



Look inside for photos  
from the Children's Christmas  
Party on pages 8 and 9!

# WRR

## WOOD RIVER REVIEW

JAN. / FEB. 1993



### Profitability Team Steers WRMC Into The Future

**S**ince November 1992, a diverse group of Wood River Manufacturing Complex people has been meeting weekly to develop a structured profitability process for the Complex. Led by a steering team, the Profitability Team is setting its sights on improved viability of the Complex during 1993 and beyond.

Set up much the same way as the safety, environmental and reliability structured processes that have gone before it, the Profitability Team will draw upon the expertise of employees as well as look at what other complexes are doing.

"In the past few months, we have put a lot of effort into analyzing the cost side of profitability, but that is only one part of the equation," says Bart Hatfield, Control Systems Engineering Manager, who serves on both the steering team and the Profitability Team. "We chartered this team to develop a structured process for managing, communicating and improving our profitability."

Hatfield says the team will provide guidance to groups on a unit-by-unit basis. "We want to help every employee understand how he or she is contributing to this objective within the context of his or her job," he says.

Because Wood River Manufacturing Complex doesn't have its own checkbook, the Complex's financial situation is a derived share of



*The Profitability Team meets regularly to develop a structured profitability strategy for the Complex. Pictured left to right are: Lynn Sprouse, Dave Jacober, Kent Peccola, Ajay Madgavkar and Bart Hatfield.*

the corporate checkbook, with Head Office letting Wood River know how it's doing financially.

"We're primarily involved in putting a clear focus on all costs in the Complex to ensure the controls and efforts in place are consistent with the profit impact," says Hatfield. "For example, one of the variable costs is the steam used in making Shell products. We want to take the economics of this plant and put them into terms that each person can understand. We want each individual to know how profitability relates to his or her job."

In the weeks ahead, the Profitability Team will continue to meet weekly to develop a strategy that meets the profitability objective and creates a diagrammatic model of the desired process, including the key communication mechanisms and steps. It also will develop a plan outlining steps

to reach the objective, and develop a process to implement and maintain the plan.

"I know the Profitability Team will produce positive change in our financial performance," says Hatfield. "We're using time-tested and successful processes to improve our health, safety, environmental and reliability performance, so I know we'll achieve the same success in profitability."

#### Profitability Team Members:

**Bart Hatfield, Leader**  
**Dave Jacober, Ajay Madgavkar, Kent Peccola, Lynn Sprouse**

#### Profitability Steering Team:

**Gayle Johnson, Jim Newlin, Bob Gillette, Bart Hatfield, Doug Groves**



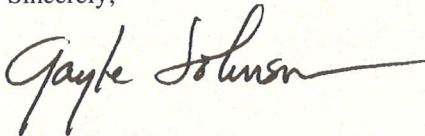
## WRR NEWS BRIEFS

### That Was The Year, That Was

**T**his is the time of year when many of us are setting our sights on 1993, figuring out ways we can improve ourselves, both at work and at home. But as we ready ourselves for the challenges that lie ahead, it seems only right that we should look at the achievements we've amassed during 1992, particularly in that very important area known as "safety."

Here are a few milestones in which each and every one of you can take personal pride. Remember, the Complex would never have reached even one of these milestones without your absolute dedication to doing each job safely. And your concern for your fellow employees—looking out for the other guy—also contributed greatly to this banner year. Here's a brief synopsis of the safety milestones employees at the Wood River Manufacturing Complex achieved during 1992. May 1993 be even more memorable! Thank you from all of us at Wood River Manufacturing Complex!

Sincerely,



E.G. Johnson  
Manufacturing Complex Manager

#### March 7, 1992

Wood River Manufacturing Complex achieved 4 million safe hours (or 477 days) without a lost-time accident.

#### June 23, 1992

The Complex attained 5 million (or 586 days) safe hours without a lost-time accident.

#### July 2, 1992

Employees in the Maintenance Organization achieved 2 million safe hours without a lost-time accident.

#### Oct. 27, 1992

WRMC achieved 6 million safe hours (or 712 days) without a lost-time accident.

#### Nov. 2, 1992

WRMC Contractors achieved 1 million hours (or 232 days) without a lost-time accident.

#### Nov. 15, 1992

Wood River Manufacturing Complex celebrates two years without a lost-time accident.

#### Dec. 31, 1992

Wood River Manufacturing Complex achieves its "best ever" performance, with an OSHA recordable rate for Shell employees at 1.98 and an OSHA recordable rate for contractors at 1.94.

### Reaching Out To Those In Need

**T**he Community Christmas Drive, sponsored by the *Alton Telegraph* and the River Bend United Way, was a huge success at WRMC. The Complex was one of the top collection sites in the area. Through efforts of employees like Larry Dallas, left, and Myron Edwards, more than 500 cans of food, 400 toys and 1,500 articles of clothing were collected. Thanks to all for caring!





## NEWS BRIEFS

## SERVE Members Spread A Little Christmas Cheer

**G**ood ol' Christmas spirit filled the hearts of all who were entertained at the SERVE (Shell Employees and Retirees Volunteerism Effort) holiday program on Dec. 14. SERVE members and a Roxana High School chorus visited the Catholic Children's Home in Alton and the Foxes Grove Retirement Community in Wood River to sing songs and share in a warm holiday celebration.

