

Wood River Manufacturing
Complex employees
achieve 7 million hours
without a days-away
injury or illness!
— See story on page 3

WRR

WOOD RIVER REVIEW

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Dan Moore: Quality On Loan To The United Way

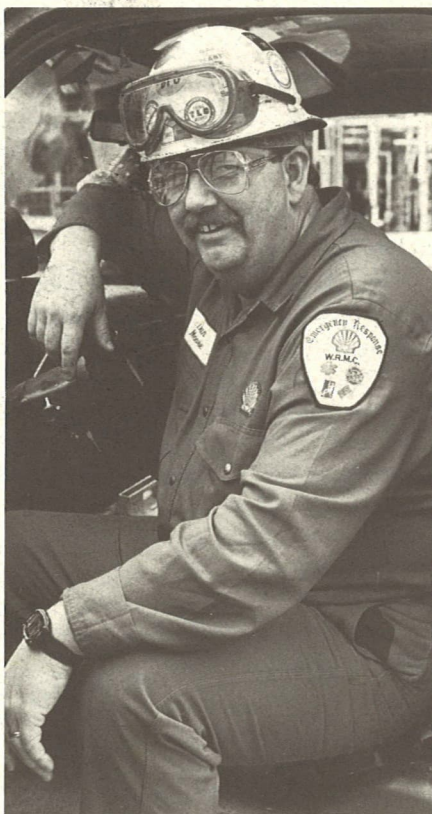
When Dan Moore offered his support to the WRMC Employee United Way Campaign in 1990, he didn't know he'd be giving 12 weeks of full-time service, off-site. No stranger to volunteerism, Moore had actively supported the United Way since 1985, serving as a volunteer and later as co-chairperson. But never before had he served as a Shell Loaned Executive to the River Bend United Way.

For his volunteerism, both as a Loaned Executive in 1990 and 1991 and as a United Way volunteer and co-chairperson, Moore was named recipient of the 1992 Complex Beacon of Quality Award. Moore's reputation as an excellent craftsman also factored into his selection for the award.

A Shell Loaned Executive is a carefully selected employee who works for the River Bend United Way office, serving one of four geographical areas in southwestern Illinois. The Loaned Executive coordinates campaign responsibilities with volunteers; works with campaign chairpersons to plan and conduct effective employee campaigns; and trains volunteer solicitors. He or she also calls on small businesses to promote corporate and employee support, and provides motivational group presentations.

Sound like a lot? It is, says Gene Peters, Manager Lubricants, who nomi-

nated Moore for the 1992 Complex Beacon of Quality Award. "Dan has been a significant individual contributor to the overall success of Wood River's employee United Way campaign, which has continually increased the total funds raised," he wrote in his nomination.



For years, Dan Moore has demonstrated his "can do" attitude as a volunteer and on the job, a quality deserving of the prestigious 1992 Complex Beacon of Quality Award.

Moore learned of his nomination during a Feb. 18, presentation held in the Maintenance Field Office conference room, says Dick Farmer, Maintenance Manager. "It was a complete surprise," Farmer says. "Dan had no idea that Gayle Johnson and other members of the Complex Leadership Team were there to honor him for his outstanding quality service."

Johnson and the CLT applauded Moore for excellence in customer/supplier relationships, prevention actions and his support of the Complex vision, mission and operating principles. "Dan's 'customers' were the senior managers of several major industrial locations in the area; his 'supplier' was River Bend United Way. Then these roles were exactly reversed," Johnson said. "Dan won unanimous praise in building relationships that made his part of the two campaigns successful."

Moore's prevention activities revolved around keeping people involved in the United Way campaign, even through difficult economic times. And his performance was excellent, resulting in successful campaigns.

After Manufacturing Complex Manager Gayle Johnson presented Moore with the award, many members of the peer group spoke about Moore's quality performance in areas other than the United Way.

George Bednar, Projects Foreman, Turnarounds, said Moore has always demonstrated a 'can-do' attitude.

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WRR FEATURE

Freeing Your Home Of Hazardous Waste

Cars were lined up bumper to bumper at the Main Office Road entrance to Wood River Manufacturing Complex on a recent Saturday in March. What was the attraction? A convenient and safe way to dispose of common household hazardous waste.

On March 20, 414 residents of communities within the River Bend area brought various kinds of hazardous waste to the Complex, where the Illinois Environmental Protection Agency conducted its first waste collection program for southwestern Illinois. The IEPA hired a hazardous waste services company to unload the waste from vehicles and segregate it for disposal. Disposal included proper treatment, recycling and incineration.

WRMC was selected as the collection site because of its size and its central location for the eight River Bend communities of Alton, East Alton, Godfrey, Bethalto, Wood River, Roxana, South Roxana and Hartford, Ill.

Common household wastes accepted at the collection site were oil-based paints; pool chemicals; used motor oil; aerosols; car batteries; latex paints; cleaning products; lawn chemicals; hobby chemicals; insecticides; old gasoline; antifreeze; and solvents.

"We expected a lot of cars to pass through the Complex, and that's what we got," says Dave McKinney, Manager Community Relations-Midwest. "Many people were concerned enough about proper disposal of household waste that they were willing to take the time to do it right."

But the collection day wasn't only geared to helping residents unload hazardous chemicals. People waiting in line at the WRMC collection site also received information about proper use and storage of household chemicals



Above: Volunteers directed traffic through the Complex, where the Hazardous Waste Collection Day was held March 20. Right: IEPA workers separated hazardous waste for proper disposal.

from Shell's coordinators Louis Bleier, Ron McGill and others.

"Containers stored for a long period of time can deteriorate, and leaking chemicals may pose a fire hazard," says Tim Palermo, Director of Public Services in Wood River. "Some chemicals can even form toxic gases or cause an explosion if mixed together. And chemicals stored in unsafe locations can result in child or pet poisoning."

Landfills also suffer from inappropriate disposal of hazardous waste. Containers eventually deteriorate and release their contents into the soil and groundwater. Even small quantities of these chemicals can add up to large amounts in landfills, because trash is received from so many homes.

The state-sponsored project had picked up and safely disposed of 6,550 drums of materials during 1988, when collection days were held in Quincy, Mt. Carmel and Homewood, Ill. The March 20 collection day added 900



barrels of used motor oil, 30 drums or aerosols, and enough paint to fill a 30-cubic-yard dumpster.

