle shared the story of these volumes with us recently.

"Several years ago, Ray retrieved these old bound books of the *Shell Review*, *Shell Globe*, and *Shell News* from a dumpster after a new boss had cleaned his office," she said. The *Shell Review* volumes were from December 1936 to October 1937, *Shell Globe* from 1930 to 1935, and the *Shell News* from 1935 to 1943.

"At first, Ray was interested in the articles on 1933 cars, but soon discovered many pictures and articles of fellow workers, cartoons, and stories about interesting people like James H. Doolittle," she continued. "In the 1941-1943 volume of the *Shell News*, there was an outstanding article on Iraq oil, with pictures of primitive oil refineries said to be 2,000 years old, and photos of men taking oil from surface oil pools. There was even a story about the first pipeline."

Later articles addressed such topics as social security in 1935, the

Disability Plan in 1938 and 1939, and "Hairnets Under Hardhats," an article about women working in the plant during World War II. "Ray enjoyed sharing these books with others, and asked that in the event of his death they be donated to Shell for all to enjoy," Imogene told us.



History Museum Curator Lois Cooper, left, and Mrs. Imogene Ogle look over the bound books donated by Mrs. Ogle's late husband, Ray, to the WRMC History Museum.

The History Museum Committee is very pleased to receive these volumes. They will prove invaluable in developing the story of Wood River's 75 years of operation in this area.

Ray Ogle will be remembered as an extremely loyal employee who was very proud of his 38 years of Shell service. He volunteered to assist with the annual Children's Christmas Party and, more recently, on the SERVE board. We all sincerely respect Ray's memory, and the Museum Committee is very grateful to his contribution of these volumes.

The History Museum, currently located on the ground floor of the Main Office Building, is open each Wednesday, from 10 a.m. to 2 p.m. Anyone wishing to visit the museum or contribute an artifact should contact Main Gate Security for entrance into the Main Office Building. Or call 618/255-3081.

# WRR BILLBOARD

## SRA Pool Tournament Results

Another exciting SRA Pool Tournament was held Feb. 13, at River Bend Billiards in Alton. Here are the top five scorers.

1st Place	Les Schlemer
2nd Place	Val Huntsman
3rd Place	John Strasen
4th Place	John Kwas
5th Place	Dennis Garofoli

*Congratulations  
to all!*

## SRA League Secretaries

Here is a list of Shell Recreation Association league secretaries who are assigned to coordinate SRA sports activities this year. You should contact the appropriate league secretary for information about a sports activity, or call Becky Bertani at (618) 255-2328.

### EVENT

Archery  
Basketball  
Bass Tournaments  
Bowling (Monday night)  
Bowling (Wednesday night)  
Camera Club  
Co-ed Volleyball  
Fishing  
Golf  
Industrial Skeet League  
Men's Softball  
Mixed Bowling (Sunday night)  
Pistol League  
Racquetball  
Radio Club  
Trapshooting  
Volleyball

### LEAGUE SECRETARY

Bill Owens	PROFS
Jeff Stockard	CWO34
Roy Pickerill	JCS5
Harry Green	
Mike Brooks	MEB34
Brian Semmler	BCS6
Dave Crockett	DJC6
Mike McVey	MAM34
Steve Eatmon	SLE
Larry Ray	
John LaCour	JML6
Mike Brooks	MEB34
Jim Maxfield	JJM34
Brian Semmler	BCS6
Robert Travis	RET6
Larry Ray	
Keith Schoenleber	KAS34

## SRA Golf Day

Saturday, June 26, 7:30 a.m.  
Rolling Hills Golf Club  
Godfrey, Ill.

\$14 per person

Carts additional, costing \$9 per player (or \$18 for two players) for 18 holes. Hamburgers, bratwursts, chips, soda and beer served.

Prizes given to winners of 1st and 2nd Scratch; 1st and 2nd Blind Bogey; Longest Drive (front and back nine holes); Closest to the Pin (front and back nine holes).

To reserve tee-off times, call (618) 255-2900 on June 11, between 4 p.m. and 6 p.m. Please, make reservations only by phone calls. No reservations for groups will be accepted.