Children from the Catholic Children's Home, ages 8 to 17, joined in the Christmas caroling, then enjoyed a pizza party afterwards. After the program, SERVE volunteers presented each child with a \$5 gift certificate to McDonald's restaurants. SERVE also presented \$200 to the Catholic Children's Home so they could replace some recreational equipment.

After the children's party, it was on to Foxes Grove, where the students once again performed their holiday songs. About 50 residents attended the event, all of whom sang along with the choir.

"These residents were ready to party," says SERVE volunteer Danny Garrett, with a smile. "We had a wonderful time there."

After the one-hour show, volunteers served cookies and punch. Gifts were offered to the Foxes Grove residents, but the seniors declined the offer. "They wanted us to save the donation and give it instead to the children of the Catholic Children's Home,"



*SERVE volunteer Louie Bleier (standing) visits with some of the residents of the Foxes Grove Retirement Community.*

Garrett says. "I think that was the greatest Christmas message of all."

SERVE members who participated in the holiday event were Louie Bleier, Tara Condon-Tullier, Jane Dempsey, Randy Duncan, Danny Garrett, Dave McKinney, Kent Peccola, Mary Roberts and David Venegas. ■



## Choosing To Volunteer

**S**ome 45 WRMC employees generously give their time and expertise to more than 7,000 students who participate in the

"Choices" program each year. Thank you all for your support!

***Pictured left to right (seated):**  
Bob Ferris, Tara Condon-Tullier,  
Nancy Yarnell, Phyllis Mayes, Cathy*

*Barnett, Stephanie Dinwiddie, Joyce Brueggeman and Rick Ralston; (standing) Kent Peccola, Mark Paproth, Greg Gudac, Kevin Stephenson, David Havis, Louie Bleier, Bill Schmidt, Mike Fossen, Rusty Crain, Rhonda Jarnigin and Joe Ruthven.*

***Choices volunteers not pictured are:** Becky Bertani, Cathy Bonsanti, Jeff Deerhake, Susan Dodd, Paula Ehr, Bill Ewing, Leonard Franklin, Jim Frizzo, Jeff Funkhouser, Leroy Ganzer, Barlow Harris, Larry Heugatter, Susie Hughes, Larry Jones, JoAnn Manning, Doug Martin, Dave McKinney, Larry Meisenheimer, Bob Miller, Joe Podnar, Jay Rankin, Tim Roff, Roger Romani, Jeff Slaby, Linda Thorpe and Gary Werner.*

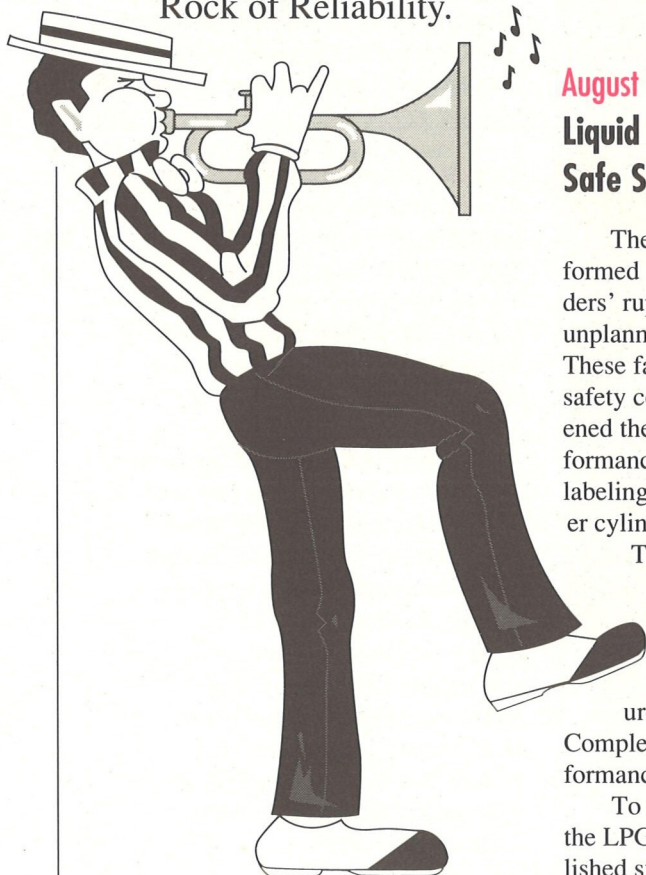


## And The Winners Are...

**C**ongratulations to winners of WRMC's Rock of Reliability Award for the months of August through November 1992! Developed by the Complex Leadership Team (CLT), the "rock" recognizes any group, large or small, that demonstrates leadership in reliability performance.

Judging for the monthly award is based on a number of criteria, including meeting business needs, continuous improvement, human reliability, root-cause analysis, prevention and safety/environmental performance. The Reliability Planning Group selects each month's winner.

Here is a list of winners from August through November 1992, with a brief description of what they did to earn the Rock of Reliability.