Mike Chandler, IEPA Program Manager, says the agency will recycle whatever it can from the waste collected on March 20. Paints and solvents may be reused as alternative fuels, and insecticides and other chemicals will be treated or incinerated.

"The River Bend area may establish a long-term collection site, so residents could safely dispose of hazardous waste year-round," Palermo says. "In the meantime, always read and follow label instructions, only buy what is needed for immediate use and recycle whenever possible. Your commitment to source reduction is the most economical solution to hazardous waste management."

HEALTH, SAFETY &
ENVIRONMENTALWRMC Named Runner-up
For Environmental Award

Wood River Manufacturing Complex was named runner-up to Martinez Manufacturing Complex in the Group I (manufacturing complexes) category for the 1992 Products Award for Environmental Excellence.

"Congratulations to all Wood River employees for this impressive achievement," says Gayle Johnson, Manufacturing Complex Manager. "We came close to being the best in Shell, thanks to outstanding progress the Complex achieved in 1992."

Vice President Oil Products Jim Morgan also applauded the achievement. "I commend you for the overall high quality of your environmental programs," wrote Morgan. "Special recognition is due for the efforts to complete and document environmental training within STARS and the special awareness training for all employees."

Morgan also applauded WRMC programs such as self-reporting and follow-up on environmental incidents and near misses. "These efforts undoubtedly contributed to the outstanding surface water discharge compliance performance for the year," he wrote. "These programs and excellent performance demonstrate the strong commitment of Wood River employees to achieve environmental objectives."

Gayle Johnson says our challenge now is to earn top honors in 1993. "Performance improvements like this go a long way toward showing everyone what WRMC can accomplish when we focus our efforts."

Milestones Around
The Complex

Congratulations to the following departments and work groups who reached significant milestones in working without recordable injuries during the first quarter of 1993. Let's work individually and collectively to increase our focus on prevention and continue to set safety milestones like the ones shown here.

Instrument Shop reached 11 years without an OSHA recordable injury.

Garage Mechanics reached 22 years without a lost workday case.

Maintenance, Aromatics East reached 2 years without an OSHA recordable injury.

Maintenance, Utilities, reached 4 years without an OSHA recordable injury.

Lubes Processing Operations and Crafts reached 4 years without an OSHA recordable injury.

Another Hurrah For Safety

Shell Wood River employees once again proved they are safety leaders in the manufacturing industry, when on Friday, March 5, 1993, they achieved 7 million hours worked without a days-away injury or illness.

Employees received a wire from Ron J. Banducci, General Manager, Manufacturing-Oil, on March 9. Mr. Banducci wrote, "Congratulations to all Wood River employees for completing 7 million hours without a days-away from work injury or illness. This achievement reinforces our appreciation of the Wood River team spirit as you successfully focus on safe work while meeting many challenges, including the cold winds of winter." Banducci also applauded employees for their "excellent stewardship as safety role models for contractors."

Gayle Johnson echoed Banducci's sentiments during a contractor environmental and safety meeting held recently. "Last year was the best ever year for safety at Wood River," he said. "In 1992, we told this gathering of contractors that we were setting the contractor recordable incidence rate goal the same as Shell employees. And in 1992, Shell

employees and contractors finished the year with almost identical incidence rate records. That means contract employees are working in one of the safest refineries in the country."

Johnson and Banducci cite commitment to safety, prevention activities and injury management as three top reasons for the dramatic safety performance of employees and contractors in 1992. "It's now time to expand our focus and move away from primarily using incidence rates as a barometer of our safety performance," Johnson says. "Just as we have used calculations to indicate frequency of serious injuries, we can use the same formula to establish a rate of prevention activity."

Johnson says the Complex will be placing a greater emphasis on tracking positive prevention activities. "As we intensify our focus on prevention, I believe we will continue to have fewer and fewer injuries," he says.

Banducci agrees. "We applaud these achievements and the ongoing safety efforts of Wood River," he wrote. "You are demonstrating that with emphasis on prevention, all personnel at Shell locations can truly work safely, regardless of the task."

HEALTH, SAFETY & ENVIRONMENTAL

Getting To The Root Of Things

It's an essential piece of continuous improvement. Root cause analysis, as it's commonly called, is the process of getting to the heart of a problem through careful analysis. At Wood River Manufacturing Complex, root cause analysis is a structured process which is carefully applied to a problem, usually by a team.

Working together, a root cause analysis team tries to find the causes of a problem. Once the analysis team discovers the causes, a separate team works on solution development to remove the causes.

Many problems are incidents where something went wrong. The root cause analysis team starts its process by using a structure to define the problem, then writes a "problem statement."

The problem statement consists of four parts. First, the team identifies the object involved in the problem. It may be a piece of equipment, an activity or a process. Second, actual performance is defined by describing what happened to create the problem. Third, the team defines the expected performance, or what should have happened. The defect is the difference between the expected and actual performance. Finally, the extent, or cost, of the problem is identified. The cost may be measured financially, environmentally or in terms of personal injury. This formal structure helps the team ensure they are all working on the same problem.

The root cause analysis team uses interviews, physical evidence and laboratory analyses to discover the facts of an incident. As the team discovers these facts, they must find the cause and effect relationship of the facts to the incident.

Another essential tool is the cause flow chart, a diagram showing the

cause and effect connections between the problem statement and the events that allowed the incident to take place. The team knows a root cause analysis is complete when the facts explain completely the identity, location, timing and extent of the incident.

There is no way to guarantee that a root cause analysis will be successful. Some teams will not find all the information they need. Others may run out of time, money or other resources before they finish. But there are attitudes that can increase the likelihood of a successful investigation.

Teams that demand strict precision in describing the events leading to the incident can reduce false starts. Logic helps identify missing information. And a strong desire to find real causes, not assign blame, helps teams complete investigations.

Teams that constantly challenge the quality of data by asking "How do we know this is true?" stay on track. Because most incidents have more than one root cause, teams must work together to manage the complexity of a root cause analysis.

Here's To Your Health

Almost every day, news reports from across the country describe details of chemical spills and chemical releases. They occur on the railways and highways, in the oceans and rivers, and at industrial plants. But a chemical spill or release can happen in one place you probably wouldn't think of—your home.