For more information, call Becky Bertani at (618) 255-2328, or John Kwas at (618) 259-2023.



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**In Remembrance**

**Wilson Clardy**, 80, died Jan. 28. Mr. Clardy was a Valve Repairer in the Engineering field before retiring in 1975 after 31 years of service.



**John Dunphy**, 76, died Jan. 29. Mr. Dunphy was an Electrician Helper 1st in Maintenance before retiring in 1976 after 28 years of service.



**Leon Little**, 84, died April 3. Mr. Little was a Boilermaker in the Engineering field before retiring in 1973 after 31 years of service.



**Hugh Nelson**, 75, died March 16. Mr. Nelson was a Pipefitter 1 in Maintenance before retiring in 1979 after 32 years of service.



**Delmar Parsons**, 88, died Feb. 1. Mr. Parsons was a Boilermaker 1st in the Engineering field before retiring in 1965 after 22 years of service.



**John Peterson**, 87, died March 17. Mr. Peterson was an Operator 1 in Fuels-Cracking before retiring in 1963 after 35 years of service.



**William Rasplica**, 78, died Jan. 8. Mr. Rasplica was an Operator 1 in Light Oil Processing before retiring in 1974 after 34 years of service.



**Reid Sutton**, 74, died March 3. Mr. Sutton was a Senior Research Chemist in the Research Lab before retiring in 1972 after 23 years of service.



**Lloyd Wall**, 80, died April 11. Mr. Wall was a Pipefitter 1st in the Engineering field before retiring in 1967 after 27 years of service.



**Duard Ward**, 86, died April 3. Mr. Ward was an Operator 1 in Aromatics before retiring in 1963 after 34 years of service.



**John Witherow**, 86, died Feb. 20. Mr. Witherow was a Pipefitter 1 in the Engineering field before retiring in 1960 after 27 years of service.



**Ralf Zippmann**, 65, died March 19. Mr. Zippmann was a Senior Engineering Assistant in Engineering/Maintenance before retiring in 1993 after 24 years of service.



**Service Anniversaries**



**Bob Berry**  
 Machinist 1  
 Maintenance/Shops  
 25 years



**Bob Leckrone**  
 Design Draftsman  
 Engineering-Engineering  
 Support/Drafting  
 40 years



**Glenn Shehorn**  
 Operator 1/Breaker  
 Fuels-Cracking  
 25 years

**George Ritter**  
 Supervisor Operations  
 Operations-Planning & Economics  
 25 years

WRR  
**BILLBOARD**

## Retirements

*(To our readers:  
Because of space limitations, the Wood River Review cannot include photographs of employees whose retirements are scheduled to be publicized in this issue. The department names used in this section were not changed to reflect recent reorganization at WRMC.)*

**Bill Ackman**  
Maintenance Supervisor  
Maintenance-Turnarounds/Projects  
26 years

**Marv Adler**  
Operations Foreman  
Operations-Compounding  
32 years

**Jerry Allen**  
Operations Foreman  
Operations-Compounding  
27 years

**Larry Allen**  
Maintenance Coordinator  
Operations-Cracking/Alkylation  
26 years

**R.E. Barker**  
Operations Foreman  
Operations-Utilities  
24 years

### **Larry Basden**

Staff Chemist  
Engineering-Information Management  
27 years

### **Gil Baxter**

Staff Engineer  
Process Environmental-Logistics/Lubes  
27 years

### **Kenny Bivens**

Senior Training Assistant  
Human Resources-Training  
16 years

### **Gary Blank**

Operations Foreman  
Operations-Compounding  
18 years

### **Tip Boldt**

Senior Engineering Technician  
Process Engineering/Health, Safety & Environmental  
38 years