### August Winner:

#### Liquid Petroleum Gas (LPG) Safe Sampling Team

The LPG Safe Sampling Team was formed after several LPG sample cylinders' rupture disks failed and caused unplanned releases of hydrocarbon. These failures presented an immediate safety concern. The team also broadened their charter to address nonconformances which ranged from sample labeling, quantity of LPG and the proper cylinder use.

The results from the team's efforts were excellent. Several key problems were identified and corrected, and there have been no rupture disk failures since June. In addition, the Complex's overall LPG sampling conformance rate has increased.

To achieve these positive results, the LPG Safe Sampling Team established systems to track nonconfor-

mances and measure the continuous improvement of LPG sampling within WRMC. The team was persistent in its hunt for most probable causes of the problem. A pilot test system was implemented at Aromatics West, proving the new systems to be effective. The team also shared its knowledge with others and allowed networking of information to other departments which handle LPG.

### September Winner:

#### Aromatics East Craft Team

The Aromatics East Craft Team met the business need through effective PERMAC implementation. Crafts monitored Aromatics East backlog, projected schedules to accomplish necessary tasks and monitored first job starts.

The team had a continual improvement trend in several areas. The team updated PERMAC/personal computer training and increased productivity with the use of self-planning. An empowered work team implemented daily work schedules, charging of daily time and scheduling of equipment. Improvements in human reliability included an interface among operations, field, shop and outside services. The team also improved its methods of equipment decontamination, established a communication link with operations on outstanding tasks and fostered a team atmosphere.

The Aromatics East Craft Team was developed to work the correction process and implement improved ways to resolve action items. It analyzed root-causes of problems and projected schedules for repairs. The team also maintained a preventive maintenance backlog and increased awareness of working environment.

In safety/environmental, the team



initiated task preparation to avoid spills/releases and had a safety record of 19 months without an OSHA recordable or nurse case. It also increased TLCs, safety audits, safety work requests and environmental audits.

**October Winner:**  
**Turnaround Department**  
**Planning/Cost Group**

The Turnaround Department Planning/Cost Group developed a method to track actual versus estimated costs of a turnaround in real time. Previously, the monthly financial reporting system was focused on accurate representation of cost data after the fact as opposed to real-time reporting.

Daily reports are now prepared for turnarounds and associated projects, and the group projects costs accurately after only 30 percent of a given job is complete.

The Turnaround Planning/Cost Group is dedicated to meeting the needs of the Turnaround Department's customers. Its efforts provide information for managing turnarounds, shutdowns and special events, and they continually improve the tracking, projecting and measuring capabilities of the computer systems with which they work. The data it compiles assist in developing future scope definitions, manpower requirements and cost estimates and are used to achieve stretch targets for future turnarounds and shutdowns.

Its efforts communicate the current status of all work being managed by the Turnaround Department, and exceed Head Office Standards for Manufacturing Excellence in turnaround cost management.

**November Winner:**  
**Utilities**  
**Operating**  
**Department**  
**and**  
**Support**

The Utilities Operating Department and Support met business needs by reducing instrumentation price of non-conformance to an all-time low, with only one minor unplanned steam outage. The team had no 1992 electrical pothead failures, and recovered an all-time high amount of oil from North Property wells. Ongoing projects in water well cleaning are reducing disposal costs for the Complex. Instrument crafts are working with electrician support and operating crews.

Continuous improvement can be found in many areas. All state pressure equipment inspections are up to date, and the fugitive emissions program (FEP) is in place and functioning. Pump mean time between failures is at an all-time high, increasing from two years to 2.75 years since January 1992. And the QUEST (Quality Union Electric Shell Team) partnership is working effectively.

The Utilities Operating Department and Support have had better than 98 per-

cent departmental safety permits worked correctly the first time, and perfect (100 percent) compliance to quality training. It also assembled a cooling water treater reliability study team and a water supply systems reliability study team. In addition, it implemented a program to monitor, identify and resolve air dryer valve problems. Proactive prevention efforts, such as the replacement of 500 feet of firewater line, also add to reliability. And the group has several safety/environmental accomplishments, including safety milestones by support crafts and operators.





## HEALTH, SAFETY & ENVIRONMENTAL

### Home Fire Safety Checklist

**E**very 60 seconds a home burns. Every 24 hours, 20 people die by fire in their homes. In the metropolitan area, many home fires and carbon monoxide poisonings have occurred in recent months. For you and your family's safety, please use this checklist to make sure your home is as safe as it can be.

### Matches And Careless Smoking Hazards

- ✓ Always extinguish matches and cigarettes before you throw them away.
- ✓ Ensure that every room in your home has plenty of large, fire-proof ash trays (for smokers' homes).
- ✓ Enforce a rule in your home that no one smokes in bed.

### Electrical Hazards

- ✓ Allow only qualified electricians to work on house wiring.
- ✓ Ensure that all appliances and cords you use have the "UL" label of Underwriters Laboratories.
- ✓ Never overload electrical outlets.

- ✓ Make sure you have and use special circuits for heavy duty appliances, such as stoves.