Hazardous substances can be found in many common household products, such as cleansers, disinfectants and even motor oil. Here's a list of some of the substances you should always handle with care.

Reactive Products:

Reactive products contain unstable compounds that may react with air, water or other chemicals, sometimes with dangerous results. An example is calcium hypochlorite, a powder used to disinfect swimming pools. It can react with paint or kerosene to produce explosive and toxic chlorine gas.

Corrosives:

Corrosives are strong acids and bases that "eat" away at other sub-

stances. Examples include chlorine bleach (a powerful acid) and drain opener (a powerful base). Corrosives can cause severe burns on contact, and their vapors can burn the eyes. They are also poisonous if ingested.

Toxics:

Toxics have perhaps the greatest potential for danger because, in addition to poisoning individual users, they can pollute the environment if disposed of improperly. Some examples are herbicides, insecticides and rodent poisons.

Other hazardous household products include anything in aerosol cans and anything stored under pressure, such as liquid propane (LP) gas. These products can explode and disperse their contents in the air.

Be a smart consumer. Read product labels before you buy, and know what potential hazards exist. Store your chemicals properly. Discard unused chemicals properly, and always follow directions for use. Never store chemicals where children can play with them. A single hazardous substance could injure you or a loved one.

WRR BEACON

Beacon Of Quality Award Winners Selected

Congratulations to the 59 WRMC employees who were selected as winners of the Beacon of Quality Award for the second half of 1992. Each winner received a plaque that includes a description of how he or she earned the prestigious award.

ADMINISTRATION

Gayle Johnson

BUSINESS SERVICES

Materials Management

Lesa Hanebrink
Mark Paproth

CONSTRUCTION/PROJECTS/CONTRACTOR SUPPORT

Project Engineering

Gil Baxter

ENGINEERING/MAINTENANCE

Engineering

Michael Fynan
James Stewart

Maintenance-Fuels

Jerry Bowman
Bill Gracey

Maintenance-Lubes/Logistics

Terry Elrod
Dick Farmer
Rick Lybarger
Linda Thorpe

Pressure Equipment

Scotty Monroe
Martin Pease

Projects

Allen Daube
Tim Richey

Shops

Gerry Hall
John Strasen
Dennis Yamik

Turnarounds

Max Rudolph
Tom Waghom

HUMAN RESOURCES

Organizational Effectiveness & Training

Andy Macias
Gary Perfetti

Medical

Charles Salesman, M.D.

OPERATIONS

Aromatics East

Mark Lorch

Aromatics West

Shawn Allen
Dennis Everding
Mike Hilgendorf
John Kasten

Cracking

Raymond Gallo
Christa May

Environmental Operations

Steven Dively
Jeff Funkhouser
Mark Peipert

Gas

Roger Downer
Marvin Monk

Lubricants

Kevin Stephenson

Shipping

Dave Brantley
Bill Brooksher Sr.
Arlene Tutt

Utilities

Terry Abernathy
Jim Bangert
Larry Guthrie
George Ritter

PROCESS ENGINEERING/ QUALITY ASSURANCE/ HEALTH, SAFETY & ENVIRONMENTAL

Control Systems

Sam Effinger
Bart Hatfield
Dwayne Heim
Karl Tomaszewski

Environmental Conservation

Jay Rankin

Health & Safety

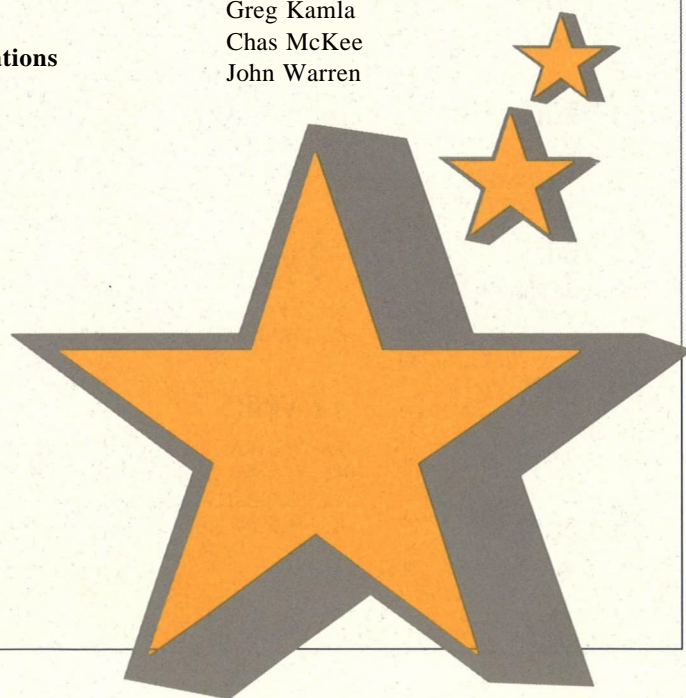
Larry Heugatter

Process Engineering

Paul Dewaele
Mark Harper
Al Will

Quality Assurance

Jeff Brown
Diana Copeland
Jim Gallacci
Greg Kamla
Chas McKee
John Warren



Congratulations to all!

WI

Exemplary
Honor

WRMC 1992 Exemplary Attendance Honor Roll

Employee commitment to regular job attendance is a key part of the competitiveness and efficiency of Shell Oil. Each year, Shell and Wood River Manufacturing Complex recognize those employees who exhibited exemplary attendance at Wood River.

Here's a list of the people who achieved exemplary attendance status during 1992. To qualify, these employees either missed one shift or less of work during 1992 due to disability or personal leave, or missed no work at all. This year, the Complex has changed the exemplary attendance list to show the number of years' perfect attendance achieved by employees. Also, employees who achieved perfect attendance and transferred to WRMC from other Shell locations during 1992 are included.