### **Marv Brokaw**

Maintenance Supervisor  
Maintenance-Turnarounds/Projects  
33 years

### **Brad Burrow**

Maintenance Foreman  
Maintenance-Turnarounds/Projects  
20 years

### **Ray Butler Jr.**

Maintenance Foreman  
Maintenance-Logistics/Lubes  
26 years

### **Tony Cafaza**

Operations Foreman  
Logistics  
34 years

### **Weldon Cooper**

Maintenance Supervisor  
Maintenance-Shops  
26 years

### **Terry Davis**

Compounder Helper 1  
Fuels-Compounding  
31 years

### **Jack Downs**

Operations Foreman  
Operations-Distilling/Gas  
20 years

### **Chuck Drury**

Maintenance Coordinator  
Operations-Distilling/Gas  
25 years

### **Bob Egan Jr.**

Maintenance Supervisor  
Maintenance-Turnarounds/Projects  
26 years

### **Jerry Faulkner**

Maintenance Foreman  
Maintenance-Turnarounds/Projects  
23 years

### **Larry Ferrari**

Maintenance Foreman  
Maintenance-Shops  
32 years

### **George Friemann**

Senior Inspector  
Operations-Environmental Operations  
24 years

### **John Friend**

Operations Foreman  
Operations-Environmental Operations  
17 years

### **Don Gilworth**

Operations Foreman  
Operations-Cracking/Alkylation  
19 years

### **Ken Garwood**

Senior Training Assistant  
Operations-Lubricants  
26 years

### **Ed Goeglein**

Operations Foreman  
Operations-Distilling/Gas  
25 years

### **Larry Guthrie**

Operations Foreman  
Operations-Utilities  
26 years

### **Mel Gutierrez**

Operations Foreman  
Operations-Hydroprocessing  
30 years

### **Jim Harmon**

Senior Engineering Assistant  
Operations-Planning & Economics  
23 years

**Louie Hellmann**  
Maintenance Foreman  
Maintenance-Turnarounds/Projects  
23 years

**Dale Henderson**  
Operations Foreman  
Operations-Lubricants  
26 years

**Ed Henke**  
Maintenance Coordinator  
Operations-Utilities  
25 years

**Al Hosto**  
Maintenance Foreman  
Maintenance-Shops  
32 years

**Orville Johnson**  
Pipefitter 1  
Maintenance-Turnarounds/Projects  
21 years

**Richard Johnson**  
Senior Engineering Technician  
Process Engineering  
24 years

**Willie Jones**  
Operations Foreman  
Logistics  
20 years

**WRR**  
**BILLBOARD**

<b>Terry Kinder</b> Maintenance Foreman Engineering/Maintenance Logistics/Lubricants 26 years	<b>Murl Peradotti</b> Craft Coordinator Maintenance-Shops 33 years	<b>Bud Ridder</b> Senior Inspector Engineering Services- Pressure Equipment 33 years	<b>Don Smith</b> Senior Training Assistant Human Resources- Training 36 years	<b>Winston Wallace</b> Senior Inspector Engineering/Maintenance Pressure Equipment 24 years
<b>Bob Kohler</b> Senior Inspector Engineering/Maintenance Pressure Equipment 24 years	<b>George Percivall</b> Design Draftsman Project Engineering 24 years	<b>Jim Roberts</b> Equipment Operator Maintenance- Transportation 21 years	<b>Dave St. John</b> Senior Engineering Technician Engineering/Maintenance 27 years	<b>Paul Weinmann</b> Maintenance Foreman Maintenance- Turnarounds/Projects 26 years
<b>Jerry Leichsenring</b> Operations Foreman Operations- Hydroprocessing 24 years	<b>Gary Perkins</b> Operations Foreman Operations-Cracking Alkylation 26 years	<b>Robbie Robinette</b> Security Inspector Business Services- Security 37 years		<b>Roger Wieneke</b> Inspection Supervisor Engineering/Maintenance Pressure Equipment 26 years
<b>Larry Maxfield</b> Operations Foreman Operations-Alkylation 26 years	<b>Ed Perry</b> Senior Safety Inspector Process Engineering 21 years	<b>Manny Roja</b> Technical Assistant Quality Assurance 23 years	<b>Herb Sturm</b> Operations Foreman Operations- Hydroprocessing 24 years	<b>Cliff Woodford</b> Manager Operations-Planning & Economics 41 years
<b>Frank Menke</b> Maintenance Foreman Maintenance- Turnarounds/Projects 27 years	<b>Red Raffety</b> Senior Inspector Engineering/Maintenance Pressure Equipment 35 years	<b>Jerry Schmitt</b> Senior Financial Analyst Lubricants-Customer Services 29 years	<b>Dean Thompson</b> Maintenance Foreman Maintenance- Turnarounds/Projects 26 years	<b>Dennis Wright</b> Operations Foreman Operations- Cracking/Alkylation 27 years
<b>Pat Nelson</b> Staff Engineer Project Engineering 35 years	<b>Marvin Rahn</b> Maintenance Foreman Maintenance- Turnarounds/Projects 25 years	<b>Ollie Schwallenstecker</b> Maintenance Foreman Maintenance- Turnarounds/Projects 21 years	<b>John Uzunoff</b> Maintenance Foreman Maintenance- Turnarounds/Projects 27 years	<b>Dan Zgolina</b> Special Assignment Operations- Distilling/Gas 26 years
<b>Harry Olive</b> Equipment Operator Engineering/Maintenance Shops 37 years	<b>Jim Rench</b> Maintenance Foreman Maintenance- Turnarounds/Projects 24 years	<b>Larry Shoemaker</b> Communications Technician Business Services- Communications 28 years	<b>Paul Vogelbacher</b> Senior Safety Inspector Process Engineering/ Health, Safety & Environmental 22 years	<b>Ralf Zippmann</b> Senior Engineering Assistant Engineering/Maintenance Pressure Equipment 24 years
<b>Ron Ooton</b> Maintenance Foreman Maintenance- Turnarounds/Projects 17 years	<b>Harry Reynolds</b> Operator 1/Breaker Utilities 37 years			