- ✓ Use only recommended replacement fuses/breakers in your electrical service boxes.

- ✓ Never put extension cords under rugs, on hooks or through doors.

### Household Hazards

- ✓ Never store rags, papers and other combustible materials in the home.
- ✓ Always tightly seal lids on leftover paints and solvents and store them in a metal storage cabinet.
- ✓ Always store gasoline in a safety can with self-closing lid, and be sure the can is put in a well-ventilated area.
- ✓ Promptly remove leaves and debris from surrounding property.
- ✓ Make sure every fireplace is covered with a metal fire screen.
- ✓ Always store matches out of the reach of children.
- ✓ Make sure you have working smoke detectors on each level of your home, and be sure to change their batteries at least twice a year.

### Heating And Cooking Hazards

- ✓ Make sure your heating equipment has either a UL or American Gas Association label.
- ✓ Have your heating system inspected and serviced each season by a qualified service technician.
- ✓ Make sure your walls and ceilings are properly protected from sources of heat.
- ✓ Ensure that your stove, oven and broiler are kept clean from grease.
- ✓ Be sure to tie any curtains near stoves, so they won't blow near the flame.

### In Case Of Fire

- ✓ Develop two routes of escape from every room, particularly bedrooms.
- ✓ Have every family member practice these escape plans.
- ✓ Ensure that everyone in the family knows how to contact the fire department.
- ✓ Be sure that your children's babysitter is responsible and knows how to get them out of your house if a fire occurs. Teach your children's babysitter your planned escape routes.
- ✓ Have the fire department's phone number clearly posted near the telephone. (This is especially important if you live in an area without emergency 911 service.)



HEALTH, SAFETY &  
ENVIRONMENTAL

## Friends Of The Earth

**T**he Environmental Recycle Team really should be named the Environmental Reduce, Reuse, Recycle and Educate Team, because that's the focus this 13-member crew has had since its creation some three years ago. Today, the ERT leads the recycling effort at the Complex as well as nearby Roxana High School, and may soon become involved in recycling efforts of surrounding communities.

Roy Hall, Manager Lubricants-Compounding and ERT member, says the team was formed to lead WRMC employees in paper and aluminum can recycling efforts. Since its creation in 1990, the ERT has developed a substantial program, including the appointment of Recycle Coordinators in work areas throughout the Complex to lend on-the-spot expertise. Today, the ERT and its Recycle Coordinators have a variety of tasks, all geared to improve the environment. To date, the ERT's

efforts have been highly successful.

In 1990, employees collected more than 16 tons of paper and 543 pounds of aluminum cans. That number rose significantly in 1991. "Employees rapidly caught on to Shell's recycling movement, making paper and aluminum can collection almost second nature," says Hall. "Recycling these two kinds of waste has become a way of life at Wood River."

But even more significant was employees' efforts to reduce the amount of paper waste generated in day-to-day operations. "In 1992, we saw a decrease in the amount of paper waste collected throughout the Complex," Hall says. "The reduction wasn't from deteriorating recycling efforts, but from improving reduction efforts. Shell employees are getting the message that much of what had been put on paper could be communicated electronically."

The ERT's "reduce, reuse and recycle" message also has reached students at Roxana High School, one of

WRMC's partners in the Partners In Education program. The ERT is helping the school with its collection of paper waste by initiating the program and collecting paper waste. "The school even has a competition among classes to see which one can collect the most paper waste," says ERT member Harry Mason, who collects the paper once weekly. "We're pleased that the students are so concerned about the environment."

In the first quarter of 1993, the ERT plans to begin collecting cardboard waste at the Complex. Areas that plan to start discarding a lot of cardboard, such as Lubricants packaging facilities and the cafeteria, will bring the waste to a cardboard condensing unit located outside the PLW. "Our Lubricants people also are working with suppliers to reduce the amount of cardboard used and the number of

*Continued on page 16*

## How We Stand

**H**ere are a few numbers on paper and aluminum can recycling efforts through December 1992. All money earned from the Complex's recycling efforts is donated to the River Bend United Way. You also should note that during 1992, the ERT, Recycle Coordinators and employees incurred no recycling expenses.

STATISTICS DATES	PAPER IN TONS	ALUMINUM IN POUNDS
1990	16.43	543
1991	55.52	1,653
1992	61.96	4,002

**Roxana High School**  
Recycled paper collection:  
**590 pounds**



*Lubricants Compounding personnel are very involved in the Environmental Recycling Team's effort to install cardboard recycling equipment. Pictured left to right (sitting) are Gary Spears, Sandy Williams, Rick Schwarz and Ken Goeke; (standing) Roy Hall, Chris Burns, Don Perry and Gary Werner.*



## A Holly Jolly Christmas For WRMC Families

**E**verything about Wednesday, Dec. 9, smacked of Christmas, including the snow showers that came late in the afternoon and continued throughout the evening. For Shell employees, retirees and their families, Dec. 9 also marked a Wood River Manufacturing Complex holiday tradition—the annual Children's Christmas Party.