37 years

EG JOHNSON
CR WOODFORD

34 years

AD KIEHNE

26 years

WL PHELPS JR
WK WALTON

24 years

RE ROMICK

22 years

KW JOBE
CD SWARRINGIM

21 years

DR HENDERSON
PE VOGELBACHER

20 years

MK BROKAW
KR GARWOOD

19 years

A SOKALSKY

17 years

HG ABBOTT
L HALL

16 years

CB BROOKE
CO MAGUIRE
CH WISEMAN

15 years

EL UETZ

14 years

DA ALLEN
GJ CRAINICK
DW GAROFOLI
SR GRISSOM
KW JOUETT
KJ LAMOREAUX

13 years

SD LINE
RS WASSICK

12 years

TR DRAKE
RE GRIMM
AJ SCHOEN
JC WELSH

11 years

PR AVILEZ
JH HAZELWOOD
JH JEFFERSON JR
LO MASLO
GR PETERS

10 years

CJ ASTRASKAS JR
HD BANFIELD
DP BANGERT
DL CAPERTON
JE DARR
WL FENTON
GM HELFER
LD HEUGATTER
LE JUDGE
SA KRAUSE
HN KULP
KD LYTLE
AK PECCOLA
JM PELLEGRINO
RC PFEIFFER
JK RENCH
OE ROSS
MF RUDOLPH
JR SCHMID
RE SCHOBERND
JN STROHBECK
DW WIEGMANN

9 years

GS BEDNAR
DJ CROCKETT
MJ DELANEY
RS ELY

SL JAMES
DA LEWIS
R NELSON
JL RUTHVEN
KD SIMON
DL TAYLOR
MD THOMPSON
WL WESTERHOLD
JW WORTHAM
DL ZIPPRICH

8 years

RE BARKER
CL BARNETT
JR BRISKY
JD DEERHAKE
CF DRURY
JR FICKERT
HS OGDEN
RP ROBINETTE
MJ TOUSIGNANT

7 years

LT ALLEN
J AUGUSTINE
LE BASDEN
JR BERRA
DB BOURBON
GV BOURLAND
CE CAMPION
LR COLES
D GALLI
JT HARMON
EW KING
GL LARSEN
GW MARTIN
CA MCKEE
FH MENKE
DT NASH
JD RAINEY
DW ROBINETTE
KR ROLLINS
RL SHIREMAN
DL SNEAD JR
VA TEPEN
DA TIEDE
W WALLACE
MK WELLS

6 years

DL AKRIDGE
EJ BLANC
LA BLEIER
JN BREWSTER
VN CLINE
WD COOPER
RE DILLER
JD DOWNS
TL ELROD

LL GANZER
WH GENERALLY
KW GIMMY
CE HAMBERG
JV HARBISON
BD JACOBS
LA JONES
PA MAHER
J MANNING
CW OWENS
MJ PERADOTTI
TC RATHGEB
JA SCHREWE
J SEPULVEDA
ST SLEMER
DA SNYDERS
GA SPENCER
NL TSUPROS
GD WIMBERLY
KT YEAGER

5 years

SL ADAMS
MG ADLER
MW ALLISON
SD ANDERSON
RW ARBESMAN
DL AYERS
MS BELL
TJ BLOODWORTH
DA BOLD
BB BURROW
MR CARNER
JA CARPUNKY
WF CERNY
GL COOPER
GD COTTINGHAM
JA DAVIS
JM DEMPSEY
DR DONA
RL DUNCAN
DL ERZEN
LG FRANKLIN
GR FRIEMANN
JG FUNKHOUSER
DJ GROVES
FM GRUSH
LW HARGRAVE
DP HAYS
JA HEINEMEIER
RA HEINZ
DW HINES
PB HOLMAN
DD HUTTON
E JONES JR
KE KIEFFER
GL KLUCKER
LK KRANER
DW MARTIN
RM MILLS
GB MOELLERING
GL PERFETTI

Attendance Roll

JD RANKIN
RC ROMANI
SA SCOTT
DM SMITH
DD SOLETA
GA SPEARS
J SWANSON
HJ VASSAR
DR WARD
J WASHINGTON
PT WEINMANN
LD WICKISER
BJ WIECKHORST
RW WIENEKE
DL WINTERS
RM ZERKEL

4 years

GL ALLEN
TL ALLEN
AJ ANDERSON
JE ANDERSON
MJ ANGEL
A BARNES
LL BARRINGER
FT BAUMAN
DP BEYER
KD BIVENS
DB BRANTLEY
KV BRINKER
ME BROOKS
RJ BRYAN
FM BUDNY
GS BUMPUS
RF BURTON
MV CAIN
BD CALLAHAN JR
W CASEY
AJ CERNY
GW CHAFFEE
ER CLARK
JM COX
KE DARR
AE DERENNE
TL ELDRIDGE
GE FAULKNER
MJ FOSSEN
AM FUNK
DM GARRETT
AE GEORGE
EA GOEGLEIN
HF GREEN
TA GREEN
RC HARDY
ML HUNTSMAN
DA JACOBBER
M JOHNSON
J KEENAN
RJ KERKEMEYER
SG KINCADE
DL KLOTZ
GK LANG

PJ LANZEROTTE
KD LARGIO
SD LASH
JD LEICHSENRING
TL LONGDEN
DL LYBARGER
RE MARSHALL
LW MAXFIELD
JB MAYNARD
CE MAYS
CR MCCORMICK
M MC WHORTER
RL MILLER
LA MOORE
MX MORRISON
EA MORTIMER
DE MUELLER SR
RW NELSON
JL NEWLIN JR
JW ONEAL
DW OHM
HC OLSEN
DL OTTWELL
JL PAINTER
DM PETERSON SR
MA PIATT
J PODNAR
BE REILSON
TJ RENGEL
BE ROBERTS
SJ RODERFELD
KS RUGER
GM RYBAK
BR SCHEAFFER JR
DL SCHROEDER
LW SHOEMAKER
LD SIMMS
DH SMITH
RA SPROUSE
GA SPURGEON
DL ST JOHN
GR STROHMEIER
RD STROUSE
GE SURNIAC
KA THOMAS
WE THOMPSON
CW VASSIER
AC WEISS
BG WELLS
JF WELLS
DL WHISLER
TE WILLIAMS
SM WOODS
C WOOLFOLK JR
DR WRIGHT
FD ZYBERT