# WRR BILLBOARD

## Dan Moore, continued from page 1

"Dan's a very cooperative person who has a lot of initiative and is willing to do what the Complex needs," said Bednar. "Dan has always participated in programs that Shell develops, even if they are volunteer in nature."

And volunteering has definitely been in Dan's past, as well as his present. He currently serves as leader of Cub Scout Pack #42 in Marine, Ill., where Moore lives. Moore's United Way involvement began in 1985 as a volunteer, and later he served as one of only two co-chairs.

"In 1989, I wanted to step down from these prominent roles in the United Way, so others would have a chance to experience the value of volunteering," says Moore. "Little did I know that Shell would want me to become the company's Loaned Executive to River Bend United Way, a job I loved."

Moore also serves his Marine, Ill., community as Police Commissioner and serves on the Marine, Ill., Village

Board of Trustees. At WRMC, Moore is a member of the fire crew and the Haz-Mat team.

Even though his active volunteer life consumes much of Moore's time, he never lets it interfere with performing a quality job as a Pipefitter/Welder. Moore's volunteer spirit is a quality you can count on any time of day, says Pipefitter Hourly Foreman Jerry Dean. "Dan is always willing to go the extra mile on any task he undertakes," says Dean. "I've come to him many times to ask a question about welding, and Dan always helps me out. He's never said no."

Peters agrees. "Dan's rapid personal development as a public speaker and unabashed supporter of Shell has shown rewards far greater than excellent United Way campaign results," he says. "His efforts have been a beacon to countless others in the Complex and the community on the value of volunteerism."

## In The Next Issue

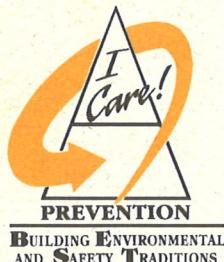
✓ The Wood River Review's annual graduation highlight of employees, retirees and their families

✓ Update on WRMC's Rock of Reliability winners, December 1992 through April 1993

✓ Shell Oil Company Foundation selects five scholarships winners from WRMC

✓ Highlights from the annual Shell Contractor environmental and safety meeting

Shell Oil Company  
P.O. Box 262  
Wood River, Illinois 62095



The *Wood River Review* is published for employees, pensioners and friends of Shell Oil Company in Wood River, Illinois.

Mary A. James, editor  
Stephanie Hibray, designer  
Rick Stankoven, production artist

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