Hundreds of families drove over snow-slick roads to the East Alton-Wood River Community High School to enjoy the festive affair. Babies, toddlers and older children (including moms and dads) especially enjoyed meeting lifesize cartoon characters and filling their pockets with candy and other special treats. Then the crowd of about 1,200 sat back to enjoy the evening's entertainment.

Among the entertainers were "Purple Pizzazz," a drill team from Civic Memorial High School in Bethalto; "Movement Unlimited," from East Alton; "Mid-Illinois Jets," from Alton Gymnastics Academy; and the juggling duo "Mills & Mills." Face painters, caricature artists, clowns and elves added to the fun. And Santa Claus and Mrs. Claus listened to hundreds of children tell what they'd like for Christmas.

"We had a good turnout at this year's Children's Christmas Party, despite the bad weather," says Susan Dodd, one of the Christmas Party committee members who began planning the event in August. "Many employees and retirees were pleased with the program."

Other Children's Christmas Party members were: Jane Dempsey, Dottie Taylor, Minnie Tindall, and retiree Ray



**Top:** Santa Claus was all ears to the Christmas wish lists of these two children. **Above:** Crowds of employees and their families lined up to share their Christmas thoughts with Santa and Mrs. Claus. **Right:** Performers from "Movement Unlimited" in East Alton patiently waited to show off their talents.

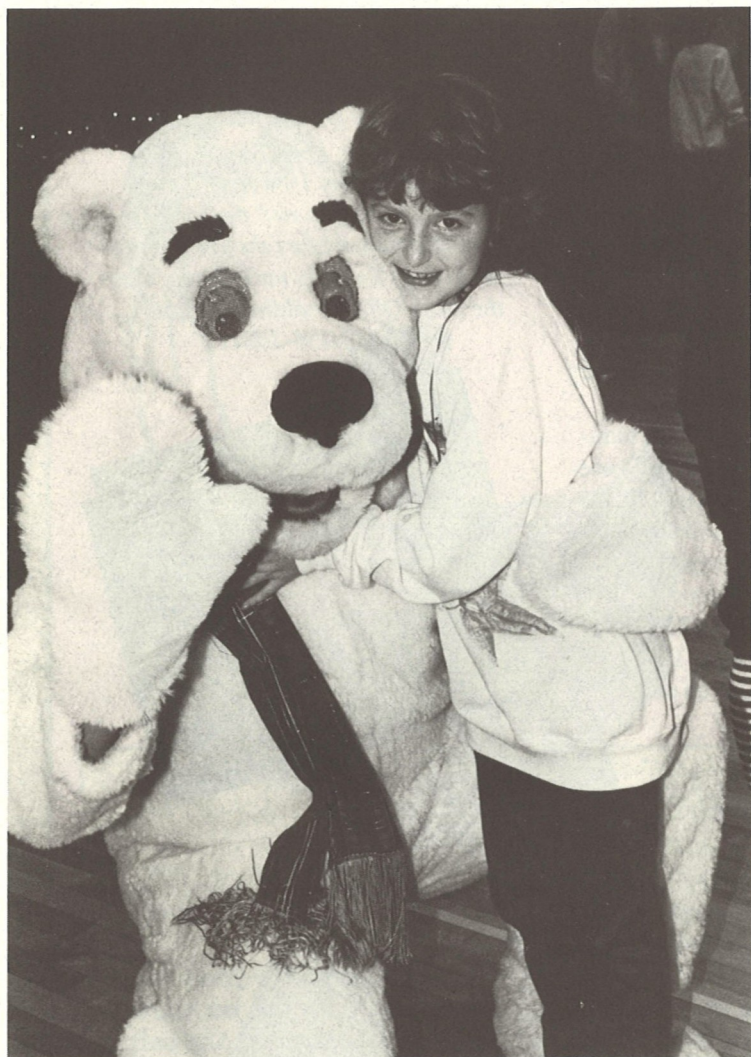
Ogle, who recently passed away. Many other Shell employees also generously helped to make the event successful.

A special note goes out to the family of Ray Ogle, who gave so generously of his time and skills. The Children's Christmas Party committee, as well as all Wood River employees, will greatly miss Mr. Ogle.





**R**  
**REN'S**  
**AS PARTY**



***Far left:** There was a generous supply of hugs as well as goodies at the 1992 Children's Christmas Party. **Left top:** Clowns also provided good cheer to children of all ages. **Left bottom:** These little girls weren't too shy to tell Mrs. Claus what they'd like for Christmas. **Below left:** The magic of Christmas was written on the faces of all little children, including these from "Movement Unlimited." **Below:** Santa's elves were a big help to the cartoon characters who visited with children and distributed treats.*



# WRR BILLBOARD

## A Moment In History

**H**istory is in the making at the former Research Diagnostic Lab building, which will soon become the permanent home of the Wood River Manufacturing Complex's History Museum.

Currently, a new ceiling is being installed, and volunteers from the ranks of retirees and active employees continue to work on the renovation project. Once completed, the crew will begin the arduous task of building and installing displays for Shell memorabilia. This task, says retiree Lois Cooper, who heads the effort, will take months to complete.