3 years

DL ADAMS
PJ AHNE
MJ AYRES
LC BANKS

GL BLANK
JA BOND
ML BRAND
EA BREITWEISER
JJ BRENDLE
GL BROOKS JR
PM BROWN
AJ CAFAZZA
JS CANNON
N CASEY JR
JI CELIS JR
WA DAVIS
DW DE BRULER
DR DROIT
KA DURHAM
RL EARLES
KR ESPELAND
WL FITE
JT FRALINGER
LE FUNK
MS FYNAN
JP GOTTLÖB
DJ GRAMLICH
RG GREELING
RM GREGOR
KE GRIGG
GJ GUDAC
LE GUTHRIE
LC HAGEN
BP HAINAUT
GD HALL
PJ HAMILTON
AM HARPER
LA HELLMANN
EA HENKE
BW HUFFMAN
VK HUNTSMAN
RE HUTCHINSON
DK ISAAK
RC JANNIGIN
RE JOHNSON
SE JONES
PW JORDAN
JJ JOST
HG KAPPLER
JN KENNEDY
RW KOHLER
VM LEADY
L LEFLORE SR
EM LUEDDE
HR LYNN
RE MANAHAN
JK MASON
CJ MC CONNELL
MM MEUTH
WA MEYER
DE MIHELIC
RR MILLER
AN MILOJEVICH
TS MINER
PS MONROE
RE MOTLEY
KH NALLEY

PJ NELSON
JJ NICHOLS
GP NICHOLSON
LM OGLESBY
MR PARISH
MW PEASE
MA PEIPERT
GD PERKINS
TJ PETERSON
C PHILLIPS JR
DJ PILE
OH RAHN JR
M RAMSEY
JD RAY
M REVELS
SA RHOADES
JA ROBINSON
TE ROCK
TJ ROFF
CF ROSSER
EL SCHNECK
RC SCHWARZ JR
RA SEMANIK
TG SEYMOUR
R SHELTON
WW SHEWMAKER
PL SIBLEY
MS SIKORA
RK SITTON
JT SLABY
RJ SMINCHAK
FE SMITH
OD SNEDEKER
LL SPANO
RE STARKEY
KM STEPHENSON
DL STEWART
DF STURMAN
WJ TAYLOR
GG TILLER
RJ TOLLESON
DD VANSANDT
GW VOYLES
TK WAGHORN
MD WEBB
PL WHEELER
GA WHITE
RW WHITMAN
JH WHORL
MC WILKEY
GL WILLIAMS
PL WILLIS
GM WITTE
DT ZGONINA
LM ZIRGES

2 years

TM ABERNATHY
GN ADAMS
ME ARMOUR
NL AUD
SG AUGUSTINE

WC BACH
BA BAGGETT
EA BANCKS
GB BARLETT
JC BARNEY SR
CJ BAUM JR
RE BOSHNELL
LE BRANHAM
DR BRANTLEY
JL BRUEGGEMAN
RE BUSHNELL
CR BUTLER JR
DL CARLYON
C CARPENTER
JD CASTEEL
JR CHANDLER
EW CHAPMAN
JE CHAPMAN
RE CLEAVES
MS CLEMONS
TA CLOSE
GH COLLINS
RT COX III
BE CUMMINS
DM DANIEL
JM DEAN
MR DENTON
SA DINWIDDIE
SM DODD
RF DREW
A ECHOLS
TH EDWARDS
RS EIDSON
WL ENGELKE
J ESPARZA
DW EVERDING
LL FERRARI
EL FILE
ML FISHER
LW FOREHAND
JJ FORNERO
AG FRITZSCHE
RE FRIZZO
RF GALLO
R GARIS
JO GARNER
KA GILLEY
GE GINDLER
GH GONZALEZ
RC GOODMAN
RJ GRAHAM
RT HAASE
KP HAINAUT
DE HALLIDAY
PA HANOLD
WR HANVEY
JR HARTSOCK
MA HAUSMAN
DW HAVIS
AH HENKE
MA HENLEY
RD HETTINGER
WM HIGGINS

Exemplary Attendance Honor Roll

FA SHOOK
LA SICKING
PMB SKAER
SE SLAYDEN
GM SMAY
LA SMITH
RA SMITH
RL SMITH
LH SNELL
AU SPARKS
JA SPAULDING
JL SPENCER
JM SPINK
RG STAIRS
DG SWANSON
TA THARP
LB THATCHER
DR THOMASON
LC THORPE
MD TINDALL
GL TITCHENAL
LK TOKAR
KJ TOMASZEWSKI
SW UNVERZAGT
RD VETTER
SA VOLLINTINE
T WALLIS
DL WARD
BJ WARE
KL WATTERS
N WHEELER JR
JC WIETER
AF WILL
A WILLIAMS
DR WILLIAMS
JA WILLIAMS
CR WILSON
DA WOFFORD JR
AP WOLFE
TP WYLIE
NJ YARNELL
DM YARNIK
EL YOUNG
KE YOUNG
VD YOUNG

WRR BILLBOARD

Wood River's Little "Bunnies" Enjoy The Hunt

Like the shot of a starter pistol, the voice of Randy Duncan sent hundreds of small children scurrying to pick up as many colored eggs as possible during the annual Shell Recreation Association Easter Egg Hunt, held April 3, at Kendall Hill Park.

About 350 children participated in the egg hunts, which were divided into four age groups. Two gold eggs and two silver eggs were in each group's hunt, bringing an eight ounce solid milk chocolate rabbit to each child who found one. But everyone came up a winner, says Jane Dempsey, Senior Clerk, Business Services-Accounting, who was one of many SRA volunteers to work the event.

"Each child received a bag filled with candy and toys, and the Easter Bunny paid a visit," says Dempsey. "The kids seem to have a really good time, because we make sure the hunt isn't competitive. Parents and other family members have fun too, because the little ones really enjoy the outing. The SRA Easter Egg Hunt has become a real tradition at Wood River."

*Top left: A youngster shows off her collection of eggs from the SRA Easter Egg Hunt, held April 3, at Kendall Hill Park, **op rigi** Two children compare their stash of Easter eggs while waiting to collect candy and special prizes inside the pavilion. **Right:** Choosing a gift from the assortment laid out in the Kendall Hill pavilion proved to be a difficult task for many youngsters. **Far right:** While waiting in line for her Easter gift, this little girl found solace in a sucked finger.*

***Bot** And they're off! Children in the youngest age group scramble to gather as many Easter eggs as possible.*



WRR

GOOD NEIGHBORS

A Labor Of Love

It has been said that labor is one of the greatest gifts you can give to someone, second only to love.

And when love and labor are combined, there is no greater gift.

For Jim Brendle, a Design Draftsman in Engineering Support, this saying has a very personal meaning. Last summer, Brendle combined his skills and his compassion to serve the Appalachian community through a unique project sponsored by his church, St. John's United Methodist, in Edwardsville. The Appalachia Service Project (ASP) is a home repair/home building ministry affiliated with the United Methodist Church.

"Our youth director told us about ASP," says Brendle. "She felt it was something our youth group and other volunteers would enjoy and benefit from. I helped teach construction skills and safety before we traveled to our service area, then served as a team leader during our weeklong visit."

The project focuses on providing home repairs and construction for struggling families in the Appalachian region of Kentucky, West Virginia, Virginia, North Carolina and Tennessee. Work is completed by youth groups from across the country, who each come for one week after spending months in preparation, study, practice and raising funds for their expenses. Although ASP is sponsored by the United Methodist Church, participants come from all denominations.

"ASP's purpose is to extend a helping hand out, not down, to fellow human beings," says Brendle, whose

team visited families in Eastern Kentucky last July. "A major part of our preparation was learning interpersonal skills so we could provide care without compromising the dignity of the people we assisted."



Jim Brendle's crew was one of the teams that added a kitchen and porch to this house in Eastern Kentucky.

Before the group (10 teenagers and 11 adults) from Edwardsville could embark on the 500-mile trek to Kentucky, they had to gather equipment and resources, including \$7,000 to cover expenses. "We held fundraisers and our group hired out as yardhands," Brendle says. Working together for this shared purpose brought the adults and the teens closer together."

Brendle, who used his vacation to participate in the project, also approached Wood River Manufacturing Complex for a donation. "Shell donated a 55-gallon barrel of Rotella oil, which was badly needed to help maintain a fleet of 50 donated cars and trucks," he says. "It was nice to have the support of the company."

Brendle's team found plenty of work waiting for them when they arrived in Kentucky. "Everyone on the team felt we needed to do as much as was humanly possible in the time we had," Brendle says. "We wanted to do

all we could do, because we just couldn't do enough."

The experience deeply moved Brendle, who often is unable to find the words to describe how he felt. "I grew up in meager surroundings, so I thought I could handle what I saw on this trip, but the experience was different. It really struck close to the heart."

Brendle says he will use his vacation to participate in another ASP next summer, this time working in West Virginia. "People ask me why I don't spend time at home doing this work," concludes Brendle. "I tell them I need to have a beginning and an end to this kind of service. I felt an immense satisfaction in the work we did last summer, but if I worked on such a project here at home, it would trouble me to

leave it when I know so much more needs to be done. For me, giving time to this project was as satisfying as any vacation."

Something New!

The Wood River Review is

A pleased to introduce a new segment, called *Good Neighbors*. Each issue, *Good Neighbors* will take a close-up look at an employee who provides a valuable community service or has an interesting or unusual hobby. If you know someone who fits the bill, we'd love to hear from you. Just send your story idea to Mary James, Editor *Wood River Review*, Community Relations, in the Human Resources Building, or call (618) 255-3649. We look forward to learning more about the great people who work for Shell!

WRR BILLBOARD

A Moment In History

Ray Ogle, a Tester in the Quality Assurance Laboratory, retired in 1986 and passed away on Dec. 28, 1992. Mr. Ogle's widow, Imogene, called to advise the Museum Committee that Ray had asked that several volumes he owned be donated to the Shell History Museum.

Imogene Ogle shared the story of these volumes with us recently.

"Several years ago, Ray retrieved these old bound books of the *Shell Review*, *Shell Globe*, and *Shell News* from a dumpster after a new boss* had cleaned his office," she said. The *Shell Review* volumes were from December 1936 to October 1937, *Shell Globe* from from 1930 to 1935, and the *Shell News* from 1935 to 1943.

"At first, Ray was interested in the articles on 1933 cars, but soon discovered many pictures and articles of fellow workers, cartoons, and stories about interesting people like James H. Doolittle," she continued. "In the 1941-1943 volume of the *Shell News*, there was an outstanding article on Iraq oil, with pictures of primitive oil refineries said to be 2,000 years old, and photos of men taking oil from surface oil pools. There was even a story about the first pipeline."

Later articles addressed such topics as social security in 1935, the

Disability Plan in 1938 and 1939, and "Hairnets Under Hardhats," an article about women working in the plant during World War II. "Ray enjoyed sharing these books with others, and asked that in the event of his death they be donated to Shell for all to enjoy," Imogene told us.



History Museum Curator Lois Cooper, left, and Mrs. Imogene Ogle look over the bound books donated by Mrs. Ogle's late husband, Ray, to the WRMC History Museum.

The History Museum Committee is very pleased to receive these volumes. They will prove invaluable in developing the story of Wood River's 75 years of operation in this area.

Ray Ogle will be remembered as an extremely loyal employee who was very proud of his 38 years of Shell service. He volunteered to assist with the annual Children's Christmas Party and, more recently, on the SERVE board. We all sincerely respect Ray's memory, and the Museum Committee is very grateful to his contribution of these volumes.

The History Museum, currently located on the ground floor of the Main Office Building, is open each Wednesday, from 10 a.m. to 2 p.m. Anyone wishing to visit the museum or contribute an artifact should contact Main Gate Security for entrance into the Main Office Building. Or call 618/255-3081.

WRR BILLBOARD

SRA Pool Tournament Results

Another exciting SRA Pool Tournament was held Feb. 13, at River Bend Billiards in Alton. Here are the top five scorers.

1st Place	Les Schiemer
2nd Place	Vai Huntsman
3rd Place	John Strasen
4th Place	John Kwas
5th Place	Dennis Garofoli

*ConkatuUtionf
tontt!*

SRA League Secretaries

There is a list of Shell Recreation Association league secretaries who are assigned to coordinate SRA sports activities this year. You should contact the appropriate league secretary for information about a sports activity, or call Becky Bertani at (618) 255-2328.