History Museum curators and volunteers also plan to solicit guidance from curators of local museums. "We

have a lot to learn about running a museum, and the information they will provide will be very valuable," says Margaret Middlecoff, History Museum curator.

Middlecoff also would like to receive more Shell artifacts, so they can be displayed in the new, larger facility. "We'd like to have as much Shell memorabilia on display as possible when we have our grand opening during Wood River's 75th anniversary celebration," she says.

"I know many of our Shell families have artifacts buried in their basements or attics," she continues. "This wonderful new facility would be the perfect home for those valued relics."

Wood River Manufacturing Complex will celebrate its 75th anniversary in September 1993. The History Museum, in its new

location, will open at that time.

*The History Museum, currently located on the ground floor of the Main Office Building, is open each Wednesday, from 10 a.m. to 2 p.m. Anyone wishing to visit the museum or contribute an artifact should contact Main Gate Security for entrance into the Main Office Building. Or call 618/255-3081.*



## Thank You From The United Way

### To Our Friends At Shell:

It was a great pleasure to be able to work with each one of you this year. In your own ways, all of you contribute something special to this committee's efforts.

My staff and I appreciate the major task you undertake each year. We also appreciate your willingness to assist us in any way possible. The hosting of the kickoff was a large endeavor—we know it's not always easy to recruit volunteers to work this event. But Shell employees answered the call, and the kickoff was enjoyed by everyone.

During the course of the campaign, the visibility of the Shell volunteers at campaign functions was noticed by other area firms. Shell employees were sought out by these volunteers, who asked for advice and suggestions for their own campaigns. Their notice of Shell's excellent campaign is just another indication of your success.

Please also extend our thanks to each one of the solicitors, who carry a very large responsibility in actually raising the money for the United Way. And, of course, our thanks to every Wood River Manufacturing Complex employee for their continued support of the River Bend United Way agencies.

As your Complex so aptly says, Shell people are indeed good neighbors.

Sincerely yours,

Bob Haight  
President, River Bend United Way





## New Graduate Information Forms This Year

Once again, the *Wood River Review* is asking you to send us pictures of the graduate in your family, but we're using a slightly different format this year. We've replaced the lengthy questionnaire of years past with a condensed, more streamlined version. We hope you find this new questionnaire easier to complete.

As in past years, the *Wood River Review* wants to know if you plan to graduate this year, or if you have a son, daughter, stepchild, spouse or grandchild who will graduate. We're honoring our graduates by publishing their photographs and brief biographical information in our May/June 1993 issue.

Please answer the questions from our graduate information form on page 12 (reverse side of this page). Be as candid and thorough as you can. Please include the *full name* of the graduating institution, so readers of the Review can learn of your or your family member's achievements. Then tear out the form and mail it with a photo of the graduate to:

**Mary James, editor**  
**Wood River Review Graduation Issue**  
**P.O. Box 262**  
**Wood River, IL 62095**

Photographs should have the graduate's name written on the back. Please do not staple or paperclip your photos to the form to ensure quality reproduction. Photos will be returned to the address listed on this form.

**The deadline for submitting the forms and photos is Friday, April 2, 1993. We're looking forward to seeing all of our graduates in the *Wood River Review*.**



# WRR BILLBOARD

## 1993 Calendar Of SRA Events

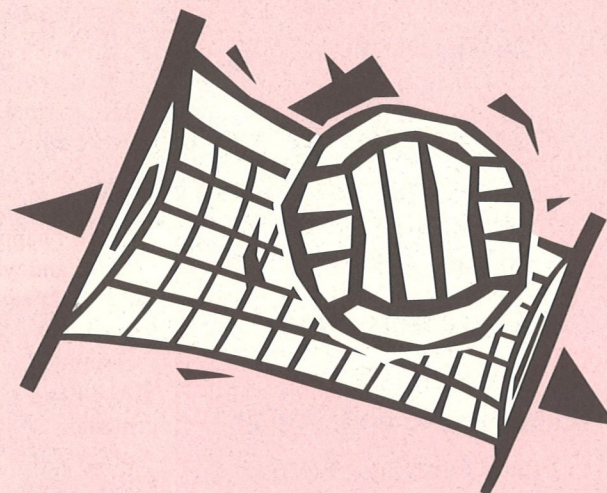
**H**ere is a calendar of activities planned by the Shell Recreation Association for the upcoming year, as well as a listing of ongoing sports activities and the seasons they're played. As more events are scheduled by the SRA, the *Wood River Review* will carry the information in the appropriate issues.

For additional information on any activity, call Kerry Pitt at 618/255-2509, or Becky Bertani at 618/255-3196.