EVENT	LEAGUE SECRETARY	PROFS
Archery	Bill Owens	CWO34
Basketball	Jeff Stockard	JCS5
Bass Tournaments	Roy Pickerill	
Bowling (Monday night)	Harry Green	
Bowling (Wednesday night)	Mike Brooks	MEB34
Camera Club	Brian Semmler	BCS6
Co-ed Volleyball	Dave Crockett	DJC6
Fishing	Mike McVey	MAM34
Golf	Steve Eatmon	SLE
Industrial Skeet League	Larry Ray	
Men's Softball	John LaCour	JML6
Mixed Bowling (Sunday night)	Mike Brooks	MEB34
Pistol League	Jim Maxfield	JJM34
Racquetball	Brian Semmler	BCS6
Radio Club	Robert Travis	RET6
Trapshooting	Larry Ray	
Volleyball	Keith Schoenleber	KAS34

SRA Golf Day

Saturday, June 26, 7:30 a.m.
Rolling Hills Golf Club
Godfrey, Ill.

\$14 per person

Carts additional, costing \$9 per player (or \$18 for two players) for 18 holes. Hamburgers, bratwursts, chips, soda and beer served.

Prizes given to winners of 1st and 2nd Scratch; 1st and 2nd Blind Bogey; Longest Drive (front and back nine holes); Closest to the Pin (front and back nine holes).

To reserve tee-off times, call (618) 255-2900 on June 11, between 4 p.m. and 6 p.m. Please, make reservations only by phone calls. No reservations for groups will be accepted.

For more information, call Becky Bertani at (618) 255-2328, or John Kwas at (618) 259-2023.



WRR BILLBOARD

In Remembrance

Wilson Clardy, 80, died Jan. 28. Mr. Clardy was a Valve Repairer in the Engineering field before retiring in 1975 after 31 years of service.



John Peterson, 87, died March 17. Mr. Peterson was an Operator 1 in Fuels-Cracking before retiring in 1963 after 35 years of service.



John Witherow, 86, died Feb. 20. Mr. Witherow was a Pipefitter 1 in the Engineering field before retiring in 1960 after 27 years of service.



John Dunphy, 76, died Jan. 29. Mr. Dunphy was an Electrician Helper 1st in Maintenance before retiring in 1976 after 28 years of service.



William Rasplica, 78, died Jan. 8. Mr. Rasplica was an Operator 1 in Light Oil Processing before retiring in 1974 after 34 years of service.



Ralf Zippmann, 65, died March 19. Mr. Zippmann was a Senior Engineering Assistant in Engineering/Maintenance before retiring in 1993 after 24 years of service.



Leon Little, 84, died April 3. Mr. Little was a Boilermaker in the Engineering field before retiring in 1973 after 31 years of service.



Reid Sutton, 74, died March 3. Mr. Sutton was a Senior Research Chemist in the Research Lab before retiring in 1972 after 23 years of service.



Hugh Nelson, 75, died March 16. Mr. Nelson was a Pipefitter 1 in Maintenance before retiring in 1979 after 32 years of service.



Lloyd Wall, 80, died April 11. Mr. Wall was a Pipefitter 1st in the Engineering field before retiring in 1967 after 27 years of service.



Delmar Parsons, 88, died Feb. 1. Mr. Parsons was a Boilermaker 1st in the Engineering field before retiring in 1965 after 22 years of service.



Duard Ward, 86, died April 3. Mr. Ward was an Operator 1 in Aromatics before retiring in 1963 after 34 years of service.



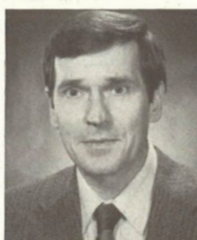
Service Anniversaries



Bob Berry
Machinist 1
Maintenance/Shops
25 years



Bob Leckrone
Design Draftsman
Engineering-
Engineering
Support/Drafting
40 years



Glenn Shehorn
Operator 1/Breaker
Fuels-Cracking
25 years

George Ritter
Supervisor Operations
Operations-Planning &
Economics
25 years

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WRR BILLBOARD

Retirements

(To our readers:
Because of space limitations, the Wood River Review cannot include photographs of employees whose retirements are scheduled to be publicized in this issue. The department names used in this section were not changed to reflect recent reorganization at WRMC.)

Bill Ackman

Maintenance Supervisor
Maintenance-Tumarounds/Projects
26 years

Marv Adler

Operations Foreman
Operations-Compounding
32 years

Jerry Allen

Operations Foreman
Operations-Compounding
27 years

Larry Allen

Maintenance Coordinator
Operations-Cracking/Alkylation
26 years

R.E. Barker

Operations Foreman
Operations-Utilities
24 years

Larry Basden

Staff Chemist
Engineering-Information Management
27 years

Gil Baxter

Staff Engineer
Process Environmental-Logistics/Lubes
27 years

Kenny Bivens

Senior Training Assistant
Human Resources-Training
16 years

Gary Blank

Operations Foreman
Operations-Compounding
18 years

Tip Boldt

Senior Engineering Technician
Process Engineering/Health, Safety & Environmental
38 years

Marv Brokaw

Maintenance Supervisor
Maintenance-Tumarounds/Projects
33 years

Brad Burrow

Maintenance Foreman
Maintenance-Tumarounds/Projects
20 years

Ray Butler Jr.

Maintenance Foreman
Maintenance-Logistics/Lubes
26 years

Tony Cafazza

Operations Foreman
Logistics
34 years

Weldon Cooper

Maintenance Supervisor
Maintenance-Shops
26 years

Terry Davis

Compounder Helper 1
Fuels-Compounding
31 years

Jack Downs

Operations Foreman
Operations-Distilling/Gas
20 years

Chuck Drury

Maintenance Coordinator
Operations-Distilling/Gas
25 years

Bob Eagan Jr.