### SRA Activity

### Date

Radio Club.....	January - December
Pool Tournament .....	February
Co-ed Walleyball .....	February - April
Volleyball .....	February - May
Archery .....	February - September
Fishing Contests .....	March - October
Archery Shoot .....	(Date to be announced)
Bass Tournaments .....	April - September
SRA Easter Egg Hunt .....	April 3
Trapshooting .....	May - August
Softball.....	May - August
Co-ed Softball .....	May - August
Golf.....	May - August
Skeetshooting .....	May - September
Pistol League .....	May - October
SRA Spring Dance .....	May 1
SRA Golf Day .....	(Date to be announced)
SRA Family Day.....	(Date to be announced)
Bowling (Mon/Wed).....	August - May
Co-ed Bowling (Sun).....	August - May
Co-ed Volleyball .....	August - October
Annual Bike Tour .....	September
Golf/Match Play.....	September - October
Archery Shoot .....	(Date to be announced)
Basketball .....	October - February
SRA Fall Dance .....	(Date to be announced)
Bowling .....	November - December
Racquetball .....	November - December
SRA Board Dinner.....	(Date to be announced)



## Plan Ahead For 1993 SRA Events

**M**ark your calendars now for some entertaining Shell Recreation Association events coming up in 1993. Watch the *Wood River Review* for additional information about events as they occur.

On Saturday, April 3, the SRA hops into spring with its annual Easter Egg Hunt. Your little bunnies can hunt for Easter eggs and visit with the Easter Bunny at Kendall Hill Park. Children and grandchildren of Shell employees and retirees always have a great time at this event. Like always, the hunt begins at 10 a.m., come rain or shine.

The SRA also has planned its Spring Dance for Saturday, May 1, at the Bethalto Knights of Columbus Hall. No band has been selected yet for the Spring Dance.

Keep your eye on the Review for other SRA events as well. As soon as we set dates for the SRA Family Day, SRA Golf Day and the SRA Fall Dance, we'll publish them in the Review. Family Day and Golf Day will be held during the summer.

Your SRA Board members extend an invitation to all SRA members to participate in as many activities as possible. If you have any suggestions for future SRA activities or if you would like to become a member, please contact any board member or call Becky Bertani at 618/255-3196.



# Graduate Information

(Please print legibly)

Graduate's Name: \_\_\_\_\_

Check one: ☐ High School ☐ College ☐ Other

Degree (if applies): \_\_\_\_\_ Major/Minor: \_\_\_\_\_

List only top three activities you were involved in at school. \_\_\_\_\_

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List only top three honors or scholarships you received. \_\_\_\_\_

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Submitted by a Shell ☐ Employee ☐ Retiree

Your Name: \_\_\_\_\_

Department (if applies): \_\_\_\_\_

Full Address: \_\_\_\_\_

Relationship of graduate to you:

☐ Self ☐ Wife ☐ Husband ☐ Son ☐ Daughter  
☐ Stepson ☐ Stepdaughter ☐ Granddaughter ☐ Grandson

**Note: Don't forget to include the graduate's photograph,  
with name written clearly on the back, and to whom photo should be returned.  
Deadline is Friday, April 2, 1993.**





# WRR BILLBOARD

## SRA Awards Banquet

Saturday, Jan. 30, 1993

Wood River Moose Lodge

Highway 111

Wood River, Illinois

Refreshments served

at 6 p.m.

Dinner served at 6:30 p.m.

Dance begins at 8 p.m.

Entertainment:

Disk jockey or band

SRA Award Winners admitted

at no charge.

Spouse/guest costs \$10 per person.

## SRA Bowler Has Perfect Game

**I**t's a feat often spoken of, but rarely accomplished. Bowlers, no matter how experienced, long for that "perfect" game, when every throw renders a "strike" and a total score of 300 to match.

But bowling a perfect game doesn't happen often, and when it does, it's an event worth celebrating. For Abe King, a member of one of the Shell Recreation Association's bowling teams, that dream came true on September 16.

A Supervisor of Oil Movement in Logistics, Abe King has enjoyed his nights out at the bowling alley for some 20 years, 16 of which have been with the SRA. King is one of 10 members on the SRA Dispatching Operations bowling team, which

bowls at the Wood River Bowling Alley. His accomplishment came during the first game the team bowled that Wednesday night.

"It was a huge surprise to me and my teammates," he says. "I usually average 200 points a game."

So how did it feel to bowl that final frame, knowing that if it was a strike he'd achieve a perfect game? "I was unbelievably nervous," King confides. "The bowling alley was completely quiet, and everyone there was watching me during that final frame.

When I bowled a strike, everyone cheered."

King received \$300 from Wood River Bowling Alley for bowling a perfect game. In addition, King's name was prominently displayed on a banner at the bowling alley.

300

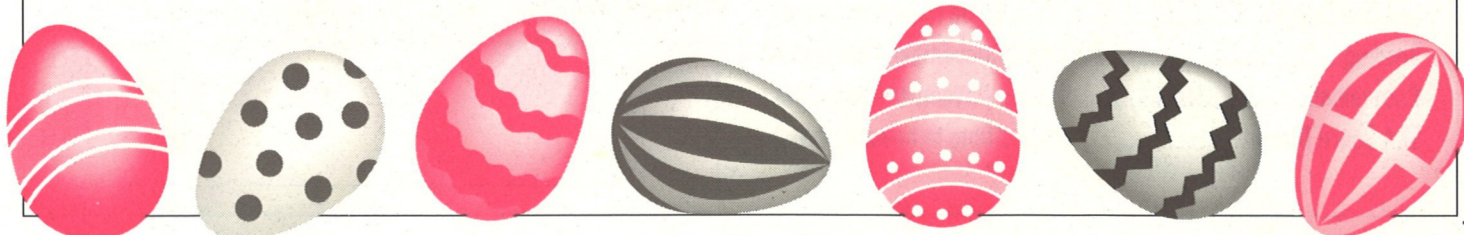
## SRA Easter Egg Hunt Saturday, April 3, 1993

10 a.m. - noon • Kendall Hill Park

Special Attractions: Doughnuts/Juice/Coffee

All children 12 and under will receive candy and prizes.

Come rain or shine!





# WRR BILLBOARD

## In Remembrance

**Thomas Anton**, 79, died Dec. 4. Mr. Anton was an Electrician 1st in the Engineering field before retiring in 1971 after 23 years of service.



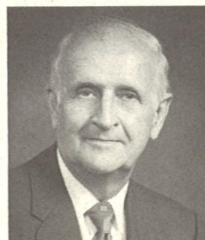
**George Blackston**, 72, died Dec. 11. Mr. Blackston was an Operations Foreman in Light Oil Products Dispatching before retiring in 1982 after 32 years of service.



**Herman Green**, 81, died Dec. 11. Mr. Green was an Engineering Supervisor in the Engineering field before retiring in 1970 after 36 years of service.



**Paul Hofmeier**, 83, died Dec. 11. Mr. Hofmeier was a Supervisor in the Engineering field before retiring in 1974 after 46 years of service.



**Raymond Ogle**, 66, died Dec. 28. Mr. Ogle was a Special Tester in Quality Assurance before retiring in 1986 after 38 years of service.



**Alois Pfeifer**, 82, died Dec. 28. Mr. Pfeifer was a Tinner in the Engineering field before retiring in 1972 after 36 years of service.



**Otto Schlieper**, 97, died Dec. 20. Mr. Schlieper was a Carpenter 1st in the Engineering field before retiring in 1958 after 21 years of service.



**Harley Sparks**, 83, died Jan. 4. Mr. Sparks was a Senior Clerk in Treasury before retiring in 1961 after 28 years of service.



**Eldon Williams**, 85, died Dec. 3. Mr. Williams was a Shift Foreman in Lubricating Oil before retiring in 1961 after 35 years of service.



**William Wojtkiewicz**, 73, died Jan. 6. Mr. Wojtkiewicz was an Operator 1 in Utilities before retiring in 1974 after 32 years of service.



## Service Anniversaries



**Dennis Bolton**  
Maintenance Supervisor  
Maint.-Projects/Planning  
25 years



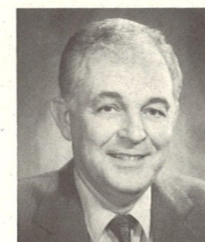
**Bill Cerny**  
Inspector Engineering-  
Pressure Equipment  
25 years



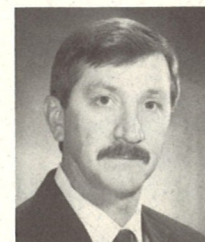
**Chuck Drury**  
Maintenance  
Coordinator Fuels-Gas  
25 years



**Wayne Fenton**  
Operations Foreman  
Fuels-Gas  
25 years



**Ed Goeglein**  
Operations Foreman  
Fuels-Distilling  
25 years



**Bob Hardy**  
Operations Supervisor  
Quality Assurance  
25 years



**Carroll Links**  
Pipefitter 1  
Maintenance-  
Logistics/Lubes  
25 years

**Ron Kusterman**  
Operator 1/Breaker  
Fuels-Gas  
25 years

**Larry Ondrey**  
Operator  
1/Breaker  
Trucks Dispatching  
25 years



# WRR BILLBOARD

## *Earth,* Continued from page 7

'leakers,' or soiled plastic containers, that get shipped," says Hall. "This represents a significant addition to our recycling efforts."

The ERT also continues to encourage the use of recycled materials at the Complex, especially in office supplies. Business Services is leading the way in finding office supplies that are made from recycled materials, including recyclable cartridges for printers. Already, many supplies used at the Complex, such as writing pads and file folders, are made from recycled materials.

"Our ERT members will continue to develop environmentally beneficial programs during 1993," Hall says. "We've seen that Shell employees are truly dedicated to saving the Earth."

### **Environmental Recycle Team Members**

**Louie Bleier, Maintenance**  
**Julie Burch, Quality Assurance**  
**Pete Dochwat, Maintenance**  
**Steve Fielder, Fuels-Alkylation**  
**Roy Hall, Lubricants**  
**Bart Hatfield, Control Systems Engineering**  
**Mary Haynes, Business Services**  
**Val Huntsman, Control Systems Engineering**  
**Harry Mason, Maintenance**  
**Ron McGill, Business Services**  
**Eric Petersen, Environmental Conservation**  
**Gerry Spencer, Logistics/Shipping**

### **In The Next Issue**

- ◆ 1992 WRMC employee exemplary attendance list
- ◆ Update on PERMAC implementation
- ◆ Photos from the SRA Easter Egg Hunt
- ◆ Feature on the 1992 Beacon of Quality award winners



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