Maintenance Supervisor
Maintenance-Tumarounds/Projects
26 years

Jerry Faulkner

Maintenance Foreman
Maintenance-Tumarounds/Projects
23 years

Larry Ferrari

Maintenance Foreman
Maintenance-Shops
32 years

George Friemann

Senior Inspector
Operations-Environmental
Operations
24 years

John Friend

Operations Foreman
Operations-Environmental
Operations
17 years

Don Gilworth

Operations Foreman
Operations-Cracking/Alkylation
19 years

Ken Garwood

Senior Training Assistant
Operations-Lubricants
26 years

Ed Goeglein

Operations Foreman
Operations-Distilling/Gas
25 years

Larry Guthrie

Operations Foreman
Operations-Utilities
26 years

Mel Gutierrez

Operations Foreman
Operations-Hydroprocessing
30 years

Jim Harmon

Senior Engineering Assistant
Operations-Planning & Economics
23 years

Louie Hellmann

Maintenance Foreman
Maintenance-Tumarounds/Projects
23 years

Dale Henderson

Operations Foreman
Operations-Lubricants
26 years

Ed Henke

Maintenance Coordinator
Operations-Utilities
25 years

Al Hosto

Maintenance Foreman
Maintenance-Shops
32 years

Orville Johnson

Pipefitter 1
Maintenance-Tumarounds/Projects
21 years

Richard Johnson

Senior Engineering Technician
Process Engineering
24 years

Willie Jones

Operations Foreman
Logistics
20 years

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WRR BILLBOARD

Terry Kinder

Maintenance Foreman
Engineering/Maintenance
Logistics/Lubricants
26 years

Bob Kohler

Senior Inspector
Engineering/Maintenance
Pressure Equipment
24 years

Jerry Leichsenring

Operations Foreman
Operations-
Hydroprocessing
24 years

Lorry Maxfield

Operations Foreman
Operations-Alkylation
26 years

Frank Menke

Maintenance Foreman
Maintenance-
Tumarounds/Projects
27 years

Pat Nelson

Staff Engineer
Project Engineering
35 years

Harry Olive

Equipment Operator
Engineering/Maintenance
Shops
37 years

Ron Ooton

Maintenance Foreman
Maintenance-
Tumarounds/Projects
17 years

Muri Peradotti

Craft Coordinator
Maintenance-Shops
33 years

George Percivall

Design Draftsman
Project Engineering
24 years

Gary Perkins

Operations Foreman
Operations-Cracking
Alkylation
26 years

Ed Perry

Senior Safety Inspector
Process Engineering
21 years

Red Raffety

Senior Inspector
Engineering/Maintenance
Pressure Equipment
35 years

Marvin Rahn

Maintenance Foreman
Maintenance-
Tumarounds/Projects
25 years

Jim Rench

Maintenance Foreman
Maintenance-
Tumarounds/Projects
24 years

Harry Reynolds

Operator 1/Breaker
Utilities
37 years

Bud Ridder

Senior Inspector
Engineering Services-
Pressure Equipment
33 years

Jim Roberts

Equipment Operator
Maintenance-
Transportation
21 years

Robbie Robinette

Security Inspector
Business Services-
Security
37 years

Manny Roja

Technical Assistant
Quality Assurance
23 years

Jerry Schmitt

Senior Financial
Analyst
Lubricants-Customer
Services
29 years

Ollie

Schwallenstecker

Maintenance Foreman
Maintenance-
Tumarounds/Projects
21 years

Larry Shoemaker

Communications
Technician
Business Services-
Communications
28 years

Don Smith

Senior Training
Assistant
Human Resources-
Training
36 years

Dave St. John

Senior Engineering
Technician
Engineering/Maintenance
27 years

Herb Sturm

Operations Foreman
Operations-
Hydroprocessing
24 years

Dean Thompson

Maintenance Foreman
Maintenance-
Tumarounds/Projects
26 years

Mike Turco

Staff Engineer
Process Engineering/
Health, Safety &
Environmental
25 years

John Uzunoff

Maintenance Foreman
Maintenance-
Tumarounds/Projects
27 years

Paul Vogelbacher

Senior Safety Inspector
Process Engineering/
Health, Safety &
Environmental
22 years

Winston Wallace

Senior Inspector
Engineering/Maintenance
Pressure Equipment
24 years

Paul Weinmann

Maintenance Foreman
Maintenance-
Tumarounds/Projects
26 years

Roger Wieneke

Inspection Supervisor
Engineering/Maintenance
Pressure Equipment
26 years

Cliff Woodford

Manager
Operations-Planning &
Economics
41 years

Dennis Wright

Operations Foreman
Operations-
Cracking/Alkylation
27 years

Dan Zgonina

Special Assignment
Operations-
Distilling/Gas
26 years

Rolf Zippmann

Senior Engineering
Assistant
Engineering/Maintenance
Pressure Equipment
24 years

WRR BILLBOARD

Dan Moore, continued from page 1

"Dan's a very cooperative person who has a lot of initiative and is willing to do what the Complex needs," said Bednar. "Dan has always participated in programs that Shell develops, even if they are volunteer in nature."

And volunteering has definitely been in Dan's past, as well as his present. He currently serves as leader of Cub Scout Pack #42 in Marine, Ill., where Moore lives. Moore's United Way involvement began in 1985 as a volunteer, and later he served as one of only two co-chairs.

"In 1989, I wanted to step down from these prominent roles in the United Way, so others would have a chance to experience the value of volunteering," says Moore. "Little did I know that Shell would want me to become the company's Loaned Executive to River Bend United Way, a job I loved."

Moore also serves his Marine, Ill., community as Police Commissioner and serves on the Marine, Ill., Village

Board of Trustees. At WRMC, Moore is a member of the fire crew and the Haz-Mat team.

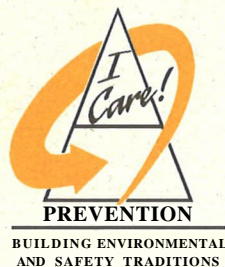
Even though his active volunteer life consumes much of Moore's time, he never lets it interfere with performing a quality job as a Pipefitter/Welder. Moore's volunteer spirit is a quality you can count on any time of day, says Pipefitter Hourly Foreman Jerry Dean. "Dan is always willing to go the extra mile on any task he undertakes," says Dean. "I've come to him many times to ask a question about welding, and Dan always helps me out. He's never said no."

Peters agrees. "Dan's rapid personal development as a public speaker and unabashed supporter of Shell has shown rewards far greater than excellent United Way campaign results," he says. "His efforts have been a beacon to countless others in the Complex and the community on the value of volunteerism."

In The Next Issue

- ✓ The Wood River Review's annual graduation highlight of employees, retirees and their families
- ✓ Update on WRMC's Rock of Reliability winners, December 1992 through April 1993
- ✓ Shell Oil Company Foundation selects five scholarships winners from WRMC
- ✓ Highlights from the annual Shell Contractor environmental and safety meeting

Shell Oil Company
P.O. Box 262
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